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## Preface

One of the hallmarks of successful information system architectures is their longevity. Luc Hohmann's insightful 2005 book Beyond Software Architecture carries this notion in its subtitle: Creating and Sustaining Winning Solutions. Coming back to school from their internships in industry, our students often comment on how old some of the information systems they worked with that summer were. In times where the media keep telling us that current technology will be obsolete in six months, these old systems must indeed appear anachronistic; fossils from a time when people wrote their programs in COBOL on green screens.

Older, so called 'legacy' systems or applications, however, survive for any number of reasons. Some of these reasons are not very desirable; for instance, the lack of agility of an organization, users' unwillingness to learn new things, or the conservative power of those who have sold their hearts to the old system. Yet good system architectures are good precisely because they have been designed to accommodate the vagaries of a changing world; i.e., they can be adapted and extended so that they do indeed 'live long.' So long, in fact, that they may survive their original designers.

Still, regardless of how good systems serve their users, eventually, when the cost for fixes, adaptions and extensions becomes too high or when new technologies offer opportunities for providing entirely new services or significant efficiencies and speed gains, it is time to either buy, rent or build something new.

This is the story of one such rebuilds. The system in question is <a href="www.teachengineering.org">www.teachengineering.org</a> —TE—a digital library of K-12 engineering curriculum that was built from the ground up with established technology and which for 13 years (2002—2016) enjoyed lasting support from its growing user community and its sponsors. Those 13 years, however, covered the period during which smartphones and tablets became commonplace, during which the Internet of Things started replacing the Semantic Web, during which NoSQL databases made their way out of the research labs and into everyday development shops, during which we collectively started moving IT functions and services into 'the cloud,' and during which computing performance doubled a few times, yet again. Alongside these technical developments we saw a rapidly growing emphasis on usability and graphic design, partly because of the need to move applications into the mobile domain, and partly because of the need and desire to improve both ergonomics and aesthetics. During this same period, TeachEngineering's user base grew from a few hundred to more than 3 million users annually; its collection size quadrupled; it went through several user interface renewals, and significant functionality was added while having an exemplary service record, and it enjoyed continued financial support from its sponsors. All of this took place without any significant architecture changes. In Hohmann's terms, it was indeed a 'winning architecture.'

Yet, although the system architecture could probably have survived a while longer, it started to become clear that with the newer technologies, better and newer services could be developed faster and at lower cost, that moving most of its functionality into the cloud would both boost performance and lower maintenance cost, and that the system's resource and code footprint could be significantly reduced by rebuilding it on a different architecture, with different and more modern technology. And, of course, with a new architecture some of the mistakes and unfortunate choices built into the old architecture could be avoided.

In this monograph we provide a side-by-side of this rebuild. We lay out the choices made in the old architecture —we refer to it as TE 1.0— and compare and contrast them with the choices made for TE 2.0.

We explain why both the 1.0 and 2.0 choices were made and discuss the advantages and disadvantages associated with them. The various technologies we (briefly) describe and explain can all be found in traditional *Information Systems Design & Analysis* textbooks. However, in the traditional texts these technologies are typically presented as a laundry list of options, each with advantages, disadvantages and examples. Rarely, however, are they discussed in the context of a single, integrated case study and even rarer in an evolutionary and side-by-side, 1.0 vs. 2.0 fashion.

The two systems, TE 1.0 and TE 2.0, both share as well as use alternate and contrasting technologies. Both groups of technologies are discussed, demonstrated and compared and contrasted with each other and the reasons for using them and/or replacing them are discussed and explained.

Along with the discussion of some of these technologies, we provide a series of small cases from our TeachEngineering experience, stories of the sort of things system maintainers are confronted with while their systems are live and being used. These range from strange user requests to Denial of Service attacks and from having to filter out robot activity to covert attempts by advertisers to infiltrate the system. For each of the technologies and for most of these case histories we provide —mostly on-line— exploratory exercises.

## Intended Audience

This text is meant as a case study and companion text to many *Information Systems Analysis & Design* textbooks used in undergraduate Management Information Systems (MIS), Business Information Systems (BIS) and Computer Information Systems (CIS) programs. The US counts about 1,300 (undergraduate + graduate) such programs (Mandiwalla *et al.*, 2016). These texts typically contain short descriptions of technologies which give students some sense of what these technologies are used for, but do not provide much context or reflection on why these technologies might or might not be applied and what such applications actually amount to in real life. As a consequence, students, having worked their way through these textbooks and associated courses will have had little exposure to the reasoning which must take place when making choices between these technologies and to what goes into combining them into working and successful system architectures. It is our hope that this *Tale of Two Systems* (pun very much intended) will help mitigate this problem a little.

### **Instructor Support**

Although instructors of Systems Analysis and Design courses typically have themselves experience in architecting and building systems, setting up demonstration and experiential learning sites equipped with cases where students can explore and practice the technologies discussed in textbooks and coursework can be daunting. Fortunately, technology-specific interactive web sites where such exploration can take place are rapidly becoming available. Examples of these are w3schools.com, sqlfiddle.com, dotnetfiddle.net and others. In the exercise sections of our text (all marked with the symbol) we have done our best to rely

on those publicly available facilities where possible, thereby minimizing set-up time and cost for instructors as well as students.

In cases where we could not (yet) rely on publicly available services, we have included instructions on how to set up local environments for practicing; most often on the reader's own, personal machine.

This book does not (yet) contain lists of test and quiz questions or practice assignments for two reasons. First, we believe that good instructors can and are interested in formulating their own. Second, we have not have had the time to collect and publish those items. However, we very much do invite readers of this text to submit such items for addition to this text. If you do so (just contact one of us), we will take a look at what you have, and if we like it we will add it to our text with full credits to you.

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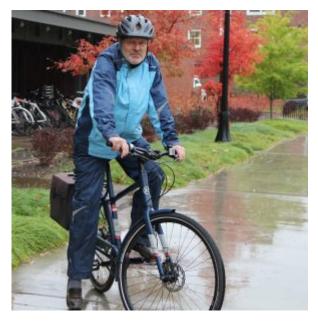
## Preface to the Second Edition

This second edition of Tale of Two Systems comprises an update of the original text. Several factors compelled this update:

- Quite a few of the links in the original text had become invalidated. Some of these could simply be updated, but others were pointing to places which have disappeared since the publication of the first edition of this text. The locations in the text where that applied had to be accordingly modified.
- Some of the places on the web which in the first edition were suggested as good places to practice and run coding exercises have disappeared.
- Some of the first-edition exercises can no longer be run on these public places because of security reasons.
- The first edition contained exercises in C# and PHP and used both RavenDB and MongoDB for NoSQL exercises. Not only does maintenance of instructions for each of these constitute quite a bit of work, but students of the text had to install and work with multiple platforms. Hence, we decided to change all exercises to use only Python and MongoDB.
- One of the appendices was removed and its contents integrated in one of the regular chapters.
- A new exercise was added to Chapter 2.
- A chapter on a recently added tool The NGSS Explorer— and its architecture was added.
- A large number of editorial changes were made.
- References to new tools and texts were added.

## About the Authors

#### René Reitsma



René Reitsma is a professor of Business Information Systems at Oregon State University's College of Business. He grew up and was educated in the Netherlands. Prior to receiving his PhD from Radboud University in 1990, he worked at the International Institute for Applied Systems Analysis (IIASA) in Laxenburg, Austria on a project developing an expert system for regional economic development. René joined the University of Colorado, Boulder's Center for Advanced Decision Support in Water and Environmental Systems (CADSWES) in 1990, working on the design and development of water resources information systems. In the summer of 1998 he accepted a faculty position in Business Information Systems at Saint Francis Xavier (STFX) in Nova Scotia, Canada. He joined the faculty at Oregon State University in 2002.

René teaches courses in Information Systems Analysis,

Design and Development and has ample practical experience in designing and building information systems. His motivation for writing this book was the lack of technical exercises, examples and critically discussed experiences of real-world system building in the typical Information Systems Design and Development textbooks.

René can be reached at reitsmar 'at' oregonstate.edu

**Kevin Krueger** 



Kevin Krueger is Founder and Principal Consultant at SolutionWave, a boutique custom software development firm. With more than 15 years of software development experience, he currently specializes in web application development. He enjoys the exposure to a wide variety of industries that being a consultant affords him. Depending on the client, he acts in a number of roles including software developer, product manager, project manager, and business analyst. He has worked on projects for Fortune 500 organizations, large public institutions, small startups, and everything in between.

Kevin's business experience started in the 9th grade when he and a business partner started selling

computers in rural North Dakota. A few years after graduating from North Dakota State University in Fargo with a B.S. in Computer Science, Kevin moved to Colorado in 2001 where he currently resides with wife and daughter.

Kevin can be reached at solutionwave.net

Both René and Kevin are TeachEngineering.org (TE) developers. Whereas René was responsible for the design and development of the first version of TE (TE 1.0), Kevin is the designer and developer for TE 2.0 which runs on a different set of technologies and a different system architecture. Since they both are interested in making good architectural decisions, and since they both believe that much can be learned from comparing and contrasting TE 1.0 with TE 2.0, they decided to collaborate on writing this text.

# Acknowledgements

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# 1. TeachEngineering (TE) Overview

#### Introduction

This chapter contains an overview of the TeachEngineering (TE) system (www.teachengineering.org). We briefly discuss its origin as an attempt to build a unified digital library from a diverse set of K-12 engineering curricula which had been developed at various US engineering schools. At the time of its inception in 2002, few if any standard solutions for this problem were available and the system was designed and developed from the ground up. It became one of several hundred digital libraries which around 2005 comprised the National Science Digital Library (NSDL) project, funded by the US National Science Foundation (Zia, 2004). Now, quite some time later, TeachEngineering enjoys a user base of about 3 million users, has recently been rebuilt on a new architecture and remains as one of only about 35 collections in NSDL.

## **Brief History**

In the late 1990s the Division of Graduate Education (DGE) of the US National Science Foundation started its Graduate STEM Fellows in K-12 Education or GK-12 program (NSF-AAAS, 2013). The program meant to bring K-12 Science, Technology, Engineering and Mathematics (STEM) teachers and university graduates together in an attempt to develop new and innovative K-12 STEM curriculum. With an annual budget of about \$55 million, by 2010 the program had made 299 awards at 182 institutions, provided resources to almost 11,000 K-12 teachers in 5,500 schools and impacted more than 500,000 K-12 students (NSF, 2010). In the process, a treasure trove of innovative STEM curriculum had been developed.

Unfortunately, most of that curriculum sat undetected on 'Google shelves' where, through the usual processes of web site entropy and link rot, it quickly became stale and abandoned as its creators, having completed their projects, went their ways. It was, as described by Lima (2011) in relation to information visualization websites, as if "the whole field suffers from memory loss." To make matters worse, the GK-12 curriculum was not published to any standards and hence, existed in a multitude of layouts and electronic formats, various logical structures and hierarchies, and followed many different kinds of pedagogical approaches. As a consequence, much GK-12 curriculum was difficult to find; was lost in a sea of Google search results; was rarely aligned with K-12 educational standards; was not maintained; and was difficult to compare with and relate to other GK-12 materials.

Foreseeing this process of 'curricular entropy,' a group of engineering faculty and GK-12 grant holders at the University of Colorado, Duke University, Colorado School of Mines, and Worcester Polytechnic University, supplemented by one of us from Oregon State University (Figure 1) decided to apply for an NSDL grant to try and collect all GK-12 engineering curriculum —the E in STEM— standardize it, make it searchable, align it with K-12 educational standards, and host it as one of NSDL's digital libraries. That was in 2002. Now, 20 years later, TeachEngineering is still supported by NSF and a variety of other funders. It has grown to more than 1,800 curricular resources contributed by many universities and programs and enjoys a patronage of about 3 million users per year. NSF's GK-12 program is no longer active but curriculum developed in other NSF programs, such as Research Experiences for Teachers (RET) and Math and Science Partnership (MSP), as well as that by other K-12 curriculum developers continues to find its way to TeachEngineering for two reasons: because NSF encourages its grantees to publish their work in TeachEngineering and because TeachEngineering consolidates good K-12 Engineering curriculum in a single, searchable and easily operable location on the web.



**Figure 1:** TeachEngineering's original developers from the University of Colorado, Duke University, Colorado School of Mines, Worcester Polytechnic University and Oregon State University.

## The TeachEngineering Resource Collection

A quick look at the TeachEngineering curriculum (<a href="https://www.teachengineering.org/curriculum/browse">https://www.teachengineering.org/curriculum/browse</a>) reveals how the library is structured. It consists of a collection of resources, each of which is of one of five types: activity, lesson, curricular unit, maker challenges and informal learning activities. Lessons introduce certain topics and provide background information on those topics. Practically all lessons refer to one or more activities which are hands-on exercises that illustrate and practice the concepts introduced in the lesson. When several lessons all address a central theme, they are often —although not necessarily—bundled in a so-called curricular unit. Informal learning activities are shortened versions of activities. They

are not part of lessons and curricular units and are therefore not part of fully structured learning plans. Instead, they are meant for informal learning settings such as after-school clubs. All informal learning activities are in both English and Spanish. Finally, maker challenges are open ended design challenge prompts. Whereas activities are quite prescriptive, maker challenges are meant to maximize design freedom and project timelines.

All resources are further classified to belong to one or several of 15 subject areas (Algebra, Chemistry, Computer Science, etc.). For example, the unit Evolutionary Engineering: Simple Machines from Pyramids to Skyscrapers is categorized under the subject areas Geometry, Physical Science, Problem Solving, Reasoning and Proof, and Science and Technology. It has six lessons and seven activities. Lessons and activities do not have to be part of units; they can live 'on their own,' and activities can be part of curricular units without being part of a lesson. This hierarchical structure is strictly unidirectional. This means that whereas activities or lessons can live on units, units cannot live on a lesson or an activity. Nor can a lesson live on an activity (Figure 2).

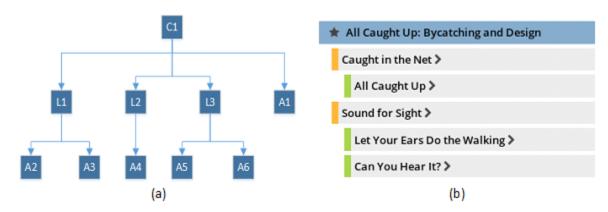


Figure 2: Hierarchical structure of TE documents. (a) General example. The curricular unit C1 has three lessons (L1-L3) and six activities (A1-A6). Five activities (A2-A6) reside on lessons and one (A1) resides directly on the unit. (b) The All Caught Up curricular unit consists of two lessons and three activities.

As of June 28, 2022, TeachEngineering had 110 curricular units, 524 lessons and 1,125 activities. In addition to these hierarchically structured resources, TeachEngineering also contains sets of stand-alone learning resources: 41 maker challenges and 33 informal learning activities.

#### Controlled Resource Content

In order for TeachEngineering to expose and disseminate K-12 engineering curriculum in a single, unified, standards-aligned, searchable and quality-controlled digital library, a standardized structure was imposed on each and every resource. For instance, all activities, lessons and curricular units must have a summary section, a section which explains the curriculum's connection with engineering, a set of keywords, the document's intended grade level, the time required to execute it, a set of K-12 educational standards to which the curriculum is aligned, etc.

<u>Figure 3</u> shows part of a TeachEngineering activity as it appears in a user's Web browser. Note its Summary, Engineering Connection and the data in the Quick Look box.

## AM I on the Radio?

☆☆☆☆ (0 Ratings)

Click here to rate



#### Summary

Student groups create working radios by soldering circuit components supplied from AM radio kits. By carrying out this activity in conjunction with its associated lesson concerning circuits and how AM radios work, students are able to identify each circuit component they are soldering, as well as how their placement causes the radio to work. Besides reinforcing lesson concepts, students also learn how to solder, which is an activity that many engineers perform regularly—giving students a chance to be able to engage in a real-life engineering activity. This engineering curriculum aligns to Next Generation Science Standards (NGSS).

#### **Engineering Connection**

Like engineers, students become familiar with the components and operation of a electro-mechanical device, learn to solder, and apply scientific concepts (learned in the associated lesson) to a build project.

**Figure 3**: partial rendering of a TeachEngineering activity.



Although the precise list of document components —different for different resource types— is not important here, it is important to realize that these components come in two types: mandatory and optional. Figure 4 graphically displays some of the components of a TeachEngineering lesson. Solid-line rectangles indicate mandatory components, while dashed lines indicate optional components. Note that the content specification once again is a hierarchy. For instance, while a lesson must have a grade specification (te:grade), the grade specification itself must have a target with optional upper— and/or lower bounds. When we consider this type of hierarchy as a tree (Figure 4), the leaves of this tree—its terminal nodes— must be of a specific computational data type (not shown in Figure 4). For instance, the target lowerbound and upperbound values must be integers.

Putting such strict structural and data type constraints on resource content accomplishes two things. First, it allows the construction of a collection of resources with a single, unified content structure and a

common look-and-feel. Second, and just as important, it allows for automatic, software-based procedures for processing collection content. Examples of these processes are resource ingestion and registration —a process known as resource accessioning—quality control, resource indexing, and metadata generation.

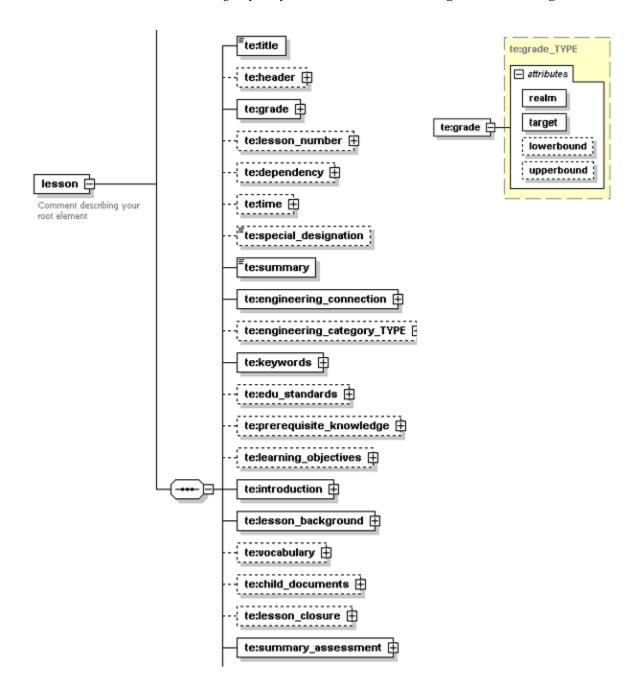


Figure 4: Partial structure and content of a lesson. Solid-line rectangles indicate mandatory components; dashed lines indicate optional components (graphic generated with XMLSpy). [footnote] The resource structure as displayed here is that of TE 1.0. In TE 2.0 some of these components were dropped and others were added. The principle that resources have an enforced structure, however, remains unaltered. [/footnote]

The latter point —automatic generation of metadata— is important as it is a classic bottleneck in the

publication and dissemination of digital resource repositories. With metadata, we mean data about a resources rather than the resources' content itself. For example, author names, copyrights and title, or in our case, things such as grade level, keywords, expendable cost, required time, etc. Collections which rely on manually entered metadata often suffer from the problem that manually entering such data is boring, time consuming, is error prone and must be reviewed and possibly redone when a resource changes or disappears. As a consequence, much of the items in digital libraries have very minimal metadata, which itself reduces their chances of being found in searches and therefore their chances of being used. Being able to automatically generate good metadata is therefore a good thing. Chapters 3, 4 and 5 cover the various ways in which TE content was and is controlled in TE 1.0 and 2.0.

**2022 update**. At this time —June 2022— the 'lack of metadata' problem remains. As an example we mention the collection of NextGenScience Quality Examples, a set of 400+ digitally available STEM curriculum resources which have been lauded for their use of and alignment with the Next Generation Science Standards. Whereas the resources in this collection are of very good quality, they are difficult to find as a collection and they are impossible to search. Why? Because nobody has bothered to index them and to publish their metadata. Each and every one of the 400+ resources has structured content and is located somewhere on the Internet, yet nowhere is there a publicly, machine-accessible index of all these resources. We revisit this topic in Chapter 3.

#### K-12 Educational Standards

It will come as no surprise that in this age of performance metrics, K-12 education is subject to delivering predefined learning outcomes. These outcomes are known as 'educational standards' or 'performance expectations.' In the USA the determination and authoring of these standards is the authority of individual states and within the states sometimes that of individual districts. Although attempts at harmonizing standards across states have met with some success —we refer to the Common Core for Mathematics and English and the Next Generation Science Standards initiatives (Conley, 2014; NRC, 2011)—, the USA educational standards landscape remains quite complex and in constant flux. Not only do standards change on a regular basis, but different states have different standards; they completely or partially adopt the harmonization standards, they write their own variations of those standards or they write standards of their own. When they write their own, the standards show great variety in granularity and approach between states (Marshall & Reitsma, 2011; Reitsma & Diekema, 2011; Reitsma et al., 2012). The fact that across the whole USA there are over many thousands of K-12 science standards, speaks to the complexity of the USA's K-12 standards landscape.

Early in development of TE 1.0, our TeachEngineering team decided that we were in no position to continuously track evolving K-12 Science and Engineering standards and that we would prefer acquiring those standards from an external provider. Similarly, since figuring out for all 50 states and for each resource which standards are supported by (align with) which resource was not one of our core competencies, we hoped to acquire this service from another party.

Fortunately, at the time of TE 1.0 development, the <u>Achievement Standard Network (ASN)</u> project was established (Sutton & Golder, 2008) and was, like TeachEngineering, partly funded by NSF's NSDL project. The ASN project maintains a repository of all K-12 educational standards in the USA, issues new versions

when standard sets change and makes these sets available to others. The ASN is currently owned and operated by D2L, a learning-platform company. TeachEngineering has enjoyed a long-term relationship with ASN and although major differences exist between how TE 1.0 used to and TE 2.0 now uses the ASN, the ASN continues to function as TeachEngineering's de facto repository of K-12 standards.

Whereas K-12 standard tracking is readily available from services such as ASN, standard alignment; i.e., matching learning resources with standards, is far more problematic. Although it is not our goal here to thoroughly analyze the standard alignment problem, it is important to know that in TeachEngineering each resource is aligned with one of more K-12 educational standards and since standards frequently change, these alignments must be regularly updated as well. Chapter 5 covers the differences between TE 1.0 and 2.0 in how they represent and include standards.

## Collection Editing and Resource Accessioning

Although invisible to TeachEngineering users, TeachEngineering resources do not make it automatically and miraculously into the collection. Instead, they go through a structured review process, first for content and once accepted for content, for editing and formatting. Once a resource is ready, it must be ingested into and registered to the collection.

The process starts with TeachEngineering curricular staff and several external reviewers reviewing the submissions for content and compliance on standard TeachEngineering acceptance criteria. Is it engineering? Is it good science? Does it fit the objectives of TeachEngineering? Is it well written? Is it aligned with standards and do the alignments seem reasonable? Is it attractive, both for teachers and students? Is it internally consistent? Are concepts properly explained and procedures well described? Is anything missing? Depending on the answers to these questions, a submission might be refused, conditionally accepted, or accepted as is.

Once accepted, the resource must be formatted to fit the TeachEngineering resource template. This process changed quite dramatically between TE 1.0 and 2.0. Finally, the now formatted resource must be registered to the collection so that it can be searched, displayed, saved as a bookmark, commented on, rated, etc. Chapter 6 covers resource accessioning in both the TE 1, 0 and TE 2.0 versions.

### System Implementation and Collection Hosting

Just as invisible to TeachEngineering users as the collection editing and document accessioning process, is the collection's web hosting. Since TeachEngineering is a web-based digital library it must be web hosted and although the general principles of web hosting are the same for both versions 1.0 and 2.0, the specific implementations are quite different. Whereas TE 1.0 was hosted on Linux on an intra-university Linux cloud, TE 2.0 is hosted on Microsoft's Azure cloud. And whereas TE 1.0 used Google's Site Search Engine, TE 2.0 uses Microsoft's Azure Search and whereas TE 1.0's website was written in the PHP programming language running against a MySQL relational database, 2.0 was written in C# running against the RavenDB JSON database. These differences are significant and reflect some of the more general developments in web-based technologies as they occurred over the last few years. We discuss and illustrate these elsewhere in our text.

#### Extras

In addition to the TE core functions mentioned above, a system such as TE has a number of what we would like to call 'extras;' facilities which make life for both the system maintainers and the system users easier. Some of these are the following:

- Facilities where users can store frequently used curriculum or where they can rate and review curriculum.
- Facilities for users to contact the collection maintenance staff; for instance, to report a problem or to ask a question.
- Facilities for the staff to track system use.
- Facilities which aggregate collection information so that at any time TeachEngineering staff can know how many documents of type *x* or from school *y* are stored in the collection.
- Facilities which make it easy for users to group and print curriculum.

Once again, both TE 1.0 and 2.0 had/have these (and other) facilities, but they architected them in different ways.

## Continuous Quality Control

A system such as TeachEngineering is on-line and is meant to serve users anywhere in the world at any time. But it is also continuously changing in that new resources come on-line, existing ones are revised, new users register themselves, and users who care and desire to do so can leave comments and ratings behind. Add to that that TE has a few million (different) users per year and it becomes clear that a system such as this must be carefully monitored to make sure that it functions properly. And in case it stops functioning properly, technical staff must be alerted and informed about what is wrong so that they can fix the problem. Although both TE 1.0 and 2.0 employed significant amounts of monitoring, they go about it in different ways.

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# 2. Why Build (Twice!) Instead of Buy or Rent?

## Build, Buy or Rent?

Not very long ago, in-house or custom building of IS application systems, either from the ground up or at least parts of them, was the norm. Nowadays, however, we can often acquire systems or many of their components from somewhere else. This contrast —build vs. buy— is emphasized in many modern IS design and development texts (e.g., Kock, 2007, Valacich et al., 2016). Of course, the principle of using components built by others to construct a system has always been followed except perhaps in the very early days of computing. Those of us who designed and developed applications 20 or 30 years ago already did not write our own operating systems, compilers, relational databases, window managers or indeed many programming language primitives such as those needed to open a file, compare strings, take the square root of a number or print a string to an output device. Of course, with the advances in computing and programming, an ever faster growing supply of both complete application systems and system components has become available for developers to use and integrate rather than to program themselves into their systems.

What does this mean in practice? On the system level it means that before we decide to build our own, we inventory the supply of existing systems to see if a whole or part-worth solution is already available and if so, if we should acquire/use it rather than build our own. Similarly, on the subsystem level, we look for components we can integrate into our system as black boxes; i.e., system components the internal workings of which we neither know nor need to know. As long as these components have a usable and working Application Program Interface (API); i.e., a mechanism through which other parts of our system can communicate with them, we can integrate them into our system. Note that whereas even a few years ago we would deploy these third party components on our own local storage networks, nowadays these components can be hosted elsewhere on the Internet and even be owned and managed by other parties.

Therefore, much more than in the past, we should look around for existing products and services before we decide to build our own. There are at least two good reasons for this. First, existing products have often been tested and vetted by the community. If an existing product does not perform well —it is buggy, runs slowly, occupies too much memory, etc.— it will likely not survive long in a community which scrutinizes everything and in which different offerings of the same functionality compete for our demand. The usual notion of leading vs. bleeding edge applies here. Step in early and you might be leading with a new-fangled tool, but the risk of having invested in an inferior product is real. Step in later and that risk is reduced—the product has had time to debug and refine— but gaining a strategic or temporary advantage with that product will be harder because of the later adoption. Since, when looking for building blocks we tend to

<sup>1.</sup> One of us actually wrote a very simple window manager in the late 1980s for MS-DOS, Microsoft's operating system for IBM PCs and like systems. Unlike the more advanced systems at the time such as Sun's SunView, Apple's Mac System, and Atari's TOS, there was no production version of a window managing system for MS-DOS. Since our application at the time could really benefit from such a window manager, we wrote our own (very minimal) version loosely based on Sun's Pixrect library.

care more about the reliability and performance of these components than their novelty, a late adoption approach of trying to use proven rather than novel tools, might be advisable. A good example of purposeful late adoption comes from a paper by Sullivan and Beach (2004) who studied the relationship between the required reliability of tools and specific types of operations. They found that in high-risk, high-reliability types of situations such as the military or firefighting, tools which have not yet been proven reliable (which is not to say that they are unreliable!), are mostly taboo because the price for unreliability -grave injury and death—is simply too high. Of course, as extensively explored by Homann (2005) in his book 'Beyond Software Architecture, the more common situation is that of tension between software developers —Homann calls them 'tarchitects'— which care deeply about the quality, reliability and aesthetic quality of their software, and the business managers —Homan calls them 'marketects'— who are responsible for shipping and selling product. Paul Ford (2015), in a special The Code Issue of Bloomberg Business Week Magazine also explores this tension.

The second reason for using ready-made components or even entire systems is that building components and systems from scratch is expensive, both in terms of time and required skill levels and money. It is certainly true that writing software these days takes significantly less time than even a little while ago. For example, most programming languages these days have very powerful primitives and code libraries which we can simply use in our applications rather than having to program them ourselves. However, not only does it take (expensive) experience and skills to find and deploy the right components, but combining the various components into an integrated system and testing the many execution paths through such a system takes time and effort. Moreover, this testing itself must be monitored and quality assured which increases demands on time and financial resources.

Nowadays, a whole new dimension of the 'build or buy' issue has been added: security. Sadly, an ever growing army of ill-willing, malevolent actors is continuously attacking our systems, trying to steal information, use our machines as bridgeheads for attacks on other machines, submit us to blackmail, spy on us or hurt us just for the fun of it. This means that we must spend increasing amounts of resources on protecting our digital assets from these people and their evil. In fact, when we think of this, we quickly realize that the massive investments in cybersecurity in the last 10 years or so are almost entirely zero 'value-add' meaning that these are costs which are incurred but which do not add value to a product. This makes one wonder how much more we could have accomplished if we did not have had to 'waste' all these resources on protecting us from the 'bad guys.'

Regardless, cybersecurity is an everyday issue in today's computing and must therefore be accounted for in de development of our systems. From the 'build or buy' perspective this means that we either must ourselves build safety into our programs (build), or we must trust that such safety is built into the services and products we acquire from others (buy).

## So Why Was TeachEngineering Built Rather Than Bought... Twice?

When TE 1.0 was conceived (2002), we looked around for a system which we could use to store and host the collection of resources we had in mind, or on top of which we could build a new system. Since TE was supposed to be a digital library (DL) and was funded by the DL community of the National Science Foundation, we naturally looked at the available DL systems. At the time, three more or less established systems were in use (we might have missed one; hard to say):

- <u>DSpace</u>, a turnkey DL system jointly developed by Massachusetts Institute of Technology and Hewlett Packard Labs,
- Fedora (now Fedora Commons), initially developed at Cornell University, and
- Perseus, a DL developed at Tufts University.

Perseus had been around for a while; DSpace and Fedora were both new in that DSpace had just been released (2002) and Fedora was fresher still.

Assessing the functionality of these three systems, it quickly became clear that whereas they all offered what are nowadays considered standard DL core functions such as cataloging, search and metadata provisioning, they offered little else. In particular, unlike more modern so-called content and document management systems, these early DL systems lacked user interface configurability which meant that users (and those offering the library) had to 'live' within the very limited interface capabilities of these systems. Since these were also the days of a rapidly expanding world-wide web and a rapidly growing toolset for presenting materials in web browsers, we deemed the rigidity and lack of flexibility and API's of these early systems insufficient for our goals.<sup>2</sup>

Of course, we (TeachEngineering) were not the only ones coming to that conclusion. The lack of user interface configurability of these early systems drove many other DL initiatives to develop their own software. Good examples of these are projects such as the Applied Math and Science Education Repository (AMSER), the AAPT Compadre Physics and Astronomy Digital Library, the Alexandria Digital Library (ADL), the (now defunct) Digital Library for Earth System Education (DLESE) and quite a few others. Although these projects developed most of their own software, they still used off-the-shelf generic components and generic shell systems. For instance, Compadre used ColdFusion, a web application platform for deploying web page components. Likewise, most of these systems rely on database software acquired from database management system makers such as Oracle, IBM, or others, and all of them rely on standard and generic web (HTTP) servers for serving their web pages. As for TE 1.0, it too used quite a few standard, third party components such as the Apache HTTP web server, the XMLFile program for serving metadata, the MySQL relational database, Altova's XMLSpy for formulating document standards, the world-wide web consortium's (W3C) HTML and URL (weblink) checkers, and a few more. Still, these earlier DL systems contained a lot of custom-written code.

<sup>2.</sup> Important note. In *Beyond Software Architecture* Homann (2005) refers to a phenomenon known as résumé-driven design. With this he means that system designers may favor design choices which appeal to them from the perspective of learning or exploring new technologies. Similarly, since system designers and software engineers are in the business of, well..., building (programming) systems, they may be predispositioned to favor building a system over using off-the-shelf solutions. For reasons of full disclosure, both of us were not disappointed in —and had some real influence on—the decision to build rather than to buy.

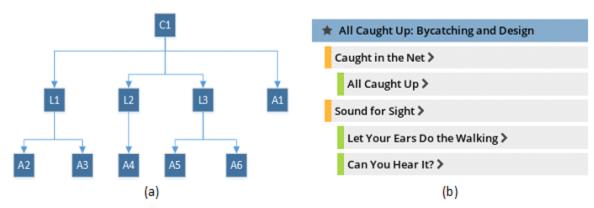
#### What About TE 2.0?

In 2015, it was decided that the TE 1.0 architecture, although still running fine, was ready for an overhaul to make it more flexible, have better performance, use newer coding standards, increase security and provide better opportunities for system extensions as well as some end-user modifiability. Between 2002 (TE 1.0 conception) and 2015 (TE 2.0 conception), information technology advanced a great deal. Machines became a lot faster, new programming languages were born and raised, nonrelational databases made a big comeback, virtual machines became commonplace and 'the cloud' came alive in its various forms such as Software as a Service (SaaS) and Platform as a Service (PaaS). Another significant difference between the 2002 and 2015 Web technology landscapes was the new availability of so-called content management frameworks (aka content-management systems or CMS). Although less specific than the aforementioned DL generic systems, these systems are aimed at providing full functionality for servicing content on the web, including user interface configurability. One popular example of such a system is Drupal, a community-maintained and open-source CMS which in 2015 was deployed at more than one million websites including the main websites of both our institutions, Oregon State University and the University of Colorado, Boulder. We, therefore, should answer the following question. If at the time of TE 2.0 re-architecting these CMS's were broadly available, why did we decide to once again build TE 2.0 from the ground up rather than implementing it in one of these CMS's?

Indeed, using one of the existing open-source content management systems as a foundation for TE 2.0 would have had a number of advantages. The most popular content management systems: WordPress, Joomla and Drupal, have all been around for quite some time, have active development communities and have rich collections of add-in widgets, APIs and modules for supplementing functionality. In many ways, these content management systems provide turn-key solutions with minimal to no coding required.

Yet, a few concerns drove us towards building TE 2.0 rather than using an existing CMS as its foundation. Out of the box, CMS's are meant to facilitate the publishing of loosely structured content in HTML form. TE curricular documents, on the other hand, are very structured. As discussed in the previous chapter, each document follows one of five prescribed templates containing specific text sections along with metadata such as grade levels, educational standards, required time, estimated cost, group size, etc. Curriculum documents are also hierarchically related to each other. For example, curricular units can have (child) lessons, which in turn can have (child) activities (Figure 1).

<sup>3.</sup> To detect if a website is Drupal based, point your web browser to the website and display the page's HTML source code (right-click somewhere in the page -> View Page Source). Drupal pages contain the generator meta tag with its content attribute set to Drupal x where x is the Drupal version number.



**Figure 1:** Hierarchical structure of TE documents. (a) General example. The curricular unit C1 has three lessons (L1-L3) and six activities (A1-A6). Five activities (A2-A6) reside on lessons and one (A1) resides directly on the unit. (b) The All Caught Up curricular unit consists of two lessons and three activities.

It would of course have been possible to customize any of the popular content management systems to work with this structured data. However, customizing a content management system requires a developer to not only be familiar with the programming languages, databases, and other tools used to build the CMS, but also its Application Programming Interfaces (APIs) and extensibility points. This steepens the learning curve for developers.

Second, since the development of the popular CMS's in the early 2000's, so-called schema-free NoSQL document databases have emerged as powerful tools for working with structured and semi-structured data of which TE curricular documents are a good example <sup>4</sup>. CMS support for document databases was limited in 2015. Of the "big three" mentioned earlier, only *Drupal* listed limited support for a single document database (MongoDB).

Third, although CMS's increasingly allow developers to give the systems their own look and feel, they do enforce certain conventions and structures. These apply to screen layout and visual components, but also to how the CMS reaches out to external data sources and how end users interact with it. Although this by no means implies that one could not develop a TE-like system within these constraints, being free from them has its advantages. Whereas for content providers with limited coding and development capabilities these constraints represent a price well worth paying in exchange for easy-to-use, predefined layout options, for providers such as the TE team staffed with professional software developers, the reverse might be the case.

Finally, the three most popular content management systems were built using the PHP programming language. TE 2.0 was developed at the Integrated Teaching & Learning Laboratory (ITLL) at the University of Colorado, Boulder. ITLL had two full-time software developers on staff and the other software it develops and supports is primarily based on the Microsoft .Net platform. Given the small size of the development team, there was a strong desire to not introduce another development programming stack to first learn and master, then support and maintain. While there were a few fairly popular content management systems built on the .Net platform, for example, Orchard and DotNetNuke, they do not have nearly the same level of adoption as the content management systems built on PHP.

<sup>4.</sup> An important difference between TE 1.0 and TE 2.0 is the switch from a relational (SQL) database backend to a NoSQL backend. We extensively discuss this switch in later chapters

Still despite of TE 2.0 once again having been rebuilt from the ground up, it relies quite heavily on external services, especially when compared with TE 1.0. Table 2.1 contains a side-by-side of a number of functions present in both TE 1.0 and TE 2.0. The ones rendered in green are outsourced to external service providers.

Table 2.1: TE 1.0 vs. TE 2.0: on-site vs. external services (green fields indicate 'outsourced'). TE 1.0 (2003 TE 2.0 (2016 -- 2016) present) On-site, self-managed Azure-managed Apache web IIS web server server On-site, Cloud-managed self-managed RavenDB MySQL service database Google site Azure Search search On-site, Cloud-managed self-managed Open Open Journals Journals System service System Achievement Achievement Standard Standard Network Network JSON XML service service Google Google Analytics Analytics No social Cloud-managed AddThis service networking Cloud-managed On-site LinkEngineering commenting service and Cloud-managed customer Disqus feedback commenting system service No email Cloud-managed marketing MailChimp

## A Word on Open Source

A question we are sometimes asked is whether we could have (re)built TE open source and whether or not TE is open source?

The first question is easier to answer than the second. No, we do not think that TE, or most systems for that matter, could have initially been developed as open source. The typical open source model is that the initial developer writes a first, working version of an application, then makes it available under a free or open source software (FOSS) license and invites others to contribute to it. Two classic examples are the GNU software collection and the Linux kernel. When Richard Stallman set out in 1983 to build GNU, a free version of the Unix operating system, he first developed components himself and then invited others to join him in adding components and improving existing ones. Similarly, when Linus Torvalds announced in August 1991 that he was working on the Linux kernel, he had by then completed a set of working components to which others could add and modify. More recent examples are the Drupal CMS mentioned earlier, open sourced by <u>Dries Buytaert</u> in 2001, and .<u>NET Core</u>, Microsoft's open source version of .NET released in 2016. In each of these cases, a set of core functionality was developed prior to open sourcing them.

The straight answer to the second question -is TE open source?- is also 'no,' but only because we estimate that open sourcing is more work than we are willing to take on, not because we do not want to share. It is important to realize that open sourcing a code base involves more than putting it on a web or FTP site along with a licensing statement. One can do that, of course, and it might be picked up by those who want to try or use it. However, accommodating changes, additions, and documentation requires careful management of the code base and this implies work which until now we have hesitated to take on.



#### Exercise 2.1: Build or Buy? - The \$150/Year Case

The following recounts a real-world case of engineering, business and administrative perspectives clashing. It shows how, when making build-or-buy decisions, the world can look rather different depending on the perspective through which that world is seen. The Players

- Project Lead (PL)
- External Software Development Team (SDT)
- Infrastructure / systems supervisor and assistant (IT)
- Cloud Services Provider (CSP)

#### The Context

A \$3M, 3-year project overseen and lead by the PL. One of the components of the project is the development of a data visualization application. The development of the visualization application has been outsourced to an external SDT at a cost of \$165K. Once the development is complete, the application must be hosted on the systems of the organization running the project.

#### The Problem — Part 1

The software development team has completed the development and testing of the data visualization app. The application is computationally intensive (requires lots of CPU cycles). They have developed it on a VM running on the systems of their own organization. The VM was set up as having two (2) single-core CPUs and 16 GB of memory. The application seems to run fine, with good performance, even on the largest of test cases. The SDT has not spent all of its budget; about 25% of the budget is remaining. The SDT has lots of ideas for additional functionality and collection of usage data.

The project's organization does not host any of its applications on its own computers; virtualized or otherwise. Instead, they deploy all their applications using an external CSP. Following that model, IT sets up a VM at the CSP to run the visualization app. The VM is of the least expensive option: one (1) single-core CPU and 1.75 GB of memory. Cost per month: \$12.50.

As soon as the system is running, the SDT runs some tests and notices that the application performs very poorly on larger, more computationally intensive test cases. In fact, they discover that while these cases run, all other requests coming in for that same service -even the ones which would not require much memory or CPU time— are queued up and have to wait until the original, large test case has completed. Since actual users will expect a result within a few seconds, the SDT considers this unacceptable and contacts IT to see what can be done about this.

After running its own tests, IT assesses that the problem almost certainly lies with the limited capacity of the VM. They suggest that the SDT work around the problem by modifying the application so that it pre-caches computationally expensive cases. In other words, they suggest additional development of a module that anticipates those large cases, precomputes their solutions during times of low demand, stores (caches) those solutions and then simply returns those (precomputed and cached) solutions whenever they are requested, rather than computing them on the fly.

Whereas the SDT considers this an intriguing suggestion, they react not by embarking on this caching approach, but instead by asking the project organization what it would cost to upgrade the VM. IT answers that the CSP offers doubling the VM's capacity -two (2) single-core CPUs and 3.5 GB of memory- at \$25 per month. However, they do not offer to buy that upgrade. Instead, they insist on the SDT developing the caching module.

Question Set 1 (please think about/answer this before(!!) you move on to the second part of this problem.

- Why did the SDT ask for upgrading the VM rather than embarking on the development of a caching module? When thinking about this, consider that the SDT pays its (student) developers \$18/hr. Hint: it is not just development cost that the SDT has in mind.
- Why would IT not offer to buy the VM upgrade, but instead insist on the SDT developing the caching module?
- Why might the project organization not 'spin up' its own VM and host the application on it, especially since it has plenty of computing capacity?
- If we assume that both the project organization and the SDT want the application to be a success, what course of action do you recommend at this point?

#### The Problem - Part 2

After some back-and-forth, IT decide to buy the VM upgrade at a cost of \$25/month (\$300/year). They also note that the CSP offers doubling the VM capacity once again at a doubling of the price (\$600/year) but state that it will not do that without explicit permission of the PL. The SDT thanks IT for the VM upgrade.

#### Question 2

What should be done if the initial upgrade does not prove sufficient and large cases continue to run slow? Think of some options and consider the pros and cons of those options for each of the parties involved.

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## 3. TE 1.0 – XML

#### Introduction

TE 1.0 relied heavily on Extensible Markup Language (XML). XML was invented in the second half of the 1990s to overcome a fundamental problem of the early world-wide web. The problem was that the predominant language for representing web content, HyperText Markup Language (HTML), was meant to express how information was to be formatted on web pages to be viewed by human users, but that that formatting was of little use to 'users' represented by machines; i.e., programs. Whereas humans are quite good at extracting meaning from how information is formatted, programs just need content, and formatting only gets in the way of extracting that content. Yet HTML was meant to specify content through formatting. XML solved this problem by providing a text-based and structured way to specify content without formatting.

In this chapter, we introduce XML as a data representation and data exchange format and provide some examples of how it was used in TE 1.0. In the next chapter, we discuss XML's recent competitor and TE 2.0's choice: JSON. In the chapter following the JSON chapter we go deeper into how XML was used in TE 1.0 and how JSON is used in TE 2.0.

## Representing Content With XML

One of the more influential advances in modern-day electronic data exchange, and one which caused webbased data exchanges to flourish, was the introduction and standardization of Extensible Markup Language (XML) in the late 1990s (Bosak & Bray, 1999). Until that time, messages requested and served over the web were dominated by the HyperText Markup Language (HTML). As explained in the 1999 article in Scientific American by Jon Bosak and Tim Bray —two of the originators of the XML specification— HTML is a language for specifying how documents must be formatted and rendered, typically so that humans can easily read them. However, HTML is not very well suited for communicating the actual content of documents (in terms of their information content) or for that matter, any set of data. This deceptively simple statement requires some explanation.

When we, as humans, inspect web pages, we use their formatting and layout to guide us through their organization and contents. We look at a page and we may see sections and paragraphs, lists and sublists, tables, figures, and text, all of which help us to order, structure, and understand the contents of the document. In addition, we read the symbols, words, figure captions, and sentences, gleaning their semantic contents from the terms and expressions they contain. As a consequence, on a web page we can immediately recognize the stock quote or the trajectory of the share price over the last six hours from a chart, a table or even a text. Since a human designed the page to be read and processed by another human, we can count on each other's perceptual pattern recognition and semantic capabilities when exchanging information through a formatted text. We are made painfully aware of this when confronted with a badly structured, cluttered or poorly formatted HTML web page or when the page was created by someone with a different

frame of mind or a different sense of layout or aesthetics. What were the authors thinking when they put this page together?

However, if we want to offer contents across the web that must be consumed by programs rather than human beings, we can no longer rely on the formats, typesetting and even the terms of the document to implicitly communicate meaning. Instead, we must provide an explicit semantic model of the content of the document along with the document itself. It is this ability to provide content along with a semantic model of that content that makes XML such a nice language for programmatic data exchange.

Although for details on XML, its history, use and governance, we refer to the available literature on this topic; we provide here a small example of this dual provision of contents and semantics.

Consider <u>TeachEngineering</u>: an electronic collection of lesson materials for K-12 STEM education. Now suppose that we want to give others; *i.e.*, machines other than our own, access to those materials so that those machines can extract information from them. What should these lesson materials look like when requested by such an external machine or program? Let us simplify matters a little and assume that a TE lesson consists of only the following:

- Declaration that says it is a lesson
- Lesson title
- · Target grade band
- Target lesson duration
- Needed supplies and their estimated cost
- Summary
- Keywords
- Educational standards to which the lesson is aligned
- Main lesson contents
- References (if applicable)
- Copyright

In XML such a lesson might be represented as follows:

```
<lesson>
  <title>Hindsight is 20/20</title>
  <grade target="5" lowerbound="3" upperbound="6"/>
  <time total="50" unit="minutes"/>
  <lesson_cost amount="0" unit="USDollars"/>
  <summary>Students measure their eyesight and learn how lenses can enhance eyesight.
  </summary>
  <keywords>
   <keyword>eyesight</keyword>
   <keyword>eyesight</keyword>
   <keyword>vision</keyword>
   <keyword>20/20</keyword>
  </keywords>
```

```
<edu_standards>
    <edu_standard identifier="14000"/>
    <edu_standard identifier="14011"/>
    </edu_standards>

<lesson_body>With our eyes we see the world around us. Having two
    eyes helps us see a larger area than just one eye and with two
    eyes we can... etc. etc.
    </lesson_body>
    <copyright owner="We, the legal owners of this document"
        year="2016"/>
</lesson>
```

Notice how the various components of a lesson are each contained in special tags such as <copyright> or <title>. Hence, to find which educational standards this lesson supports, all we have to do is find the <edu standard> tags nested within it.



#### Exercise 3.1

Copy the above XML fragment to a file called something.xml and pick it up with your web browser (Control-O makes your web browser pop up a file browser). Notice that your web browser recognizes the content of the file as XML and renders it accordingly. Note how the indentation of the various lines matches the nesting of the data. For instance, your browser indents <keyword>s because they are contained within the <keywords> tag. The same applies to the <edu\_standard> and <edu\_standard> tags.

The above XML format is rather rigid and not entirely pleasant for us humans to read. However, it is this rigid notion of information items placed inside these tags and tags themselves placed within other tags that provides three essential advantages for machine-based reading:

- 1. Information is represented in a hierarchical format; *i.e.*, tags inside other tags. Hierarchies provide a lot of expressiveness; *i.e.*, most (although not all) types of information can be expressed by means of a hierarchy.
- 2. It is relatively easy to write programs that can read and process hierarchically organized data.
- 3. If such a program cannot successfully read such a data set, it is likely that the data set is not well formed and hence, we have a good means of distinguishing well-formed from malformed data sets.

Let us take a look at another example. <u>Figure 1</u> contains the <u>music notation</u> of a fragment from Beethoven's famous fifth symphony (<u>listen to it!</u>):



**Figure 1:** The first five bars of the main melody of Beethoven's Symphony No 5.

For those who can read music notation, the information contained in this image is clear:

- The piece is set in the key of C-minor ( ) (or E-flat major: from these first few bars you cannot really tell which of the two it is). This implies that E's, B's and A's must be flattened ( ).
- Time signature is 2/4; i.e., two quarter-note beats per bar (2).
- First bar consists of a ½-beat rest ( ) followed by three ½-beat G's (
- Second bar contains a 2-beat E-flat ( ). The note has a *fermata* ( ), indicating that the performer or conductor is free to hold the note as long as desired.
- The two 2-beat D's in bars four and five must be connected (tied or 'slurred') and played as a single 4-beat note. Once again, this note has a *fermata* and can therefore be held for as long as desired (



Fot those who can read music, all this information is stored in the graphic patterns of music notation. For

instance, it is the location of a note relative to the five lines in the staff and the staff's *clef* ( ) which indicates its pitch, and the duration of a note is indicated by whether it is solid or open or how notes are graphically connected. Likewise, the *fermata* is just a graphical symbol which we interpret as an instruction on how long to hold the note.

However, whereas this kind of information is relatively easy for us humans to glean from the graphic patterns, for a machine, this is not nearly so easy. Although in these days of optical pattern recognition and machine learning we are quickly getting closer to this, a much more practical approach would be to write this same information in unformatted text such as XML so that a program can read it and do something with it.

What might Beethoven's first bars of Figure 1 look like in XML? How about something like the following?

1. Please note: the XML offered here is *a l'improviste* (off the cuff) and not at all based on a good model of music structure. It is merely meant to provide an example of how, in principle, a music score can be represented in XML.

```
</key modifiers
 </kev>
  <time signature numerator = "2" denominator="4"/>
  <bars>
   <bar count="1">
     <rest bar count = "1" duration="8"/>
     <note bar count = "2" pitch="G" duration="8"/>
     <note bar count = "3" pitch="G" duration="8"/>
     <note bar count = "4" pitch="G" duration="8"/>
   </bar>
   <bar count="2">
     <note bar count = "1" pitch="E" duration="2"
     articulation="fermata"/>
   </bar>
   Etc.
 </bars>
</score>
```

Looking at the example above, you may wonder about why some information is coded as so-called XML *elements* (entries of the form <tag>information</tag>), whereas other information is coded in the form of so-called *attributes* (entries in the form of attribute="value"). For instance, instead of

```
<note bar count = "4" pitch="G" duration="8"/>
```

could we not just as well have written the following?

```
<note>
    <bar_count>4</bar_count>
    <pitch>G</pitch>
         <duration>8</duration>
</note>
```

The answer is that either way of writing this information works just fine. As far as we know, a choice of one or the other is essentially a matter of convenience and aesthetics on the side of the designer of the XML specification. As we mention in the next chapter (JSON; an Alternative for XML), however, this ambivalence is one of the arguments that JSON aficionados routinely use against XML.

At this point you should not be surprised that indeed there are several XML models for representing music. One of them is MusicXML.<sup>2</sup>

2. Several competing specifications for Music XML exist. In this text we care only to convey the notion of writing an XML representation for sheet/score music and take no position on which XML format is to be preferred.

This notion of communicating information with hierarchically organized text instead of graphics naturally applies to other domains as well. Take, for instance mathematical notation. <u>Figure 2</u> shows the formula for the (uncorrected) standard deviation.

$$s_N = \sqrt{rac{1}{N} \sum_{i=1}^N (x_i - \overline{x})^2}$$

**Figure 2:** Formula for the (uncorrected) standard deviation.

Once again, we humans can read this information just fine because we have a great capacity (and training) to glean its meaning from its symbols and their relative positions. But as was the case with the music graphic, asking a machine to decipher these same symbols and relative positions seems like the long way around. Why not just represent the same information in hierarchic textual, XML form? Something like the following:

```
<equation>
 <left side>
   <term>
      <symbol>S</symbol>
      <sub><var>N</var></sub>
    </term>
 </left side>
 <right side>
    <sqrt>
      oduct>
        <left>
          <quotient>
            <nominator>1</nominator>
            <denominator><var>N</var></denominator>
          </quotient>
        </left>
        <right>
          <sum>
            Etc.
          </sum>
        </right>
      </product>
    </sqrt>
 </right side>
</equation>
```

As with the music example, this XML was entirely made up by us and is only meant to illustrate the notion of representing content in hierarchical text form which is normally represented in graphic form. However, <a href="MathML"><u>MathML</u></a> is a standard implementation of this.

What is interesting in MathML is that it consists of two parts: Presentation MathML and Content MathML. Whereas Presentation MathML is comparable with standard HTML, i.e., a language for specifying how mathematical expressions must be displayed, Content MathML corresponds to what we tried to show above, namely a textual presentation of the structure and meaning of mathematical expressions. The following sample is taken verbatim from the MathML Wikipedia page:

```
Expression: ax^2 + bx + c
 MathML:
<math>
  <apply>
    <plus/>
    <apply>
      <times/>
      <ci>a</ci>
      <apply>
        <power/>
        <ci>x</ci>
        <cn>2</cn>
      </apply>
    </apply>
    <apply>
      <times/>
      <ci>b</ci>
      <ci>x</ci>
    </apply>
    <ci>ci>c</ci>
 </apply>
```

Lots of XML specifications other than MusicML and MathML have been developed over the years. One which is currently in active use by the US Securities and Exchange Commission (SEC) is <u>XBRL</u> for business reporting (Baldwin & Brown, 2006). For a list of many more, point your web browser to <a href="https://en.wikipedia.org/wiki/List\_of\_XML\_markup\_languages">https://en.wikipedia.org/wiki/List\_of\_XML\_markup\_languages</a>.

### XML Syntax Specification: DTD and XML Schema

One of the characteristics of programs which serve XML content over the web, is that they can be self-describing using a so-called <u>Document Type Definition (DTD)</u> or the more recent <u>XML Schema Definition (XSD)</u>. DTS and XSD are meta documents, meaning that they contain information about the documents

containing the actual XML data. This meta information serves two purposes: it informs programmers (as well as programs) on how to interpret an XML document and it can be used to check an XML document against the rules specified for that XML (a process known as 'validation').

A helpful way to understand this notion is to consider a DTD/XSD document to specify the syntax —grammar and vocabulary— of an XML specification. For instance, going back to the example of our TeachEngineering 1.0 lesson, the DTD/XSD for the lesson would specify that a lesson document must have a title, a target grade band, one or more keywords, one or more standard alignments, time and cost estimates, etc. It would further specify that a grade band contains a target grade and a low and a high grade which are numbers, that the keyword list contains at least one keyword which itself is a string of characters, that a copyright consists of an owner and a year, etc.

A fragment of the XSD for the above lesson document defining the syntax for the grade, time and keyword information might look something like the following (Note: line numbers are included here for reference only; they would not be part of the schema document):

```
1 <?xml version="1.0" encoding="UTF-8"?>
2 <xs:schema xmlns:xs="http://www.w3c.org/2001/XMLSchema">
3 <xs:element name="lesson">
4
    <xs:complexType>
5
     <xs:sequence>
6
7
        <!--semantics for the <grade> element-->
        <xs:element name="grade">
8
9
          <xs:complexType>
10
             <xs:simpleContent>
              <xs:extension base="xs:unsignedByte">
11
                <xs:attribute name="lowerBound" type="xs:unsignedByte"</pre>
12
13
                  use="optional"/>
14
                <xs:attribute name="upperBound" type="xs:unsignedByte"</pre>
15
                  use="optional"/>
16
              </xs:extension>
            </xs:simpleContent>
17
          </xs:complexType>
18
        </xs:element>
19
20
21
        <!--semantics for the <time> element-->
22
        <xs:element name="time">
2.3
          <xs:complexType>
            <xs:simpleContent>
24
25
              <xs:extension base="xs:float">
                <xs:attribute name="unit" use="required">
26
27
                   <xs:simpleType>
28
                     <xs:restriction base="xs:string">
29
                       <xs:enumeration value="minutes"/>
```

```
30
                       <xs:enumeration value="hours"/>
31
                       <xs:enumeration value="davs"/>
                       <xs:enumeration value="weeks"/>
32
33
                     </xs:restriction>
34
                   </xs:simpleType>
35
                </xs:attribute>
36
              </xs:extension>
37
            </xs:simpleContent>
38
          </xs:complexType>
        </xs:element>
39
40
        <!--semantics for the <keywords> element-->
41
42
        <xs:element name="keywords">
          <xs:complexType>
43
            <xs:sequence>
44
              <xs:element name="keyword" type="string" maxOccurs="unbounded"/>
45
            </xs:sequence>
46
47
          </xs:complexType>
48
        </xs:element>
49
   Etc.
```

Notice how the schema specifies how components of an XML lesson must be structured. For instance, the <keywords> element (line 42-48) is defined as a sequence of <keyword>s where each <keyword> is a string of characters of any length (line 45). Similarly, the lesson <time> (line 22-39) has a value which is a floating-point number and has a required <unit> which is one of the strings' minutes, hours, days or weeks (line 28-33).

As for the xs: prefix on all definitions, the code

```
xmlns:xs="http://www.w3c.org/2001/XMLSchema"
```

on line 2 indicates that each of these terms —element, complexType, sequence, string, etc.— is defined by the W3C's 2001 XMLSchema.

### Note: Well formed ≠ Valid

Now we have discussed both XML and DTD/XSD, we can make the distinction between <u>well-formed and malformed XML documents</u> on the one hand and valid and invalid ones on the other (<u>Table 1</u>).

Table 1: relationships between XML well-formedness and validity

	Well formed	Malformed
Valid	1	
Invalid	2	3

An XML document is considered *well formed* if it obeys the basic XML syntax rules. With this, we mean that all content is stored within XML elements; *i.e.*, that all content is tag delimited and properly nested. A simple example/exercise clarifies this.



#### Exercise 3.2

Store the following text in a file with .xml extension and pick it up with your web browser (Control-o makes the web browser pop up a file browser):

```
<art collection>
<object type="painting"</pre>
  <title>Memory of the Garden at Etten</title>
  <artist>Vincent van Gogh</artist>
  <year>1888
  <description>Two women on the left. A third works in her
  garden</description>
  <location>
    <place>Hermitage</place>
    <city>St. Petersburg</city>
    <country>Russia
  </location>
</object
<object type="painting">
  <title>The Swing</title>
  <artist>Pierre Auguste Renoir</artist>
  <year>1886
  <description>Woman on a swing. Two men and a toddler
  watch</description>
  <location>
    <place>Musee d'Orsay</place>
    <city>Paris&lt;/city>
    <country>France</country>
  </location>
```

```
</object>
</art_collection>
```

Notice how your web browser complains about a problem on line 3 at position 9. It sees the <title> element, but the previous element <object> has no closing chevron (>) and hence, the <title> tag is in an illegitimate position. Regardless of any of the values and data stored in any of the elements, this type of error violates the basic syntax rules of XML. The document is therefore not well formed and any malformed document is considered invalid (cell 3 in Table 1).

However, an XML document can be well formed yet still be invalid (cell 2 in <u>Table 1</u>). This occurs if the document obeys the basic XML syntax rules but violates the rules of the DTD/XSD. An example would be a well-formed TeachEngineering lesson which does not have a summary or a grade specification. Such an omission does render the document invalid, even though it is well formed.

### Must All XML Have a DTD/XSD?

A question which often pops up when discussing XML and DTD/XSD is whether or not DTD/XSD are mandatory? Must we always go through the trouble of specifying a DTD/XSD in order to use XML? A related question is whether we must process a DTD/XSD to read and consume XML? The answer to both questions is 'no,' a DTD/XSL is not required and even if it has a DTD/XSD, there is no requirement to process that DTYD/XSD. However, if, as a data provider you make XML available to others, it is good practice to create and publish a DTD or XSD for it so that you can validate your XML before you expose it to the world. If, on the other hand, you are a consumer of XML, it is often sufficient to just read the on-line documentation of the XML web service you are consuming, and you certainly do not have to generate a DTD/XSD yourself.

### Enough Theory. Time For Some Hands-on



#### Exercise 3.3

Point your browser to <a href="https://classes.business.oregonstate.edu/reitsma/family.xml">https://classes.business.oregonstate.edu/reitsma/family.xml</a>. Notice that we have a small XML data set of a family of two people:

```
<?xml version="1.0" encoding="UTF-8"?>
<family>
  cperson gender="male">
```

Let us now write a Python (3.x) program which can pick up (download) this data set and extract the information from it. (Make sure that you understand the larger picture here. Assume that instead of having a hardwired, static XML data set on the web site, we can pass the web service a family identifier and it will respond, on-the-fly, with a list of family members in XML. For instance, we might send it a request asking for the members of the Hurst family upon which it replies with the data above).

Please note that there exists a variety of ways and models to extract data from XML files or web services. Suffice it here to say that in the following Python (3.x) and JavaScript examples the XML is stored in memory as a so-called *Document Object Model* (DOM). A DOM is essentially a hierarchical, tree-like memory structure (we have already discussed how XML documents are hierarchical and, hence, they nicely fit a tree structure). Again, several methods for extracting information from such a DOM tree exist.

Store the following in a file called family.py and run it.

```
import requests
import xml.etree.ElementTree as ET
url = "https://classes.business.oregonstate.edu/reitsma/family.xml"
#Retrieve the XML over HTTP
try:
  response = requests.get(url)
except Exception as err:
  print("Error retrieving XML...\n\n", err)
  exit(1)
#Build the element tree
try:
  \# Read and parse the XML
  root = ET.fromstring(response.text)
except Exception as err:
  print("Error parsing XML...\n\n", err)
  exit(1)
```

```
#Name (tag) of root element
print("Name (tag) of root element: " + root.tag)
#Child elements of root
print("\nChild elements:")
for child in root:
  print(child.tag, child.attrib)
#Access the children and grandchildren by index
print("\nChild element content by index:")
print(root[0][0].text + " " + root[0][1].text)
print(root[1][0].text + " " + root[1][1].text)
#Loop over the children and get their children
print("\nChild element content by element:")
for child in root.findall("person"):
  print(f"{child[0].text} {child[1].text}: {child.attrib['gender']}")
 Output:
 Name (tag) of root element: family
Child elements:
person {'gender': 'male'}
person {'gender': 'female'}
Child element content by index:
Don Hurst
Mary Hurst
Child element content by element:
Don Hurst: male
Mary Hurst: female
 Output:
 Name (tag) of root element: family
Child elements:
person {'gender': 'male'}
person {'gender': 'female'}
```

```
Child element content by index:
Don Hurst
Mary Hurst

Child element content by element:
Don Hurst: male
Mary Hurst: female
```



#### Exercise 3.4

One of the advantages of JavaScript is that pretty much all web browsers have a JavaScript interpreter built in. Hence, there is nothing needed beyond your web browser to write and run JavaScript code. Here is the JavaScript program. Note that the JavaScript is embedded in a little bit of HTML (the JavaScript is the code within the <script> and </script> tags):

```
<html>
<script>
var request = new XMLHttpRequest();
request.onreadystatechange = extract;
request.open("GET",
 "https://classes.business.oregonstate.edu/reitsma/family.xml",
 true);
request.send();
function extract()
 if (request.readyState == 4 && request.status == 200)
   var xmlDoc = request.responseXML;
   var my str = "";
   var persons = xmlDoc.getElementsByTagName("person");
   for (var i = 0; i < persons.length; i++)</pre>
     var firstname = persons[i].childNodes[1];
     var lastname = persons[i].childNodes[3];
```

You may try storing this file with the \*.html extension on your local file system and then pick it up with your browser, but that will almost certainly not work because this implies a security risk. To make this work, however, we installed the exact same code at <a href="https://classes.business.oregonstate.edu/reitsma/family.html">https://classes.business.oregonstate.edu/reitsma/family.html</a> and if you point your browser there, things should work just fine. (To see the HTML/JavaScript source code, right-click View Page Source or point your browser to <a href="maily.view-source:https://classes.business.oregonstate.edu/reitsma/family.html">view-source:https://classes.business.oregonstate.edu/reitsma/family.html</a>)

### TE 1.0 Documents Coded and Stored as XML

In their 1999 article in Scientific American, Bosak and Bray considered an XML-equipped web the "Next Generation Web". With this, they meant that until that time, Web content carried in HTTP was meant to be presented to humans, whereas with XML we now had a way to present content format-free to machines. Moreover, along with XML came tools and protocols which made it relatively easy to programmatically process XML.

When we developed TE 1.0 in the early 2000s, we liked this concept so much that we decided to store all TE content in XML.



#### Exercise 3.5

To see this, first take a look at an arbitrary TE 1.0 activity at:

3. The security risk rests in the web browser running JavaScript code instructing it to reach out to an external server. This interacting of an HTTP client (the web browser) with an external source to dynamically generate content is known as Asynchronous JavaScript with XML (AJAX) technology. By default, reaching out to a server located in another domain than the one from which the original content was requested—aka Cross Origin Resource Sharing (CORS)—is forbidden (one can easily imagine typing in a login and password which is then used to access a third party site; all in real-time from the user's computer, yet entirely unbeknownst to the user).

https://cob-te-web.business.oregonstate.edu/view\_activity.php?url=collection/mis\_/activities/mis\_eyes/mis\_eyes\_lesson01\_activity1.xml

When you look at the page source in your browser (right-click: *View page source*), you immediately see that the page is an HTML page (the first tag is the *<html>* tag). This makes much sense, as the page is meant to be read by human users and hence, HTML is a good way of rendering this information in a web browser.

However, a quick look at the activity's URL shows that the program *view\_activity.php* is passed the parameter *url* which is set to the value collection/mis\_/activities/mis\_eyes/mis\_eyes\_lesson01\_activity1.xml.

If we thus point our browser to: <a href="https://cob-te-web.business.oregonstate.edu/collection/mis\_/activities/mis\_eyes/mis\_eyes\_lesson01\_activity1.xml">https://cob-te-web.business.oregonstate.edu/collection/mis\_/activities/mis\_eyes/mis\_eyes\_lesson01\_activity1.xml</a>, we see the actual XML holding the activity information. Each activity has 14 components: <title>, <header>, <dependency>, <time>, <activity\_groupsize>, etc. Most of these are complex types in that they have one or more components of their own.

When TE 1.0 receives a request to render an activity, its <code>view\_activity.php</code> program extracts the various components from the associated XML file, restructures/formats them into HTML and serves the HTML to the requester.

view\_activity.php does some other things as well. For instance, scroll down through the activity XML to the
<edu\_standards> tag. Notice how for this activity seven standards are defined, each with an Sxxxxxxx
identifier (<edu \_standard identifier="Sxxxxxxxx">). However, when you switch back to the HTML
view and look for the Educational Standards section, you find the text of those standards rather than their
identifiers. How's that done? Quite simply, really. As view\_activity.php renders the activity, it extracts the <edu
\_standard>tags and their identifiers from the XML. It then queries a database which holds these standards
with those identifiers for the associated standard texts, their grade level, their geographic origin, etc. Having
received this information back from the database, it encodes it in HTML and serves it up as part of the activity's
HTML representation.

### Service-Oriented Architectures and Business Process Management

Reading 'between the lines,' one can see a grander plan for how whole system architectures based on XML (or JSON) web services can be built: a company-wide or world-wide network of information processing software services that is utilized by software programs that connect to this network and request services from it. Service requesters and providers communicate with each other through common protocols and expose each other's interfaces through which they exchange information (Berners-Lee *et al.*, 2001).

One expression of this vision is what are known as Service-Oriented Architectures (SOA). MacKenzie et al. (2006) define SOA as a "paradigm for utilizing and organizing distributed capabilities that may be under the control of different ownership domains;" in other words, the distribution of software components over machines, networks and possibly organizations that are accessed as web services. Whereas in a traditional system architecture we would embed functionality within the applications that need it, in an SOA, our application software would fulfill the role of a communications officer and information integrator with most, if not all of the functionality provided by (web) services elsewhere on the network. Some of these services

might run on our own machines; others can reside at third parties. Some may be freely available whereas others may be 'for fee.'

Regardless of where these services reside and who owns them, however, they all can be accessed using some or all of the methods that we have discussed above. They exchange information in forms such as XML, they receive and send messages with protocols such as SOAP and they are self describing through the exposure of their XSD, DTD or WSDL (SOAP and WSDL are XML specifications for generalized message exchange). Hence, as long as the applications requesting their information can formulate their requests following these protocols, they can interoperate with the services.

**Special update**. In 2018 —the year we published the first edition of this text— the term 'web services' referred to XML (or JSON) data exchange services as discussed here. Nowadays —2022— the term 'web service' has been mostly replaced by 'web endpoint,' or 'web API.' There also is a lot of talk about so-called 'micro services.' The idea of micro services is very(!) similar to the just mentioned idea of building larger systems from small, independently functioning components that can communicate information/data with each other. The difference with 'web services' is that 'micro services' is a more general term in that it does not limit the concept to web (HTTP-based) services.

### TE 1.0 Web Services Example I: K-12 Standards

As mentioned in the introductory chapter, all of TeachEngineering's curriculum is aligned with K-12 STEM standards. Although the TE team is responsible for these alignments, it is not in the business of tracking the standards themselves. With each of the US states changing its standards, on average, once every five years and with a current total of about several 10,000s such standards, tracking the standards themselves was deemed better to be left to a third party. This party, as previously mentioned, is the <u>Achievement Standard Network (ASN)</u> project, owned and operated by the Desire2Learn (D2L) company.

Very much in the spirit of web services as discussed here, ASN makes its standard set available as an XML-based service. 4

Here is a (simplified) fragment of one of ASN's standard sets, namely the 2015 South Dakota Science standards. The fragment contains two Kindergarten (K)-level standards:

```
<rdf:RDF xmlns:asn="https://asn.desire2learn.com/resources/S2627378httphttps://purl.org/ASN/s
xmlns:cc="https://creativecommons.org/ns#"
xmlns:dc="https://purl.org/dc/elements/1.1/"
xmlns:dcterms="https://purl.org/dc/terms/"
xmlns:foaf="https://xmlns.com/foaf/0.1/"
xmlns:gemq="https://purl.org/gem/qualifiers/"
xmlns:loc="https://www.loc.gov/loc.terms/relators/"
xmlns:owl="https://www.w3.org/2002/07/owl#"
xmlns:skos="https://www.w3.org/2004/02/skos/core#"</pre>
```

4. Although ASN still serves standards as XML if so desired, it has recently shifted to serving them in JSON, a data exchange standard we will discuss and practice in the next chapter.

```
xmlns:rdf="https://www.w3.org/1999/02/22-rdf-syntax-ns#"
xmlns:rdfs="https://www.w3.org/2000/01/rdf-schema#">
<cc:attributionURL
rdf:resource="https://asn.desire2learn.com/resources/D2627218" />
<dc:title xml:lang="en-US">South Dakota Science
Standards</dc:title>
<dcterms:description xml:lang="en-US">The South Dakota
Science Standards realize a vision for science education
in which students are expected to actively engage in science
and engineering practices and apply crosscutting concepts
to deepen their understanding of core ideas. These standards
are designed to guide the planning of instruction and the
development of assessments of learning from kindergarten
through twelfth grade. This document presents a starting
point for informed dialogue among those dedicated and
committed to quality education in South Dakota. By providing
a common set of expectations for all students in all schools,
this dialogue will be strengthened and enhanced.
</dcterms:description>
<asn:repositoryDate
rdf:datatype="https://purl.org/dc/terms/W3CDTF">
2015-05-19</asn:repositoryDate>
<asn:Statement
rdf:about="https://asn.desire2learn.com/resources/S2627378">
  <asn:statementNotation>K-PS2-1</asn:statementNotation>
  <dcterms:educationLevel
  rdf:resource="https://purl.org/ASN/scheme/ASNEducationLevel/K" />
  <dcterms:subject
  rdf:resource="https://purl.org/ASN/scheme/ASNTopic/science" />
  <dcterms:description xml:lang="en-US">Plan and carry out an
  investigation to compare the effects of different strengths
  or different directions of pushes and pulls on the motion
  of an object.</dcterms:description>
</asn:Statement>
<asn:Statement
rdf:about="https://asn.desire2learn.com/resources/S2627379">
  <asn:statementNotation>K-PS2-1</asn:statementNotation>
  <dcterms:educationLevel
  rdf:resource="https://purl.org/ASN/scheme/ASNEducationLevel/K" />
  <dcterms:subject
```

Notice how at the very top, the XML fragment contains a reference to the XSD that governs it (feel free to pull it up in your web browaer):

```
https://purl.org/ASN/schema/core/
```

Notice also that depending on how much we need to know about this web service, we might or might not need to analyze this XSD. If all we want to do is write a program which grabs the texts of the various standards, we do not really have to know the XSD at all. All we have to know is how to extract the <dcterms:description> elements, something which a quick study of the example shows us.



#### Exercise 3.6

Note how each of these two standard representations contains a link to a more human-readable representation:

```
https://asn.desire2learn.com/resources/Sxxxxxxx
```

Point your browser to each of these to see what else they hold.

### TE 1.0 Web Services Example II: Metadata Provisioning

A second example of the application of web services in TE 1.0 is comprised of metadata provisioning. One of the goals of the National Science Digital Library (NSDL) project mentioned in the introductory chapter was that as a centralized registry of digital science libraries, NSDL would be up-to-date on all the holdings of all of its member libraries. For users —or patrons in library jargon— this would mean that they could come to NSDL and conduct targeted searches over all its member libraries without having to separately search these libraries. With 'targeted search' we mean a search which is qualified by certain constraints. For instance, a South Dakota seventh grade science teacher might ask NSDL if any of its member libraries contains curriculum which supports standard MS-ESS3-1 (Construct a scientific explanation based on evidence for how the uneven distributions of Earth's mineral, energy, and groundwater resources are the result of past and current geoscience processes) or for a 10<sup>th</sup> grade teacher, if there is curriculum which addresses plate tectonics which can be completed within two hours.

Two standard approaches to serve such a query come to mind. The first is known as <u>federated search</u>.

In this approach a search query is distributed over the various members of the federation; in this case the various NSDL member libraries. Each of these members would conduct its own search and report back to the central agency (NSDL) which then comprises and sorts the results, and hands them to the original requester.

A second approach is that of the <u>data hub</u> in which the searchable data are centrally collected, independent of any future searches. Once a search request comes in, it can be served from the central location without involvement of the individual members.

**Exercise:** Compare and contrast the federated and data hub approaches to search. What are the advantages and disadvantages of each?

Since the architects of NSDL realized that it was not very likely that all its member libraries would have their search facilities up and running all the time and that they would all function sufficiently fast to support federated searches, it decided in favor of the data hub approach. This implied that it would periodically ask its member libraries for information about their holdings and centrally store this information, so that it could serve searches from it when requested. This approach, however, brings up three questions: 1. what information should the member libraries submit; 2. what form should the information be in; and 3. what sort of data exchange mechanism should be used to collect it? Having worked your way through this chapter up to this point, can you guess the answer to these questions?

- **Question**: What information should the member libraries submit? **Possible answer**: NSDL and its members should collectively decide on a standard set of data items representing member holdings.
- **Question**: What form should the information be in? **Possible answer**: XML is a good candidate. Supported by a DTD/XSD which represents the required and optional data items, XML provides a formalization which can be easily served by the members and consumed by the central entity.
- **Question**: What sort of data exchange mechanism should be used to collect it? **Possible answer**: An HTTP/XML web service should work fine.

Fortunately for NSDL and its member libraries, the second and third questions had already been addressed by the digital library world at large and its <u>Open Archives Initiative (OAI)</u>. In 2002, OAI released its <u>Protocol for Metadata Harvesting (OAI-PMH)</u>; an XML-over-HTTP protocol for exposing and harvesting library metadata. Consequently, NSDL asked all its member libraries to expose the data about their holdings using this protocol.



#### Exercise 3.7

To see OAI-PMH at work in TeachEngineering 1.0, point your browser to the following URL (give it a few seconds to generate results; the program on the other side must do all the work):

 $\frac{https://cob-te-web.business.oregonstate.edu/cgi-bin/OAI-XMLFile-2.1/XMLFile/tecollection-set/oai.pl?verb=ListRecords\\ &etadataPrefix=nsdl\_dc$ 

Take a look at the returned XML and notice the following:

The OAI-PMH's XSD is located at <a href="http://www.openarchives.org/OAI/2.0/OAI-PMH.xsd">http://www.openarchives.org/OAI/2.0/OAI-PMH.xsd</a>

- Collapse each of the record>s (click on the '-' sign in front of each of them). You will notice that only
  20 records are served as part of this request. However, if you look at the resumptionToken> tag at
  the bottom of the XML, you will see that the completeListSize=1581.
- The reason for serving only the first 20 records is the same as Google serving only the first 10 search results when doing a Google search, namely that serving all records at once can easily bog down communication channels. Hence, if, in OAI-PMH, you want additional results, you have to issue follow-up requests requesting the next set of 20 results: <a href="https://cob-te-web.business.oregonstate.edu/cgi-bin/OAI-XMLFile-2.1/XMLFile/tecollection-set/oai.pl?verb=ListRecords&resumptionToken=nsdl!!!nsdl\_dc!20">https://cob-te-web.business.oregonstate.edu/cgi-bin/OAI-XMLFile/tecollection-set/oai.pl?verb=ListRecords&resumptionToken=nsdl!!!nsdl\_dc!20</a>
- Open up the first (top) <record> and take a look at its content. Notice how for this TeachEngineering
  items a variety of metadata are provided; e.g., <dc:title>, <dc:creator>, <dc:description>,
   <dc:publisher>, etc.
- Notice the *dc* prefix in each of elements listed in the previous points. This stands for <u>Dublin Core</u>, a widely accepted and used standard for describing library holdings.

### Serving Different XML Formats with XSLT

Let us take it one last step further. We just saw how, in the model for NSDL data hub harvesting, TE (1.0) provides information on its collection's holdings in XML over HTTP (using OAI-PMH), in Dublin Core (dc) format (indeed, quite a mouthful). But how about providing information about these same resources in other formats? For instance, IEEE developed the Learning Object Model (IEEE-LOM) format which is different from Dublin Core in that it was developed not to capture generic library resource information, but to capture learning and pedagogy-related information. If we would now want to service IEEE-LOM requests in addition to NSDL-DC requests, would we have to develop a whole new and additional XML web service? Fortunately, the answer is 'no.. This requires some explanation. Consider the three components at work here:

- 1. HTTP: the information transfer medium
- 2. XML (DC, IEEE-LOM or something else): the metadata format
- 3. OAI-PMH: the protocol for requesting and extracting the XML over HTTP

Seen from this perspective, the difference between DC, IEEE-LOM or, for that matter, any other XML representation of resource metadata is the only variable one of the three and hence, if we could easily translate between one type of XML and another, and if indeed the consumer can process OAI-PMH, we should be in business.

As it happens, the widely accepted XML translation technology called Extensible Stylesheet Language

5. Please ignore the mysterious sequences of bangs (!) in the *resumptionToken* parameter. They are part of the darker recesses of OAI-PMH.

<u>Transformations (XSLT)</u> does just that: convert between different types of XML. The way it works is —at least in principle— both elegant and easy. All you need to do is formulate a set of rules which express the translation from one type of XML, for instance DC, to another, for instance IEEE-LOM. Next, you need a program which can execute these translations, called an 'XSLT processor.' Once you have these two, all you need to do is run the processor and point it to an XML file containg the original XML and it will output the information in the other XML version.



#### Exercise 3.8

Once again, consider our 'family' XML document at: https://classes.business.oregonstate.edu/reitsma/family.xml

Now let us assume that we want to translate this into a form of XML which only holds the <firstname>s and ignores the <lastname>s; i.e., something like the following:

```
<?xml version="1.0" encoding="UTF-8"?>
<family>
   <person gender="male">Don</person>
   <person gender="female">Mary</person>
</family>
```

In other words, we must 'translate' the first form of XML to the second form of XML.

Now, consider a file containing the following XSLT translation rules:

```
<family>
          <xsl:apply-templates select="person"/>
          </family>
          </xsl:template>

<xsl:template match="person">
                <person gender="{@gender}">
                     <xsl:value-of select="firstname" />
                     </person>
                      </xsl:template>
</xsl:template>
</xsl:stylesheet>
```

The file contains two rules: the first (<xsl:template match="/family">) specifies that the translation of a <family> consists of the translation of each <person> within the <family>. The second (<xsl:template match="person">) says that only a <person>'s gender and <firstname> must be copied. However, the <firstname> tag itself should not be copied.

Running this XSLT on the original XML file, we should indeed get:

```
<?xml version="1.0" encoding="UTF-8"?>
<family>
    <person gender="male">Don</person>
    <person gender="female">Mary</person>
</family>
```

Let us now try this.

- 1. In a new tab, point your web browser to <a href="https://www.freeformatter.com/xsl-transformer.html">https://www.freeformatter.com/xsl-transformer.html</a>
- 2. Enter our family.xml code into the Option 1: Copy-paste your XML document here textbox.
- 3. Enter our XSLT code into the Option 1: Copy-paste your XSL document here textbox.
- 4. Click the Transform XML button and note the results in the Transformed Document frame

This approach, of course, suggests lots of other possibilities. Using the same technique, we can, for instance, translate from the original XML into HTML. All we have to do is modify the XSLT. Let us see if we can make Don and Mary show up in an HTML table by modifying the XSL:

```
First name
    Last name
   <xsl:for-each select="family/person">
    <xsl:value-of select="firstname"/>
    <xsl:value-of select="lastname"/>
   </xsl:for-each>
 </body>
</html>
</xsl:template>
</xsl:stylesheet>
 Try it and notice how we have now transformed from XML into HTML using XSLT (Dump the HTML to a file
and pick it up with your web browser). Not bad, hey?
```

#### XSLT in TE 1.0

Going back to the DC/IEEE-LOM situation in TE 1.0, we might consider using DC as the base XML and writing an XSLT to translate from DC to IEEE-LOM. The problem with that approach, however, is that the DC format accommodates only a small set of attributes and, hence, many things about TeachEngineering documents cannot be easily coded in DC to start with.

This, however, suggests a different, and we think better approach. Rather than using DC or for that matter IEEE-LOM as the base XML, why not use our own TE-internal XML as a base and then use XSLT to translate to whatever format anybody ever wants? That way, we have an internal XML format that can accommodate anything we might ever have in a TE document, yet we can use XSLT technology to serve DC, IEEE-LOM or anything else. This is very much the same approach that a program such as Microsoft Excel uses to present identical data in different formats. For instance, in Excel, a number can be shown with different amounts of decimals, as a percent, as a currency, etc. Internally to the program there is only one representation of that number, but to the user this representation can be changed through a transform.

For TE, if the requester of that information can process OAI-PMH, we would have a nice XML—XSLT—OAI-PMH pipeline for serving anything as an XML web service.

So this is what we did in TE 1.0. Much to our fortune, the OAI-PMH functionality was available as the open source XMLFile package written in Perl by Hussein Suleman (2002) while at Virginia Tech. Since Suleman

had already provisioned the server with means to accommodate multiple XSLTs (nice!), all we had to do was write the various XSLTs to translate from the base XML into the requested formats.

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## 4. TE 2.0 – JSON

### JavaScript Object Notation (JSON) - The New XML

The previous chapter discussed how XML was an invention which made possible a great variety of programmatic use of web content. The new kid on the block, however, is an alternative, lighter-weight data interchange format known as <u>ISON</u> (pronounced: Jay-son).

Although JSON's history goes back almost as far as XML's, its recent rise as an alternative for XML stems from several factors:

- It is lightweight in that it has less overhead than XML (just take this for granted right now; we will explain this later).
- It is often —although not necessarily— less verbose (less 'wordy') than XML and, therefore, faster to transfer across networks.
- It is tightly linked with JavaScript, which has seen very rapid growth as the programming language for web browser-based processing.
- A growing number of databases support the storage and retrieval of data as JSON.

Before we consider each of these, let us first look at JSON as a means of representing information.

JSON, as XML, is a way of hierarchically representing data in that it uses the same tree-like structure to represent information in nested form. <u>Table 1</u> shows the identical information in both XML and JSON (example taken from <u>Wikipedia's JSON page</u>).

XML JSON

```
<person>
   <firstName>John</firstName>
   <lastName>Smith
   <age>25</age>
   <address>
                                                      {"person":
        <streetAddress>21 2nd Street/streetAddress>
                                                        { "firstName": "John",
        <city>New York</city>
                                                          "lastName": "Smith",
        <state>NY</state>
                                                          "age": 25,
        <postalCode>10021</postalCode>
                                                          "address":
    </address>
                                                            { "streetAddress": "21 2nd Street
   <phoneNumbers>
                                                              "city": "New York",
        <phoneNumber>
                                                              "state": "NY",
            <type>home</type>
                                                              "postalCode": "10021" },
            <number>212 555-1234</number>
                                                          "phoneNumber": [
        </phoneNumber>
                                                            { "type": "home",
        <phoneNumber>
                                                              "number": "212 555-1234" },
            <type>fax</type>
                                                            { "type": "fax",
            <number>646 555-4567</number>
                                                              "number": "646 555-4567" } ],
        </phoneNumber>
                                                          "gender": { "type": "male" } }
   </phoneNumbers>
    <gender>
        <type>male</type>
   </gender>
</person>
```

Consider the JSON. It is a data structure which consists of a single complex element (*person*) containing six sub elements: *firstName*, *lastName*, *age*, *address*, *phoneNumber*, and *gender*. Of these, *address* and *gender* are once again complex. *phoneNumber* is a list containing two complex elements.

The JSON representation looks very much like a JavaScript data structure. In fact, it actually is just such a structure, which we can illustrate with the following exercise.



#### Exercise 4.3

Store the following content in a file foo.html and pick it up with your browser.

<html>

```
<script language="javascript">
var foo = {
  "firstName": "John",
  "lastName": "Smith",
  "age": 25,
  "address": {
    "streetAddress": "21 2nd Street",
    "city": "New York",
    "state": "NY",
    "postalCode": "10021"
  },
  "phoneNumber": [
      "type": "home",
      "number": "212 555-1234"
    },
      "type": "fax",
      "number": "646 555-4567"
  ],
  "gender": {
    "type": "male"
  }
alert(foo.gender.type);
</script>
</html>
```

What did we just do? We declared a JavaScript variable foo and assigned it the JSON structure. Next, we passed foo's gender.type to the JavaScript alert() method, which pops it up in your browser. So apparently, the JSON structure in <a href="Table 1">Table 1</a> is perfect JavaScript code all by itself. Hence, it fits seamlessly and without parsing or special processing in a JavaScript program.

If we compare this code with the exercise in the previous chapter where we used JavaScript to parse XML, the advantage of using JSON over XML when working in JavaScript becomes clear. Since JSON is just JavaScript—at least on the data side of things— when working in JavaScript, no parsing or special processing of JSON is needed. We can just grab it, store it in a variable and we are ready to go.

Of course, it does not really matter whether the JSON is embedded in the JavaScript as in our example above or if we retrieve it from an external source. In the next exercise we do the latter.



#### Exercise 4.2

Point your browser at <a href="https://classes.business.oregonstate.edu/reitsma/person.html">https://classes.business.oregonstate.edu/reitsma/person.html</a> and note how it results in John Smith being echoed in your browser. Now look at the person.html source code:

```
<html>
<script>
var request = new XMLHttpRequest();
request.overrideMimeType("application/json");
request.onreadystatechange = extract;
request.open("GET",
             "https://classes.business.oregonstate.edu/reitsma/person.json",
            true);
request.send();
function extract()
 if (request.readyState == 4 && request.status == 200)
   var person = JSON.parse(request.responseText);
   document.getElementById("person").innerHTML =
        person.firstName + " " + person.lastName;
  }
</script>
</html>
```

Notice how this is pretty much exactly what we did in the exercise in the previous chapter when we retrieved XML from a web source and parsed it. Here we retrieved JSON from a web source (<a href="https://classes.business.oregonstate.edu/reitsma/person.json">https://classes.business.oregonstate.edu/reitsma/person.json</a>) and echoed some of its content.

Also note the call to <code>JSON.parse()</code>. The method takes in a string returned from the external web source and tries parsing it into a JavaScript structure. If the string represents valid JSON —as in our case— that will work just fine. We then assign that structure to the variable <code>person</code>:

```
var person = JSON.parse(request.responseText);
```

As we did in the XML variant of this, we then extract information from that person and substitute it for the content of the HTML tag with id="person":

```
document.getElementById("person").innerHTML =
   person.firstName + " " + person.lastName;
```

### JSON in Python

Whereas JSON is particularly efficient to use in a JavaScript context, it can, just as XML, be used in other contexts as well. In fact, JSON has become such a common format for exposing and exchanging data across the web that many programming languages other than JavaScript can be used to consume or generate JSON. Let us, once again, extract John Smith from the external JSON web source, but this time using Python (3.\*)

```
Exercise 4.3
Run the following Python (3.*) code:
 import requests
import json
#Request the JSON over HTTP
try:
  response = requests.get( \
    "https://classes.business.oregonstate.edu/reitsma/person.json")
except Exception as err:
  print("Error downloading JSON...\n\n", err)
  exit(1)
#Load the retrieved JSON into a JSON structure
json data = json.loads(response.text)
#Since JSON objects are dictionaries, we can index into them by name.
first name = json data["firstName"]
last name = json data["lastName"]
street address = json data["address"]["streetAddress"]
print(first_name, last_name, "\n", street_address)
```

### DTDs or XSDs for JSON: JSON Schema

In the previous chapter we discussed how DTDs and XSDs are used to declare the syntax of XML documents. We also discussed document validation as one of the functions of these specifications. You may therefore wonder whether or not a similar standard exists for JSON documents. Indeed, there is such a standard, namely JSON Schema, sponsored by the Internet Engineering Task Force (ITEF).

JSON Schema is heavily based on the approach taken by XML Schema. Just as XSDs are written in XML, so is JSON Schema written in JSON and just as for XML, the JSON Schema is self describing.

To provide a flavor of JSON Schema, we use the example from json-schema.org (2016) of a simple product catalog. Here is the JSON for the catalog (only two products included 1):

```
[
  {
    "id": 2,
    "name": "An ice sculpture",
    "price": 12.50,
    "tags": ["cold", "ice"],
    "dimensions": {
      "length": 7.0,
      "width": 12.0,
      "height": 9.5
    },
    "warehouseLocation": {
      "latitude": -78.75,
      "longitude": 20.4
    }
 },
  {
    "id": 3,
    "name": "A blue mouse",
    "price": 25.50,
    "dimensions": {
      "length": 3.1,
      "width": 1.0,
      "height": 1.0
    },
    "warehouseLocation": {
      "latitude": 54.4,
```

1. In this example we ignore details such as the units on dimensional numbers. For instance, are product dimensions in feet, inches, centimeters? And how about product weight? Similarly, any warehouse would likely have some identifier associated with it rather than just longitude and latitude. Still, as an example of JSON/Schema, this works fine.

```
"longitude": -32.7
}
}
```

Pretty straightforward so far (note: the product catalog is a list ([...]) ). Now let us take a look at its JSON Schema:

```
"$schema": "http://json-schema.org/draft-04/schema#",
"title": "Product set",
"type": "array",
"items": {
  "title": "Product",
  "type": "object",
  "properties": {
    "id": {
      "description": "The unique identifier for a product",
      "type": "number"
    },
    "name": {
      "type": "string"
    } ,
    "price": {
      "type": "number",
      "minimum": 0,
      "exclusiveMinimum": true
    },
    "tags": {
      "type": "array",
      "items": {
        "type": "string"
      },
      "minItems": 1,
      "uniqueItems": true
    },
    "dimensions": {
      "type": "object",
      "properties": {
        "length": {"type": "number"},
        "width": {"type": "number"},
        "height": {"type": "number"}
      "required": ["length", "width", "height"]
```

```
},
    "warehouseLocation": {
    "description": "Coordinates of the warehouse with the product",
    "$ref": "http://json-schema.org/geo"
    }
},
    "required": ["id", "name", "price"]
}
```

Studying this data structure, one quickly notices its 'programming' or 'programmatic' orientation. For instance, it declares variables to be of traditional data types such as string, array or number. Also, the variable required is a string array containing the strings "id", "name" and "price". This programmatic orientation makes JSON structures a little easier to parse than XML strings and, as mentioned before, since JSON is essentially JavaScript, makes JSON integrate seamlessly into JavaScript programs.

# Discussion: XML vs. JSON; XSD vs. JSON Schema; Is This Just the Next Cycle?

In the previous section we introduced JSON Schema as a way to specify the syntax of a JSON document, just as XSD is a way to specify the syntax of an XML document. So one might ask: if JSON is essentially like XML and if it too requires a validation meta layer (JSON Schema), then what is its real advantage over XML, if any? Let us reconsider the (alleged) advantages of JSON mentioned at the start of this chapter:

- JSON is light weight: it has less overhead than XML. It is less verbose than XML and, therefore, faster to transfer across networks.
- It is tightly linked with JavaScript which is the *de facto* programming language for web browser-based computing.
- A growing number of databases support the storage and retrieval of data as JSON.

The tight linkage with JavaScript and the availability of fast databases which store data as JSON are clear JSON advantages. Using 'raw' JSON directly in our (JavaScript) programs eliminates a parsing step. Similarly, because JSON is so closely related to object-oriented data representation, JSON structures are easily (de)serializable in object-oriented programming languages other than JavaScript. With (de)serialization we mean the conversion of a JSON string into an object in memory (deserialization) or vice versa (serialization).

The availability of JSON databases is another important factor in the attractiveness of JSON. If we can just 'throw' JSON structures into a database and then have the database software search those structures for certain data elements, that can make life nice and easy, especially if we are willing and able to relax on the 'normal form' and integrity constraints we are so accustomed to in the relational world. There are, of course, <a href="XML databases">XML databases</a> as well, yet somehow, JSON seems to be the 'new kid in town,' quickly either replacing XML or providing an additional format for data exchange.

What about the 'lightweight' argument, though? It is true that XML seems more verbose. After all, in XML we must embed data in tags whereas in JSON there is no such requirement. To gain a rough idea of the relative sizes of XML vs. JSON data sets, we compared the sizes of a small series of data sets randomly collected (scout's honor!) from <a href="https://www.data.gov">www.data.gov</a>, available in both XML and JSON (<a href="https://www.data.gov">Table 2</a>). Except for the smallest of data sets, the XML sets are, on average, almost twice the size of the corresponding JSON sets.

Table 2: Comparison of XML and JSON data sets found at www.data.gov.

www.data.gov data set <sup>2</sup>	XML (bytes)	JSON (bytes)	XML/ JSON
data.consumerfinance.gov/api/views.xml{json}	132003	143515	.920
data.cdc.gov/api/views/ebbj-sh54/ rows.xml?accessType=DOWNLOAD	36055	51102	.706
data.cdc.gov/api/views/w9j2-ggv5/ rows.xml?accessType=DOWNLOAD	566948	352678	1.608
data.cdc.gov/api/views/fwns-azgu/ rows.xml?accessType=DOWNLOAD	5178244	2353920	2.200
data.montgomerycountymd.gov/api/views/ 4mse-ku6q/rows.xml?accessType=DOWNLOAD	1513181656	677424751	2.234
data.illinois.gov/api/views/t224-vrp2/ rows.xml?accessType=DOWNLOAD	630175	362823	1.737
data.oregon.gov/api/views/kgdq-26yj/ rows.xml?accessType=DOWNLOAD	1268018	707931	1.791
data.oregon.gov/api/views/c5a8-vfhd/ rows.xml?accessType=DOWNLOAD	500160	324444	1.542
data.ny.gov/api/views/rsxa-xf6b/ rows.xml?accessType=DOWNLOAD	140290178	71363706	1.966
data.ny.gov/api/views/e8ky-4vqe/ rows.xml?accessType=DOWNLOAD	875873994	329161433	2.661

Another dimension of 'weight' is the overhead: the extra load or burden associated with working with XML vs. JSON datasets. To be clear, neither XML nor JSON mandates the use of a Schema and, hence, one should not hold the existence of extensive XML schemas and the relative absence of JSON schemas as a relative JSON advantage. However, since XML is the older of the two technologies, it has a deeper penetration in organizational, business and governmental computing and, hence, its ecosystem of protocols for standardization and validation is quite encompassing. Examples of these are XSD but also protocols such as SOAP, WSDL and the now defunct UDDI which were aimed to make XML into a general and overarching data representation and data exchange mechanism. Elegant and general as these might be, they often resulted in highly complex and arcane data structures and made computing harder by adding more 'regulation' in the form of additional hurdles to take. These protocols can be experienced as constraints or 'overkill' by those who wish to rapidly develop an application without being encumbered with those 'governance' protocols.

Although the absence of these protocols from much of the (current) JSON ecosystem should, perhaps,

not be considered as a proper argument in the XML vs. JSON debate, the relative *laissez faire* climate of the JSON world does seem to promote developers to move away from XML and toward JSON. Will this trend continue? That remains to be seen. As JSON becomes more entrenched in organizational, business and governmental computing and data exchanges, the desire for validation, translation and specification of rich and complex data structures will likely increase. This could then well drive 'regulation' in the form of protocol specification, and this implies programming overhead in pretty much the same way it occurred for XML. Still, JSON's footprint in terms of byte size advantage, its database advantage and its (de)serialization advantage are real.

Perhaps the most likely outcome is that JSON and XML both remain relevant and complementary technologies, with JSON being most prevalent in gluing together modern applications and XML being used for marking-up content and in data exchange scenarios where rigorous validation (XSD) and transformation (XSLT) are called for.



#### Exercise 4.4: Who is putting out JSON services?

As with XML web services, JSON services do not typically come across people's web browser. The reason, of course, is that those services are meant for machines (programs) to be consumed, not people. Still, with a little googling it is pretty easy to find some of the many JSON services currently in function.

One example are many of the data sets offered by the USA government on sites such as <u>data.gov</u>, <u>cdc.gov</u>, or <u>census.gov</u>.

• Ask the API of the US census Bureau for information on an address in Corvallis, Oregon

https://geocoding.geo.census.gov/geocoder/locations/address?street=120+NW+4th+Street

• Request USA life expectancy data from the CDC

https://data.cdc.gov/api/views/w9j2-ggv5/rows.json

• TeachEngineering too exposes some of its data as JSON. For instance, to see a complete list of all of TeachEngineering's resources in JSON, point your browser to

https://www.teachengineering.org/api/standards/VisualizationExport

Notice that, if your web browser is set up for this, it recognizes the returned results as JSON and renders them accordingly. If your browser puts out the returned JSON as one long, unformatted string, it has not been set up to recognize JSON. There are several ways to make this string more readable though. Some of these are web browser specific, such as the JSONView plugin for the Firefox browser or JSON Viewer for the Chrome browser. A browser-agnostic, on-line service is available at <a href="http://jsonviewer.stack.hu/">http://jsonviewer.stack.hu/</a>. Simply enter any JSON string in the site's Text tab and click on the Viewer tab.

The data sets listed in <u>Table 2</u> show that static JSON sets are also increasingly available. One only needs to peruse the thousands of data sets available through <u>www.data.gov</u> to notice that increasingly, JSON is one of the formats offered for data retrieval.

### TeachEngineering (TE 2.0) Resources as ISON structures

In the previous chapter on XML we saw that TE 1.0 resources were stored as XML structures. This worked fine and served some valuable purposes such as resource rendering, document validation and metadata provisioning. In case you must refresh your memory on TE 1.0 XML, refer back to the TE 1.0 example.

In TE 2.0, however, we switched from XML to JSON. The switch was motivated by the reasons mentioned in the opening paragraph of this chapter: JSON is lightweight, quick to transport and perhaps most important, the recent availability of JSON-based databases which allow for fast storage and retrieval of JSON-based data.

Take a look at the (partial and abbreviated!!) JSON representation of the same 'intraocular' resource we looked at in XML:

```
{
 "Header": "<img data-url=
 \"mis /activities/mis eyes/mis eyes lesson01 activity1 image1web.jpg\"
 data-rights=\"Apple Valley Eye Care. Used with permission"
 data-caption=\"As seen in the image, irreparable vision loss can occur
 in persons with glaucoma.\"
 alt=\"A photograph of two young girls looking at a camera.
 The edges of the image have a black vignette—a loss in clarity towards
 the corners and sides of an image-which portrays what is seen when
 damage to the optic nerve has occurred due to the effects of glaucoma.\"
  />",
  "Dependencies":[
     "Url": "mis eyes lesson01",
     "Description":null,
     "Text": "These Eyes!",
     "LinkType":"Lesson"
   }
  1,
 "Time":{
   "TotalMinutes":350,
   "Details": "(seven 50-minute class periods) "
  },
  "GroupSize":3,
 "Cost":{
   "Amount": 0.3,
   "Details": "Students use online web quest (free), 3D modeling app (free)
 and a 3D printer (or modeling clay) to design and create prototypes.
  "EngineeringConnection": "Biomedical engineers rely on modeling to design
 and create prototypes for devices that may not yet be approved for testing.
```

In order to prepare for the cost of manufacturing a device, careful consideration goes into the potential constraints of that device. Using various software programs, engineers design and visualize the device they wish to create in order to determine whether the future device is worth the effort, time and expense.

Mirroring real-world engineers, in this activity, students play the role of engineers challenged to create intraocular pressure sensor prototypes to measure pressure within the eyes of people with glaucoma.",

"EngineeringCategoryType": "Category2EngineeringAnalysisOrPartialDesign",

```
"Keywords":[
   "3D printer",
   "3D printing",
   "at-scale modeling",
   "biomedical"
],

"EducationalStandards":[
   {
      "Id":"http://asn.jesandco.org/resources/S113010D",
      "StandardsDocumentId":"http://asn.jesandco.org/resources/D1000332",
      "Jurisdiction":"Michigan",
      "Subject":"Science",
      "ListId":null,
      "Description":[
            "Science Processes",
            "Reflection and Social Implications",
```

"K-7 Standard S.RS: Develop an understanding that claims and evidence for their scientific merit should be analyzed. Understand how scientists decide what constitutes scientific knowledge. Develop an understanding of the importance of reflection on scientific knowledge and its application to new situations to better understand the role of science in society and technology.",

"Reflecting on knowledge is the application of scientific knowledge to new and different situations. Reflecting on knowledge requires careful analysis of evidence that guides decision-making and the application of science throughout history and within society.",

"Design solutions to problems using technology."
],

"GradeLowerBound":7,

"GradeUpperBound":7,

"StatementNotation":"S.RS.07.16",

"AlternateStatementNotation":"S.RS.07.16"
},

{
 "Id":"http://asn.jesandco.org/resources/S114173E",
 "StandardsDocumentId":"http://asn.jesandco.org/resources/D10003E9",

```
"Jurisdiction":"International Technology and Engineering Educators Association",

"Subject":"Technology",

"ListId":"E.",

"Description":[

"Design",

"Students will develop an understanding of the attributes of design.",

"In order to realize the attributes of design, students should learn that:",

"Design is a creative planning process that leads to useful products and systems."

],

"GradeLowerBound":6,

"GradeUpperBound":8,

"StatementNotation":null,

"AlternateStatementNotation":null
},
```

Comparing things with the TE 1.0 XML, things look quite similar. However, there are a few important differences:

1. Whereas in the XML version of the resources only a reference to an educational standard was kept, such as S113010D or S114173E, in the JSON version not only the identifiers, but all the properties of the standard —description, grade levels, etc.— are stored as well. To anyone trained in and used to relational database modeling and so-called 'normal form' this raises a big red flag as it implies a potential for a lot(!) of data duplication because each time that the standard appears in a resource its entire content is stored in that resource. How likely is this to happen? Table 3 shows a tally of only the ten most-referenced standards and the number of times they occur. Just for these ten standards this results in 1,121 duplications. Add to that, that in TeachEngineering more than 1,200 different standards are used more than once and we can see why relationally trained system designers frown when they notice this. Interesting observation: proponents of non-relational (NoSQL) databases refer to this practice of duplicating data as 'hydrating.' Those proponents would label the above case —each standard contains its entire data, regardless of how many other standards share that same data— as being 'fully hydrated.'

Table 3: Ten most referenced K-12 education standards in TeachEngineering and their number of occurrences.

Standard	Number of occurrences in TeachEngineering
S11416DD	176
S11434D3	140
S2454468	127
S2454533	125
S2454534	117
S11416DA	107
S2454469	92
S11416D0	83
S1143549	81
S114174D	73
Total number of duplicates in the ten most referenced standards	1,121

It is important, however, to realize that this difference between the TE 1.0 XML representation and the TE 2.0 JSON representation is not at all related to differences in how XML and JSON represent information. After all, the designers of TE 2.0 could have easily chosen to include only the standard references in the JSON representation and leave out the standards' contents. Choosing to include the standards' contents in the resources and hence having to accept its consequences in the form of quite extensive data duplication, therefore, was entirely an architectural decision. We discuss this decision in the next chapter on document databases.

2. A second difference between the XML and JSON representation is that certain members of the JSON representation seem to contain explicit HTML. For instance, the text of the *Header* section of the activity JSON above contains HTML's and <img> tags. On first inspection, this may seem strange as in the previous chapter we celebrated the value of text-based web services such as the ones based on XML (and hence, JSON), because they liberated developers from the use of HTML, a language meant for formatting rather than content description. Why then, one may ask, introduce formatting instructions in the content description? Interestingly, when we take a look at the TE 1.0 XML content of that same header, we see something similar:

```
<text section>
    <text block format="text">
      <text element>
        <image description="A photograph of two young girls</pre>
            looking at a camera. The edges of the image have
            a black vignette-a loss in clarity towards the
            corners and sides of an image-which portrays what
            is seen when damage to the optic nerve has
            occurred due to the effects of glaucoma."
          url="mis eyes lesson01 activity1 image1web.jpg"
          rights="Apple Valley Eye Care. Used with permission.
http://aveyecare.com/photolibrary rf photo of glaucoma vision.jpg"
          caption="As seen in the image, irreparable vision
          loss can occur in persons with glaucoma."
          />
      </text element>
    </text block>
  </text section>
</header>
```

Clearly, in both cases we see formatting instructions included in the content descriptions. In the JSON case, the instructions are pure HTML whereas in the XML case they are XML-based elements conveying the same information. So what is going on here? Why this re-mixing of content and formatting of the XML and JSON after all this work in the late 1990s and early 2000s to separate them? The reason is subtle but not uncommon. When looking at TeachEngineering pages, we see that all resources of the same kind—lessons, activities, sprinkles— all have the same basic layout. Yet not all resources from the same type are precisely the same. For instance, some resources have more images than others and some center certain sections of text whereas others do not. Since the curriculum authors have some freedom to layout contents within the structural constraints of the collection, the formatting stored in both the XML and JSON representations is that specified by the resource authors and must be considered intrinsic to the resource's content.

Up to this point we have seen some of the differences and similarities between XML and JSON. On the face of it, the differences may seem hardly significant enough to warrant a wholesale switch from XML to JSON. Sure, JSON is perhaps a little faster and is perhaps easier to work with in JavaScript. The perspective changes quite dramatically, however, when we consider the integration of JSON and the new generation of NoSQL document databases, especially the JSON-based ones. That is the topic of our next chapter.

#### References

JSON-schema.org (2016) Example data. http://json-schema.org/example1.html. Accessed: 12/2016 (no longer available)

# 5. Relational (TE 1.0) vs. NoSQL (TE 2.0)

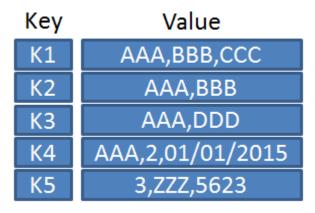
## Introduction: Relational Is No Longer the Default MO

Whereas the coding (programming) side of system development has witnessed lots of innovation over the years, the data management side of things has long been dominated by the relational model, originally developed by E.F. Codd in the 1970s while at IBM (Codd 1970, 1982). One (imperfect) indicator of the dominance and penetration of the relational model in business IT systems is the share of coverage the relational vs. NoSQL database technologies receive in (Business) Information System Analysis and Design textbooks. Table 1 contains an inventory of a few of those books, namely the ones sitting on the shelves of one of us. Not a scientific sample, but telling nonetheless.

Table 1: Coverage of relational vs. NoSQL in some System Analysis and Design textbooks.

Textbook	Pages relational	Pages NoSQL
Valacich, J.S., George, J.F., Hofer, J.A. (2015) Essentials of Systems Analysis and Design. Pearson.	Chapter 9: 45 pp.	0 pp
Satzinger, J., Jackson, R., Burd, S. (2016) Systems Analysis and Design in a Changing World. CENGAGE Learning.	Chapter 9 : 35 pp.	0 pp.
Tilley, S., Rosenblatt, H. (2017) Systems Analysis and Design. CENGAGE Learning.	Chapter 9: 45 pp.	0 pp.
Dennis, A., Wixom, B.H., Roth, R.A. (2014) System Analysis and Design. 6th ed. John Wiley & Sons.	Chapter 6 & 11: 40 pp.	1 pp.
Dennis, A., Wixom, B.H., Tegarden, D. (2012) System Analysis & Design with UML Version 2.0. John Wiley & Sons.	Chapter 9: 40 pp.	2 pp.
Dennis, A., Wixom, B.H., Tegarden, D. (2015) System Analysis & Design. An Object-Oriented Approach with UML. 5th ed. John Wiley & Sons.	Chapter 9: 22 pp	2 pp.
Coronel C., Morris, S. (2016) Database Systems. Design, Implementation and Management. Cengage learning.	700+	11 pp.

To be clear, pointing out the almost total absence of NoSQL coverage in these texts is not meant as a critique of these texts. The relational database remains a dominant work horse of transaction processing and hence, remains at the heart of business computing. But whereas for a very long time it was essentially the only commonly available viable option for all of business computing -transaction processing or notnew, equally viable and commonly available non-relational alternatives for non-transaction processing are making quick inroads.



**Figure 1:** Lookup structure of a key-value store (source: <a href="https://en.wikipedia.org/wiki/File:KeyValue.PNG">https://en.wikipedia.org/wiki/File:KeyValue.PNG</a>)

Of the six texts listed in <u>Table 1</u>, only Dennis, Wixom & Tegarden (2012, 2015) and Coronel & Morris (2016) give explicit attention to these non-relational or 'NoSQL' options. Dennis *et al.* recognize three types: <u>key-value stores</u>, <u>document stores</u> and <u>columnar stores</u>. Key-value stores are databases which function like lookup tables where values to be looked up are indexed by a key as indicated by <u>Figure 1</u>. As the <u>Wikipedia page on key-value stores</u> shows, quite a few implementations are available these days. One of the better-known ones is the open-source implementation <u>Riak</u>. Columnar (or column-oriented) databases are databases which transpose the rows and columns of relational databases. Rows become columns and *vice versa*. This type of representation is meant to imply faster processing for what in the relational world would be column-oriented operations, which in the columnar database become row-oriented operations. Wikipedia also contains a <u>list of implementations</u> of this type of database.

Which brings us to the document store, a type of NoSQL database which is most relevant for us because that is what TE 2.0 uses. Document stores, aka Document Management Systems, have quite a history. Already in the 1980s several systems were commercially available to manage an organization's paper documents, followed by systems for managing electronic documents. However, whereas these systems typically enforced their own binary representation on documents or stored the documents in their native document formats and then kept their metadata for sorting and searching, many modern NoSQL document databases store documents as text in a standard format such as XML or JSON. RavenDB and MongoDB, for example, store documents in JSON format. The fact that there typically are no constraints on the data other than these text-formatting ones is important because it implies that as long as a text complies with the format, it is considered a valid 'document' regardless of its information content. Hence, from the document store's perspective, the JSON text {"foo": "bar"} is as much a 'document' as a complex JSON structure representing a TeachEngineering lesson.

This notion of a document as a structured text shares characteristics with the notion of classes and objects in object-oriented programming (OOP) but also with tables in a relational database. But whereas OOP objects typically live in program memory and are stored in CPU-specific or byte-compiled binary formats, NoSQL documents exist as plain text. And whereas in relational databases we often distribute the information of an entity or object over multiple tables in order to satisfy normal form, in NoSQL document

stores —as in key-value stores— we often duplicate data and neither maintain nor worry much) about the database integrity constraints so familiar from relational databases.

#### So, What Gives?

One might ask why these NoSQL data stores came to the fore anyway? What was so wrong with the relational model that made NoSQL alternatives attractive? And if the NoSQL databases are indeed 'no SQL,' how does one interact with them?

Let us first say that on the issue of which of these alternatives is better, the dust has by no means settled. The web is rife with articles, statements and blog posts which offer some angle, often highly technical, to sway the argument one way or the other. Yet a few generally accepted assessments can be made (refer to Buckler (2015) for a similar comparison).

- There are few if any functions which can be fulfilled by one that cannot be fulfilled by the other. Most if not everything that can be accomplished with a NoSQL database can be accomplished with a relational database and *vice versa*. However...
- Modern, industry-strength relational databases are very good at providing so-called 'data consistency;' i.e., the property that everyone looking at the data sees the same thing. Whereas such consistency is particularly important in transaction processing —a bank balance should not be different when looked at by different actors from different locations—, consistency is less important in non-transaction data processing. A good example would be pattern-finding applications such as those used in business intelligence or business analytics. A pattern is not stable —and hence, not a real pattern— if a single observation changes it. For example, when analyzing the 30-day log of our web server, any single request taken from the log should not make a difference. And if it does, we did not have a stable pattern anyway.

NoSQL databases are not always equipped with the same consistency-enforcing mechanisms as the relational ones such as <u>locking</u> and <u>concurrency control</u>. For example, in the NoSQL database RavenDB, operations on individual documents are immediately consistent. However, queries in RavenDB at best guarantee '<u>eventual consistency</u>;' *i.e.*, the notion that, on average or eventually, different observers see the same thing. Although eventual consistency is insufficient for transaction processing, it is often sufficient in non-transactional contexts.

- Because unlike relational databases NoSQL databases are not encumbered with 40 years of
  engineering investments, their licenses are a lot less expensive, especially in cases where lots of data
  must be distributed over several or lots of different machines and different locations. Whereas that
  does not help when consistency is needed, it can weigh significantly if 'eventual consistency' is good
  enough.
- Relational databases enforce relational integrity (read: <u>primary</u> and <u>foreign key</u> constraints). NoSQL databases do not. But what if we are willing to sacrifice some automatic integrity checking for simpler

- application code or faster running programs? As we mentioned in the previous chapter, the TE 2.0 JSON representation of documents contains a lot(!) of duplicated data when compared with the TE 1.0 representation, and yet, the 2.0 system runs faster and the codes are less complicated. Of course, making a correction to all that duplicated data would require more work, but if these corrections are rare and can be accomplished without service interruption...
- NoSQL databases tend to be lightweight; i.e., no complicated and distributed client-server systems
  must be set up (hence, their cost advantage). However, this does not imply that complicated systems
  cannot be built with these systems. On the contrary, NoSQL databases are often used in highly
  distributed systems with multiple levels of data duplication, and complex algorithms must often be
  devised to retrieve information from these various locations to then be locally aggregated.
- Relational databases have predefined schemas, meaning that only specific types of data can be stored in predefined tables. NoSQL databases do not have this constraint. Referring to the JSON databases such as RavenDB and MongoDB again, one is free to store the {"foo": "bar"} document alongside a complex TeachEngineering lesson. One can easily conceive of some (dis)advantages either way.
- So-called joins; i.e., querying data across multiple tables in a single SQL query, are the bread-and-butter of relational databases. NoSQL databases do not have joins. Of course, not having joins while having a database in normal form would mean a lot of extra programming, but since in a NoSQL database we are more than welcome to ignore normal form, not having joins does not have to be a problem.<sup>2</sup>
- Relational databases traditionally scale vertically by just adding more CPU's, memory and storage space. NoSQL databases scale horizontally by adding more machines.
- Querying. Whereas SQL is the universal language for interacting with relational databases, no such language exists for NoSQL databases. Since NoSQL is not a standard, there is no standard querying protocol. Therefore, most NoSQL implementations have their own syntax and API. However, because of SQL's installed base and popularity, some NoSQL databases offer SQL-like querying protocols. Moreover, since many software applications —databases or not— offer some sort of data retrieval mechanism, efforts to develop supra or 'über' query languages are underway. One example of those is <a href="Yahoo Query Language">Yahoo Query Language</a> (YQL), a SQL-like language which can be used to query across Yahoo services. Similarly, Microsoft has developed its <a href="Language Integrated Query (LINQ)">Language Integrated Query (LINQ)</a>, a SQL-like language for programmatic querying across its .Net products.
- In this list we have not mentioned issues associated with data volume and complexity scaling and distributed computing; *i.e.*, having to or benefiting from breaking up a 'database' in several or many logically united but spatially separated components. Much of the claimed benefits of NoSQL over relational databases address those issues. Although these fascinating and important issues certainly belong in database textbooks and course materials,, they are outside of the scope of our TE-specific discussion.

We also must stress that as relational and NoSQL technologies evolve, the lines between them are blurring. For instance, PostgreSQL, a mature and popular open-source relational database supports JSON as a <u>first-</u>

<sup>2.</sup> Although standard instructional texts on relational database design emphasize design for normal form, practitioners frequently denormalize (parts of) a relational database for the same reason; namely to write easier and/or faster code.

<u>class data type</u>. This affords developers the option of using both relational and NoSQL patterns where appropriate in the same application without needing to select two separate database management systems.

### TE 1.0: XML/Relational

In this section we discuss the XML/relational architecture used in TE 1.0. If you just want to learn about the TE 2.0 JSON/NoSQL version, feel free to skip this section. However, this section contains some concepts and ideas which you might find interesting, and it supports a better understanding of the relational-NoSQL distinctions.

When we designed TE 1.0 in 2002 NoSQL databases were just a research topic, and using a relational database as our main facility for storing and retrieving data was a pretty much a forgone conclusion. What was nice at the time too was the availability of MySQL; a freely available and open-source relational database.

We had also decided to use XML as the means for storing TeachEngineering content; not so much for fast querying and searching, but as a means to specify resource structure and to manage resource content validity (refer to <u>Chapter 3</u> for details on XML and validity checking). Consequently, we needed a way to index the content of the resources as written by the curriculum authors into the MySQL relational database.

At the time that we were designing this indexing mechanism, however, the structure of the TeachEngineering resources was still quite fluid. Although we had settled on the main resource types (curricular units, lessons and activities) and most of their mandatory components such as title, summary, standard alignments, etc., we fully expected that components would change or would have to be added in the first few years of operations. Moreover, we considered it quite likely that in the future entirely new docuresource types might have to be added to the collection. As mentioned above, however, relational databases follow a schema and once that schema is implemented in a table structure and their associated integrity constraints set up, and once tables fill with data and application codes are written, database schema changes become quite burdensome. This then created a problem. On the one hand we knew that a relational database would work fine for storing and retrieving resource data, yet the resources' structure would remain subject to changes in the foreseeable future and relational databases are not very flexible in accommodating these changes.

After some consideration, it was decided to implement an auto-generating database schema; i.e., implement a basic database schema which, augmented with some basic application code, could auto-generate the full schema (Reitsma et al., 2005). With this auto-generation concept we mean that database construction; i.e., the actual generation of the tables, integrity constraints and indexes occurs in two steps:Remove (comment out) the foreach() loop and replace it with the following:

Console.WriteLine(resultList.Count);

- The first step consists of a traditional, hardwired schema of meta (master) tables which are populated
- 3. Although much later than originally expected, in 2014 a brand-new document type, the so-called 'sprinkle' was indeed added. 'Maker challenges' came a few years later

- with instructions on how the actual resource database must be constructed.
- In a second step, a program extracts the instructions from the meta tables, builds the data tables accordingly and then processes the resources, one by one, to index them into those data tables.

This approach, although a little tricky to set up, has the advantage that the entire resource database schema other than a small set of never-changing meta tables, is implemented by a program and requires no human intervention; i.e., no SQL scripts for schema generation have to be written, modified or run. Better still, when structural changes to the database are needed, all we have to do is change a few entries in the meta tables and let the program generate a brand-new database while the existing production database and system remain operational. When the application codes that rely on the new database structure are ready, just release both those codes and the new database and business continues uninterrupted with a new database and indexing structure in place.

#### TE 1.0 Data Tables

The following discusses a few of the data tables in the TE 1.0 database:

- Although the various resource types have certain characteristics in common; e.q., they all have a title and a summary, the differences between them gave sufficient reason to set up resource-type specific data tables. Hence, we have a table which stores activity data, one which stores lesson data, one which stores sprinkle data, etc. However, since we frequently must retrieve data across document types; e.g., 'list all documents with target grade level x,' it can be beneficial to have a copy of the data common to these resource types in its own table. This, of course, implies violating normal form, but such denormalization can pay nice dividends in programming productivity as well as code execution speed.
- K-12 standards have a table of their own.
- Since the relationship between TeachEngineering resources and K-12 educational standards is a manyto-many one, a resource-standard associative table is used to store those relationships. Foreign key constraints point to columns in the referenced tables.
- Since the TeachEngineering collection consists of several hierarchies of resources; for instance, a curricular unit resource referring to several lessons and each lesson referring to several activities (see Chapter 1), we must keep track of this hierarchy if we want to answer questions such as 'list all the lessons and activities of unit x.' Hence, we keep a table which stores these 'parent-child' relationships.
- TeachEngineering resources may contain links to other TeachEngineering resources and support materials as well as links to other pages on the web. In order to keep track of what we are pointing to and of the status of those links, we store all of these resource-link relationships in a separate table.
- Several auxiliary tables for keeping track of registered TeachEngineering users, curriculum reviews, keywords and vocabulary terms, etc. are kept as well.

# Meta tables

To facilitate automated schema generation, two meta tables, Relation and Types were defined.

Relation table (definition)						
Field	eld Type		Key	Default		
id	int(10) unsigned	NO	PRI	NULL		
groupname	varchar(100)	NO				
component	varchar(100)	NO				

Relation table (sample records)				
id	Groupname	component		
22	Activity	cost_amount		
6	Activity	edu_std		
72	Activity	engineering_connection		
18	Activity	grade_target		
21	Activity	keywords		
5	Activity	summary		
70	Activity	time_in_minutes		
4	Activity	title		
52	child_document	link_text		
50	child_document	link_type		
49	child_document	link_url		
46	Vocabulary	vocab_definition		
45	Vocabulary	vocab_word		

Types table (definition)					
Field	Туре	Null	Key	Default	
id	int(10) unsigned	NO	PRI	NULL	
name	<pre>varchar(100)Remove (comment out) the foreach() loop and replace it with the following: Console.WriteLine(resultList.Count);</pre>	NO			
expression	varchar(250)	NO			
cast	enum('string",number",group",root')	NO		string	
nullable	enum('yes"no')	YES	YES	NULL	
datatype	varchar(50)	YES		NULL	

Types table (sample records)					
id	name	expression	cast	nullable	datatype
19	child_document	/child_documents/link	group	NULL	NULL
24	cost_amount	/activity_cost/@amount	number	yes	float
25	cost_unit	/activity_cost/@unit	string	yes	varchar(100)
6	edu_std	/edu_standards/edu_standard	group	NULL	NULL
1	edu_std_id	/@identifier	string	yes	varchar(8)
33	engineering_category	/engineering_category_TYPE/@category	string	yes	varchar(250)
14	grade_lowerbound	/grade/@lowerbound	number	yes	int(10)
13	grade_target	/grade/@target	number	no	int(10)
15	grade_upperbound	/grade/@upperbound	number	yes	int(10)
26	keywords	/keywords/keyword	group	NULL	NULL
27	keyword		string	yes	Varchar(250)

Records in the Relation table declare the nesting (hierarchy) of components. For instance, an *activity* has a *title*, a *summary*, etc. Similarly, any reference to a *child resource* has a *link\_text*, a *link\_type* and a *link\_url*. Note that this information is similar to that contained in the resources' XML Schema (XSD). Essentially, the Relation table declares all the needed data tables (*groupname*) and those tables' columns (*component*).

The Types table in its turn declares for each component its datatype, nullability as well as an XPath expression to be used to extract its content from the XML resource. For example, the cost associated with an activity (cost\_amount) is a float, can be null (yes) and can be extracted from the XML resource with the XPath expression /activity\_cost/@amount. Similarly, the grade\_target of a resource is an int(10), cannot be null (no) and can be extracted with the XPath expression /grade/@target. Note that array-like data types such as edu\_standards are not a column in a table. Instead, they represent a list of individual standards just as keywords is a list of individual keywords. They have an XPath expression but no datatype.

Between the *Relation* and the *Types* tables, the entire data schema of the database is declared and as a side effect, for each column in any of the tables, we have the XPath expression to find its resource-specific value. Hence, it becomes relatively straightforward to write a program which reads the content from these two tables, formulates and runs the associated SQL create table statements to generate the tables, uses the XPath expressions to extract the values to be inserted into these tables from the XML resources, and then uses SQL insert statements to populate the tables.

What is particularly nice about this approach is that all that is needed to integrate a brand new document type into the collection is to add a few rows to the *Types* and *Relation* tables. The auto-generation process takes care of the rest. Hence, when in 2014 a new so-called *sprinkle* resource type was introduced —essentially an abbreviated activity— all that had to be done was to add the following rows to the *Types* and *Relation* tables:

Records added to the Relation table to store sprinkle resource data				
id	groupname	component		
84	sprinkle	Title		
86	sprinkle	total_time		
87	sprinkle	sprinkle_groupsize		
88	sprinkle	total_time_unit		
89	sprinkle	grade_target		
90	sprinkle	grade_lowerbound		
91	sprinkle	grade_upperbound		
93	sprinkle	sprinkle_cost_amount		
96	sprinkle	Link		
97	sprinkle	time_in_minutes		
98	sprinkle	engineering_connection		
103	sprinkle	Summary		
104	sprinkle	dependency		
105	sprinkle	translation		

Records added to the Types table for storing sprinkle resource data						
id	name	expression	Cast	nullable	datatype	
34	sprinkle	/sprinkle	Root	NULL	NULL	
35	sprinkle_groupsize	/sprinkle_groupsize	Number	yes	int(10)	
36	sprinkle_cost_amount	/sprinkle_cost/@amount	Number	yes	float	

Adding these few records resulted in the automatic generation of a *sprinkle* table with the requisite columns, their declared data types and nullabilities. Extraction of sprinkle information from the sprinkle XML documents to be stored in the tables was done automatically through the associated XPath expressions. Not a single manual SQL create table or alter table statement had to be issued, and no changes to the program which generates and populates the database had to be made.

## TE 2.0: JSON/NoSQL

The process described in the previous section worked fine for almost 13 years during which time it accommodated numerous changes to the resources' structure such as the addition of the *sprinkle* resource type. During those years the collection grew from a few hundred to over 1,500 resources. Yet when the decision was made to rebuild the system, the architectural choice of having a separate store of XML-based resources to be indexed into a relational database was questioned in light of the newly available NoSQL document databases. Why not, instead of having two more or less independent representations of the resources (XML and relational database), have just one, namely the resource database; i.e., a database which

houses the resources themselves. If that database of resources can be flexibly and efficiently searched, it would eliminate a lot of backend software needed to keep the resource repository and the database in sync with each other. Better still, when rendering resources in a web browser one would not have to retrieve data from both sources and stitch it all together anymore. Instead, it could just come from a single source.

To illustrate the latter point consider the way a resource was rendered in TE 1.0. Figure 2 shows a section of an activity on heat flow. In the Related Curriculum box the activity lists its parent, the Visual Art and Writing lesson. This 'parental' information, however, is not stored on the activity itself because in TeachEngineering, resources declare their descendants but not their parents. In TE 1.0 we rendered this same information; i.e., the lesson from which the activity descended. However, whereas in TE. 1.0 most of the rendered information came directly from the XML resource, the resource's parent-child information was retrieved from the database. Hence, two independent sources of information had to be independently queried and retrieved, each across networks and different computers, only to then be stitched together into a single HTML web page.

We could have, in TE 1.0, stored not just the typical lookup information of resources in the database; e.g., title, target grade, required time, summary, keywords, etc., but also the entire text of resources. Had we done that, we would have only had to access a single source of information for rendering. Except... we did not. In hindsight, perhaps, we should have?

Fast forward to 2015, TE 2.0 and the availability of NoSQL document databases such as MongoDB and RavenDB. Now, we no longer have to separate resource content from resource searching since the basic data of these databases are the resources themselves. Hence, we have everything we want to know about these resources in a single store. In addition, these databases, partly because their data structures are so simple (no multi-table normalized data structures and no referential constraints), are really fast!

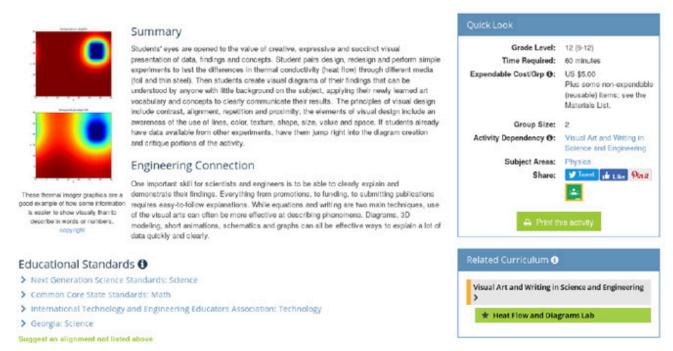


Figure 2: Heat flow activity lists Related Curriculum

Earlier in this chapter, we discussed how RavenDB provides eventual consistency for document queries. Clearly, consistency is something that requires careful consideration when designing an application. In a highly transactional application, receiving out-of-date data from queries could be quite problematic. For instance, a query on a bank account or credit card balance or on the number of available seats on a future airplane ride must be correct at all times. But for a system such as TeachEngineering, eventual consistency is just fine. Curriculum resource do not change that often, and even if they do, it is perfectly acceptable if queries return a previous version for a (limited) period of time. Similarly, when a new resource is made available it would be perfectly acceptable if that resource is not immediately available everywhere in the world. Moreover, due to the relatively small number of resources stored in TE 2.0's RavenDB database, the' eventual' in 'eventual consistency' means in practice that queries return up-to-date results in a matter of seconds after a change to is made.

## Some Practice with a JSON Document Store: MongoDB

In the remainder of this chapter we work through a practice examples using the well-known JSON document store MongoDB. We first use a very simple example of four very simple JSON documents. The example (swatches) is taken from MongoDB's documentation pages. Next, we run a more realistic (but still very small) example of six TeachEngineering so-called 'sprinkle' resources. Sprinkles are abbreviated versions of TeachEngineering activities.



#### Exercise 5.1: Setting Up MongoDB

We will install the MongoDB 5.x (Community) Server locally. MongoDB also offers free-of-charge use of its Atlas cloud offering, but Atlas set up is more involved that installing MongoDB on a local machine which takes just a simple download and install.

We assume a Windows machine, but installs for other platforms are available as well.

- Download the MongoDB Community Server version (as msi file) from <a href="https://www.mongodb.com/try/">https://www.mongodb.com/try/</a> download/community (Note: these installation instructions might be slightly different for newer versions of MongoDB).
- Run the downloaded installation script:
  - Accept the license.
  - Select the Complete (not the Custom) version.
  - Select Run service as a Network Service user.
  - Uncheck the Install MongoDB Compass option.
  - Select Install.
  - Finish the install.
- Find the folder where MongoDB has been installed (typically c:\Program Files\MongoDB) and navigate to its ...\Server\version\_no\bin folder where the executables mongod.exe and mongo.exe are stored:

- mongod.exe runs the server instance
- mongo.exe runs a Mongo command line interpreter (CLI) through which we can type and send commands to mongod.
- Use the Windows Task Manager to see if the process MongoDB Database Server (mongod.exe) is running. If not, start mongod.exe.
- By default, MongoDB relies on being able to store data in the c:\\data\\db\ folder. Either create this folder using the Windows File Browser, or pop up a Windows CLI and run the command:

```
mkdir c:\data\db
```

We will communicate with MongoDB in two modes: first, by sending it commands directly using its CLI and then programmatically using Python.



#### Exercise 5.2: MongoDB Command Line Interpreter (CLI)

We will run some MongoDB commands through MongoDB's CLI. We will run without access control; i.e., without the need for a username and password.  $^5$ 

• Run *mongo.exe* to start a MongoDB CLI. Enter all commands mentioned below in this CLI (hit *return/ enter* after typing the command).

MongoDB structures its contents hierarchically in databases, collections within databases and JSON records (called 'documents') within collections.

• Start a new database foo and make it the current database:

use foo

• Create a collection Swatches in database foo:

```
db.createCollection("Swatches")
```

Now we have a collection, we can add documents to it. We will use the *swatches* examples (these came directly from MongoDB's own documentation pages).

Add four documents to Swatches using the following four commands:

5. Note: running a database server without login and password protection is obviously not good practice. However, for our case it makes things much simpler. Just do not forget to shut down or even uninstall your Mongo server when you're done.

```
db.Swatches.insertOne( { "swatch": "cotton swatch",
  "qty": 100, "tags": ["cotton"],
  "size": { "h": 28, "w": 35.5, "uom": "cm" } })
db.Swatches.insertOne( { "swatch": "wool swatch",
  "qty": 200, "tags": ["wool"],
  "size": { "h": 28, "w": 35.5, "uom": "cm" } })
db.Swatches.insertOne( { "swatch": "linen swatch",
  "qty": 300, "tags": ["linen"],
  "size": { "h": 28, "w": 35.5, "uom": "cm" } })
db.Swatches.insertOne( { "swatch": "cotton swatch",
  "qty": 100, "tags": ["cotton"],
  "size": { "h": 50, "w": 50, "uom": "cm" } })
```

Now, let us see what we have in Swatches using the find() command. Since we pass no criteria to find(), all documents in Swatches are returned:

```
db.Swatches.find()
Which swatches are made of cotton?
db.Swatches.find( { "tags": "cotton" } )
Of which swatches do we have more than 100?
db.Swatches.find( { "qty": { $gt: 100 } })
```

Note how in each of these cases we provide the find() command with a pattern to match.

To close the CLI, either close the CLI window or type Cntrl-C.



#### Exercise 5.3: Python (3.\*) — MongoDB Programmatic Interaction

Now that we have played with command-driven MongoDB, we can try our hand at having a program issue the commands for us. We will use Python (3.\*) as our language, but MongoDB can be programmatically accessed with other languages as well.

Instead of hardcoding the JSON documents in our code, we will pick them up from a file. Store the following JSON in the file c:\temp\swatches.json:

[

```
{ "swatch": "nylon swatch", "qty": 100,
  "tags": ["nylon"],
  "size": { "h": 28, "w": 35.5, "uom": "cm" } },
{ "swatch": "rayon swatch", "qty": 200,
  "tags": ["rayon"],
 "size": { "h": 28, "w": 35.5, "uom": "cm" } },
{ "swatch": "suede swatch", "qty": 300,
 "tags": ["suede"],
 "size": { "h": 28, "w": 35.5, "uom": "cm" } },
{ "swatch": "nylon swatch", "qty": 100,
 "tags": ["nylon"],
 "size": { "h": 50, "w": 50, "uom": "cm" } }
1
```

To validate the syntax of the above JSON segment, check it with an on-line JSON parser such as https://jsonformatter.org/json-parser.

In order for our program to interact with MongoDB, make sure that you have the Python pymongo package installed.

Since in the previous exercise (Exercise 5.2) we already made a database (foo) with a Swatches collection, we will reuse that collection and programmatically add four swatches to it.

Here is the Python (3.\*) program for inserting the four documents stored in the swatches.json file into the Swatches collection:

```
import json
import pymongo
#Load the JSON data from the file
#Assuming c:\temp\swatches.json -- Change if needed
json file = "c:\\temp\\swatches.json"
try:
  in file = open(json file, "r")
except Exception as err:
  print("Error opening JSON file...", err)
  exit(1)
my json = in file.read()
in file.close()
#Load JSON object from the my json string
json data = json.loads(my json)
```

```
#Connect to MongoDB without (!!) user credentials.
try:
  my client = pymongo.MongoClient("localhost")
except Exception as err:
  print("Error connecting to MongoDB...", err)
  exit(1)
#Declare the database
my db = my client["foo"]
#Declare the collection
my collection = my db["Swatches"]
#Loop through the json data list and store each
# element (swatch) into my collection.
for swatch in json data:
  try:
    my collection.insert one(swatch)
  except Exception as err:
    print("Error inserting swatch...", err)
    exit(1)
 Run the program.
 If you still have your MongoDB CLI open (if not, just start it again – see previous section on how to do this),
let us see what the program accomplished:
 use foo
db.Swatches.find()
 Next, we run a program which queries the Swatches collection for swatches of which we have more than
100 (qty > 100). Here is the program:
 import json
import pymongo
#Connect to MongoDB without(!!) user credentials.
try:
  my client = pymongo.MongoClient("localhost")
except Exception as err:
  print("Error connecting to MongoDB...", err)
```

```
exit(1)

#Declare the database
mydb = my_client["foo"]

#Declare the collection
mycollection = my_db["Swatches"]

#Query for swarches with qty > 100
try:
    my_swatches = mycollection.find({"qty" : {"$gt" : 100 }})
except Exception as err:
    print("Error querying swatches...", err)
    exit(1)
for swatch in my_swatches:
    print(swatch)
```



#### Exercise 5.4: Python (3.\*) - MongoDB Programmatic Interaction: TeachEngineering Sprinkles

Now we have run through a basic (*swatches*) example, we can apply the same approach to a small sample of more complex but conceptually identical TE 2.0 JSON resources. Our sample contains six TE 2.0 *sprinkle* resources and is stored at <a href="https://classes.business.oregonstate.edu/reitsma/sprinkles.json">https://classes.business.oregonstate.edu/reitsma/sprinkles.json</a>.

Download the content of <a href="https://classes.business.oregonstate.edu/reitsma/sprinkles.json">https://classes.business.oregonstate.edu/reitsma/sprinkles.json</a> and store it in a file called  $c:\text{temp} \setminus \text{sprinkles.json}$ .

Please take a moment to study the content of the file. Notice that it is a JSON list containing six elements; *i.e.*, six sprinkles. Also notice that although the elements are all sprinkle resources and they all have the same structure, their elements are not always specified in the same order. For instance, whereas the third and following resources start with a *Header* element followed by a *Dependencies* element, the first two resources have their *Header* specified elsewhere.

First, for programmatically loading the data into MongoDB, copy the data loading code from the previous exercise (5.3). Then make the following changes:

6. We could, of course, write code which retrieves the JSON over HTTP (from the given URL) rather than first storing the JSON on the local file system. However, for the sake of being able to use pretty much the exact same code as in the previous example, we will read the JSON from a local file and insert it into the database.

- Set the collection to Sprinkles
- Set json file to c:\\temp\\sprinkles.json

Assuming that your MongoDB server (*mongod.exe*) is running, running the program should load the six sprinkles into the *Sprinkles* collection.

Using mongo.exe, check to see if the data made it over:

```
use foo
```

db.Sprinkles.find()

Now the reverse: programmatically finding the number of sprinkles for which Time.TotalMinutes > 50. Again, we use pretty much the exact same program as we used for retrieving swatches data in Exercise 5.3, except for a few simple changes:

- Set the collection to Sprinkles
- Replace the query with the following:

```
result = db.Sprinkles.count documents({"Time.TotalMinutes" : {"$gt" : 50}})
```

• Print the result as follows:

```
print(result)
```

The result of running the program should be 3 (Check this against the sprinkles, json file).

## Summary and Conclusion

In this chapter we took a look at how TeachEngineering evolved from a system with a relational database at its core and XML representing resources (TE 1.0), to a system running off of a NoSQL database with JSON representing resources (TE 2.0). Whereas the relational/XML model worked fine during the 13 years of TE 1.0, the new NoSQL/JSON alternative provides the advantage that JSON is used as both the resource and the database format. This unification of representation significantly reduces system complexity from a software engineering point of view.

We also argued that whereas the property of 'consistency' which is well entrenched in industry-strength relational databases, is of crucial importance in transactional settings, 'eventual consistency' is plenty good for an application such as TeachEngineering. As such, we can forgo much of the concurrency control facilities built into relational databases and instead rely on a less advanced but also much less expensive and easier to maintain NoSQL database.

Similarly, since the data footprint for a system such as TeachEngineering is not very large, replicating some data in a controlled and managed way is quite acceptable. This again implies that we can forego the mechanisms for adhering to and maintaining strict normal form, and that in turn implies that we do not need sophisticated data merge and search methods such as relational table joins.

We very much care to state that none of the NoSQL material we have discussed and practiced here

deters from the value and utility of relational databases. For systems which require 'consistency,' relational databases with their sophisticated built-in concurrency controls continue to be a good and often the best choice. But if 'eventual consistency' is good enough and if one has data governance policies and practices in place which minimize the risk of data inconsistency, then one should at least consider a modern NoSQL database as a possible candidate for storing data.

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# 6. Resource Accessioning

#### Introduction

All libraries, digital or not, have processes for formally accepting and including items into their collection; a process known as 'accessioning,' and for removing items from their collection known as 'deaccessioning.' In this chapter we contrast and compare the accessioning methods of TE 1.0 and 2.0. We will see that, once again, the choice of XML vs. JSON, although not strictly a cause for difference in accessioning approaches, almost naturally led to differences between the two architectures. The most significant of these differences is that whereas in TE 1.0 resource editing and accessioning where two separate processes executed and controlled by different people, in TE 2.0 they became integrated into a single process executed by the resource editor.

## Authoring ≠ Editing

One way in which we can categorize digital libraries is by distinguishing 'content collections' from 'meta collections.' In a meta collection, no actual content is kept; only meta data —data about content— are kept. A good example of a meta collection is <a href="NSDL.org">NSDL.org</a>. NSDL (or National Science Digital Library) maintains meta data of about 35 digital library collections and allows searches over those 35 collections. The actual resources themselves, however, are held by the various collections over which NSDL can search.

For meta collections, accessioning tends to be a relatively simple process, mostly because each resource they hold —a so-called meta record— tends not to contain much data. In fact, in many cases this accessioning is fully or semi-automated in that it can be entirely accommodated with web services offered by the various libraries which allow their meta data to be collected by the meta collection. Of course, the main difficulty for meta collections is to keep them synchronized with the content collections they reference. Resources newly added to the content collections must be referenced, without too long a delay, in the meta collection, and documents no longer available in the content collections must be dereferenced or removed from the meta collection.

For content collections, however, accessioning tends to be more complicated, partly because the resources to be accessioned are more complicated and partly because they often have to be reformatted.

TeachEngineering documents —in both TE 1.0 and TE 2.0— are typically submitted by their authors as text-processed documents; most often Microsoft Word documents. Their authors are neither asked nor required to maintain strict formatting rules, but they are required to provide specific types of information for specific types of content such as a summary, a title, grade levels, etc. Depending on the type of resource, entire text sections are either mandatory or optional. TeachEngineering lessons, for instance, must have a Background section and activities must have an Activity Procedure section. TeachEngineering resource editors work with the authors to rework their documents so that they comply with the required structure. Once done, however, the resources are still in text-processed form. Hence, as we have learned in the

previous chapters, the first step of accessioning consists of converting them from text-processed form into the format required by the collection: XML for TE 1.0; JSON for TE 2.0. This conversion is done by special TeachEngineering editing staff known internally as 'taggers.'

## TE 1.0 Tagging: Not Quite WYSIWYG XML

As discussed in the previous chapters, all TE 1.0 resources were stored as XML. Hence, conversion of their content as written by their authors to TE-specific XML was the main objective of the tagging process. This constituted a problem because the TE-XML specification was complex and asking taggers to themselves apply the proper tags to resource content would almost certainly lead to difficulties. Moreover, as mentioned in chapter 3, the TE XML contained both content and some formatting tags. This mixing of tag types and the myriad of validation rules associated with these tags made it essentially impossible for student workers —the TE 1.0 tagging staff consisted mainly of student workers— to directly edit the resources in XML.

Of course, we as TeachEngineering were not the only ones having this problem. With the rapidly increasing popularity of XML came the common need to convert resources from one form or another into XML, and this task is not very human friendly.

Fortunately, <u>Altova</u>, a company specializing in XML technology made available (for free) its <u>Authentic</u> tool for in-document, what-you-see-is-what-you-get (WYSIWYG) editing of XML documents. With Authentic, TE taggers could view and edit TE resource documents without having to know their XML, yet Authentic would save their resource in TE-XML format. Moreover, since Authentic kept track of the TE-XML Schemas —recall that an XML schema is the specification of the rules of validity for a particular type of XML document— it protected taggers from violating the Schema, thereby guaranteeing that documents remained valid.

<sup>1.</sup> The term *tagger* stems from the TE 1.0 period during which document conversion consisted of embedding content in XML 'tags.'



Figure 1: Editing a section of the Tug of War activity's XML representation in Altova's Authentic.

#### Introduction/Motivation



many forces copyright

(In advance, be prepared to show students the 16-slide Tug of War Battle Bots Presentation, a PowerPoint® file.)

Figure 2: Section of Tug of War activity rendered in TeachEngineering

Figure 1 shows part of a TE 1.0 activity edit session using Authentic. Note how the look-and-feel of the activity as seen in Authentic is different from the look-and-feel of that same activity when rendered in TE 1.0 (Figure 2). There are two reasons for this difference. First and foremost, XML is (mostly) about content and content can be rendered in many different ways. Second, because XML is (mostly) about content, no great effort was neither made nor needed to precisely render the activity in Authentic as it would render in TeachEngineering. Still, in order to show a tagger the rendered version of the resource, the TE 1.0 system offered a (password-protected) web page where the tagger could test-render the resource.

You might, at this point, be wondering who then determines the look-and-feel of the Authentic version

of the document and how that look-and-feel is set up? This would be a good question and it also points out the cleverness of Altova's business model. In a way, Altova's business model associated with Authentic is the reverse of that of Adobe's business model associated with its PDF Reader. Adobe gives away PDF Reader as a loss leader so that it can generate revenue from other PDF-processing products. Demand for these products would be low if few people can read what comes out of them. With Authentic we have the reverse situation. Altova sells tools for generating and validating XML Schema's. One of the uses of those schemas is for people to edit documents in XML which follow those schemas. So Altova makes the Authentic XML editor available free of charge but generates revenue with the tools that produce the files —XSDs and Authentic WYSIWIG document layouts— with which documents can be edited in Authentic. Hence, in TE 1.0, the TE engineers used Altova tools to construct the resource XSDs and to generate a layout for WISYWIG editing in Authentic. TE taggers then used the free-of-charge Authentic tool to do the actual document editing and used a TeachEngineering test-rendering service to see the rendered version of the edited document.

## TE 1.0 Document Ingestion and Rendering

Although XML editing of the resource was the most labor-intensive step of the accessioning process, once we had an XML version of a TE resource, we were not quite there yet as it still had to be registered to the collection. In TE 1.0 this was done in three steps.

- 1. **Resource check-in**. The tagger would check the resource into a central code repository (aka version control) system. Code repository systems such as Subversion and Git maintain a history and a copy of all code changes, allow reverting to previous versions of the code, track who made which change when, and can checkpoint whole collections of code in so-called code branches or releases. They are indispensable for code development, especially when more than one coder is involved. Although developed for managing software source code, these systems can of course also be used for tracking and maintaining other types of electronic data sets, for instance XML or JSON files. Hence, in TE 1.0, taggers, once a resource had been converted to XML, checked that resource into a central code repository system.
- 2. **Meta data generation**. Once checked into the code repository system, a program run once or twice a day would extract data from the XML resources and generate meta data for them. Recall from chapter 3 that these meta data were served to third party users interested in TeachEngineering contents. One of those was NSDL.org whose data-harvesting programs would visit the TeachEngineering meta data web service monthly to inquire about the state of the collection. A side effect of this meta data generator, however, was additional quality control of the content of the resource. As we have seen, XSDs are an impressive quality control tool as they can be used to check the validity of XML documents. Such validity checking, however, is limited to the syntax of the document. Hence, a perfectly valid XML document can nevertheless have lots of problems. For example, it may contain a link to a non-existing image or resource or it may declare a link to a TE lesson whereas in fact the link points to an activity. One of the things that the meta data generator did, therefore, was to conduct another set of quality control checks on the resources. If it deemed a resource to be in violation of one or more of its rules, no meta data would be generated for it and the resource would not be ingested

- into the collection. It would, of course, remain in the code repository system from which the tagger could then check it out, fix the problem(s) flagged by the meta data generator and check it back in for the next round of meta data generation.
- 3. **Document indexing**. Twice daily TE 1.0 ran a process which would actually ingest newly created or modified resources. We named this process 'the spider' because its method of picking up resources for ingestion was very similar to that of so-called web crawlers, aka 'web spiders.' Such a crawler is a process which extracts from a resource all the data it is looking for, after which it then looks for references or links to other resources and then crawls those in turn. Whereas most modern crawlers are multi-threaded; i.e., they simultaneously crawl more than one resource, the TE 1.0 spider was simple and processed only one resource at the time. This was perfectly acceptable, however, because although the overall process would complete more quickly if crawls would run in parallel, we only had to complete the process twice a day. Figure 3 shows the process of 'spidering' a TE 1.0 resource; in its generic form as pseudo code (a) and as an example of spidering a TE 1.0 curricular unit on heart valves (b). Note how the process in (a) is recursive, i.e., the spider() method contains a call to spider().

```
spider (document)
       document.index content(); // index the document
       doc links = document.find links(); // find links in the
                                                       // document
(a)
       foreach (doc in doc links) // spider all doc links
          if (spidered(doc) == false) // only spider when
                                                // not yet spidered
          spider(doc);
     }
     Curricular Unit: Aging Heart Valves:
      · Lesson: Heart to Heart:

    Activity: The Mighty Heart

          Activity: What's with all the pressure?
      • Lesson: Blood Pressure Basics:

    Activity: Model Heart Valves

     0. Spider curricular unit:
       Aging Heart Valves:
        Ĭndex content of Aging Heart Valves
        Doc_links found:
         Lesson: Heart to Heart
         Lesson: Blood Pressure Basics
         1. Spider lesson: Heart to Heart:
(b)
          Index content of Blood Pressure Basics
          Doc links found:
           Activity: The Mighty Heart
           Activity: What's with all the pressure?
           1a. Spider activity The Mighty Heart:
            Index content of The Mighty Heart
Doc_links found: none
           1b. Spider activity What's with all the pressure?:
            Index content of What's with all the pressure?
            Doc_links found: none
         2. Spider lesson: Blood Pressure Basics:
          Index content of Blood Pressure Basics
          Doc links found:
           Activity: Model Heart Valves
           2a. Spider activity Model Heart Valves:
            Index content of Model Heart Valves
```

Figure 3: TE 1.0 document spidering. Generic algorithm (a) and Curricular Unit example (b).

Doc\_links found: none

4. **Document rendering**. One last step in the resource production chain in both TE 1.0 and 2.0 is actual rendering of a resource in users' web browsers. To a large extent, this is the simplest of the production steps, although it too has its challenges. Rendering in TE 1.0 was accomplished in PHP, then one of the more popular programming languages for web-based programming.

Rendering a TE 1.0 document relied partly on information stored in a document's XML content and partly on information stored in the database generated during resource indexing. Whereas all of the resource's content could be rendered directly from its XML, some aspects of rendering required a

database query. An example is a resource's 'Related Curriculum' (Figure 4). Whereas a resource may have 'children;' e.q., a lesson typically has one or more activities, it does not contain information about its parents or grandparents. Thus, while a lesson typically refers to its activities, it does not contain information as to which curricular unit it belongs. A resource's complete lineage, however, can be constructed from all the parent-child relationships stored in the database and hence a listing of 'Related Curriculum' can be extracted from the database, yet not from the resource's XML.

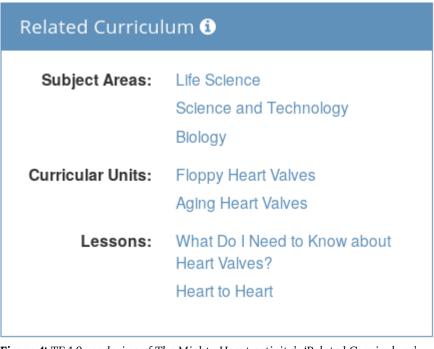


Figure 4: TE 1.0 rendering of The Mighty Heart activity's 'Related Curriculum.'

A second example of database-reliant resource rendering in TE 1.0 concerns a resource's educational standards. Figure 5 shows the list of K-12 science and engineering standards to which the activity The Mighty Heart have been aligned.

#### Educational Standards 6

- International Technology and Engineering Educators Association: Technology H. Technological innovation often results when ideas, knowledge, or skills are shared within a technology, among technologies, or across other fields. (Grades 9 - 12) [2000] ...show
- Tennessee: Science Explore the anatomy of the heart and describe the pathway of blood through this organ. (Grades 9 - 12) [2009] ...show

Describe the biochemical and physiological nature of heart function. (Grades 9 - 12) [2009] ...show

Figure 5: TE 1.0 rendering of The Mighty Heart activity's aligned engineering and science educational standards.

Because the relationship between educational standards and resources is a so-called many-to-many

one (a standard can be related to multiple resources and one resource can have multiple standards), in TE 1.0 standards were stored uniquely in the database and resources referred to those standards with standard IDs. For The Mighty Heart activity, the associated XML was as follows <sup>2</sup>:

Hence, it is clear that in order to show the information associated with the standard (text, grade level(s), issuing agency, date of issuance, etc.), it must be retrieved from the database rather than from the referring resource.

## TE 2.0 Tagging: Much More WYSIWYG JSON

While the TE 1.0 tagging process served the TeachEngineering team well, it had a few notable downsides.

- -The Authentic software to write (tag) the resources in XML needed to be installed on each editor's computer along with the XML schema for each type of curriculum resource.
- -The editing workflow had a number of steps that required the editor to understand specialized software, including *Authentic* and the <u>Subversion</u> version control system.
  - -Previewing a rendered resource required the editor to upload the resulting XML file to the TE site.
- -The fact that the spider ran only twice a day limited how quickly new resources (and edits to existing resources) appeared on the site.

One of the goals with TE 2.0 was to streamline the tagging and ingestion process. Since TeachEngineering is a website, the logical choice was to allow taggers to add and edit documents from their web browser; no additional software required. As such, TE 2.0 includes a web/browser-based resource editing interface that is very similar to that of modern more generalized content management systems such as <a href="WordPress">WordPress</a> (Figure 6)

The JavaScript and HTML open source text editor <u>TinyMCE</u>, a tool specifically designed to integrate nicely with content management systems, was used as the browser-based editor. TinyMCE provides an interface that is very similar to a typical word processor.

<sup>2.</sup> The S\* standard identifiers are maintained by the <u>Achievement Standard Network</u> project. They can be viewed using the following URL: http://asn.desire2learn.com/resources/S\*\_code\_goes\_here

#### Edit Unit

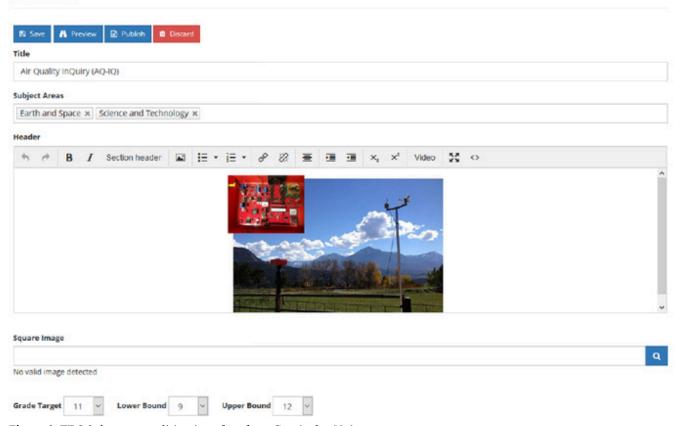


Figure 6: TE 2.0 document editing interface for a Curricular Unit

Figure 6 shows an example of editing a resource in TE 2.0. The interface provides a few options to support the editor's workflow. The Save button saves the in-progress resource to the (RavenDB) database. Resources that are in a draft state will not be visible to the public. The Preview button shows what the rendered version of the resource will look like to end users. The Publish button changes the resource's status from draft to published, making it publicly visible. Any errors in the resource, such as forgetting a required field are called out by displaying a message and highlighting the offending field with a red border. Publishing of a resource which violate content rules is impossible.

As in the case of TE 1.0, resources in TE 2.0 are hierarchically organized in that resources specify their children; e.q., a lesson specifying its activities, or a curricular unit specifying its lessons. But whereas in TE 1.0 editors had to specify these children with a sometimes complex file path, in TE 2.0, they have a simple selection interface for specifying these relationships and are no longer required to know where resources are stored on the file system (Figure 7).

## Edit Hierarchy

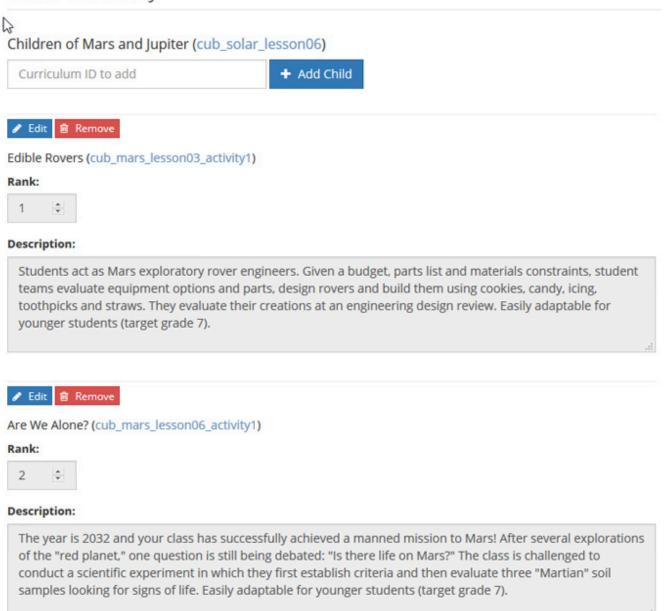


Figure 7: TE 2.0's interface for specifying a resource's child documents

One other noteworthy difference between TE 1.0 and TE 2.0's tagging processes is that with TE 1.0, content editors by necessity had to have some knowledge of the internal structure and working of TeachEngineering's architecture. They had to create resources using Authentic, and check the resulting XML resource into a version control system. With TE 2.0, editors edit resources using a familiar almost-WYSIWYG interface. The software behind the scenes takes care of the technical details of translating the resources into JSON and storing them in the RavenDB database.

## TE 2.0 Document Ingestion and Rendering

With TE 2.0's architecture, the resource ingestion and rendering process is greatly simplified. Here we will revisit the ingestion and rendering steps from TE 1.0 and contrast them with the process in TE 2.0.

- 1. **Resource check-in.** In TE 2.0, there is no resource check-in process; i.e., no process of moving files from the local system into the TE repository of resource. When taggers save the resource, it is stored in RavenDB as JSON.
- 2. **Meta data generation**. In TE 2.0, there is no separate meta data generation process. As noted in chapter 4, TE 2.0 neither generates nor stores meta data. The JSON representation of the curriculum resource is the single version of the TE reality. Whereas TE 1.0 always generated and exposed its meta data for harvesting by meta collections such as the National Science Digital Library (NSDL), TE 2.0 no longer does this. This is mostly because the support for and use of generic meta data harvesting protocols such as OAI-PMH (Open Archive Initiative-Protocol for Metadata Harvesting) have dwindled in popularity.
- 3. **Resource indexing.** There is no separate resource indexing step in TE 2.0. Since resources are saved directly to RavenDB, RavenDB will itself re-index its resources. Hence, there is no need to crawl and discover new or modified resources.
- 4. **Resource rendering.** At a high level, the resource rendering process in TE 2.0 is quite similar to TE 1.0's process, with a few key differences. For one thing, TE 2.0 was developed in C# as opposed to TE 1.0's PHP.

Whereas in TE 1.0 the hierarchical relationships between any pair of resources were stored as parentchild rows in a relational database table, in TE 2.0, the relationship between all of the curriculum resources are stored in RavenDB in a single JSON document. This tree-like structure is cached in memory, providing a fast way to find and render a resource's relatives (ancestors and descendants). For example, a lesson will typically have one parent curricular unit and one or more child activities. The following is an en excerpt of the JSON document which describes the relationship between resources.

```
{ "CurriculumId": "cla energyunit",
            "Title": "Energy Systems and Solutions",
            "Rank": null,
            "Description": null,
            "Collection": "CurricularUnit",
            "Children": [
                {
                    "CurriculumId": "cla lesson1 energyproblem",
                    "Title": "The Energy Problem",
                    "Rank": 1,
                    "Description": null,
                    "Collection": "Lesson",
                    "Children": [
                        {
                             "CurriculumId":
```

```
"cla activity1 energy intelligence",
"Title": "Energy Intelligence Agency",
"Rank": 1,
"Description":
  "A short game in which students
 find energy facts among a variety
 of bogus clues.",
"Collection": "Activity",
"Children": []
```

... additional child activities are not shown here for brevity

Here you can see that the unit titled Energy Systems and Solutions has a child lesson titled The Energy Problem, which itself has a child activity titled Energy Intelligence Agency. Since this structure represents the hierarchy explicitly, it is generally a lot faster to extract hierarchical relationships from it than from a table which represents the hierarchy implicitly by means of independent parent-child relationships.

Educational Standards are also handled differently in TE 2.0. As noted earlier, curriculum resources in TE 1.0 only stored the identifiers of the standards to which the resource was aligned. In TE 2.0, all of the properties necessary to render a standard alignment on a curriculum page are included in the JSON representation of the curriculum resource. As discussed in chapter 4, it can sometimes be advantageous to de-normalize data in a database. This is an example of such a case. Since standards do not change once they are published by the standard's creator, we do not need to worry about having to update the details of a standard in every resource which is aligned to that standard. In addition, storing the standards with the curriculum resource boosts performance by eliminating the need for additional queries to retrieve standard details. Whereas this implies a lot of duplication of standard data in the database, the significant speed gain in extracting the resource-standard relationships is well worth the extra storage. The following is an example of the properties of a standard that are embedded in a curriculum resource.

```
"EducationalStandards": [
  {
   "Id": "http://asn.jesandco.org/resources/S2454426",
   "StandardsDocumentId":
      "http://asn.jesandco.org/resources/D2454348",
   "AncestorIds": [
      "http://asn.jesandco.org/resources/S2454504",
     "http://asn.jesandco.org/resources/S2454371",
      "http://asn.jesandco.org/resources/D2454348"
   ],
   "Jurisdiction": "Next Generation Science Standards",
   "Subject": "Science",
   "ListId": null,
   "Description": [
```

```
"Biological Evolution: Unity and Diversity",
    "Students who demonstrate understanding can:",
    "Construct an argument with evidence that in a particular
    habitat some organisms can survive well, some survive
    less well, and some cannot survive at all."
  ],
    "GradeLowerBound": 3,
    "GradeUpperBound": 3,
    "StatementNotation": "3-LS4-3",
    "AlternateStatementNotation": "3-LS4-3"
 }
]
```

While the resource accessioning experience in TE 2.0 is more streamlined and user friendly, it does have a downside. In TE 1.0, if a property was added to a curriculum resource, updating the XML schema was the only step needed to allow taggers to utilize the new property. This was because the Authentic tool would recognize the Schema change and the editing experience would automatically adjust. In TE 2.0, adding a field requires a software developer to make code changes to the edit interface. On balance, however, since resource schemas do not change that often, the advantages of a (much) more user-friendly resource editing experience outweigh the occasional need for code changes.

# 7. The Develop... Test... Build... Deploy Cycle

#### Introduction

When developing software, we typically apply some form of a *Develop...* Test... Build... Deploy cycle; a structured progression of work steps from developing code to testing that code, to building a release version of that code, which is then deployed in a production environment. Although these steps are typically executed in succession, steps can be executed multiple times before a cycle completes. For instance, if we find errors in the behavior of our code while testing it, we go back to the *Develop* step to make fixes after which we test again. Sometimes results found at one step may kick us back several steps.

Testing code can happen on several scales and several levels of integration. So-called 'unit tests' test smaller units of code to see if those units behave properly under a variety of circumstances. 'Integration tests' on the other hand test if the larger code complex in which the tested units are integrated works correctly. Of course, this separation of units and complexes is somewhat arbitrary and can be hierarchically layered in good system-theoretical fashion. Whereas several units of code can be integrated into a larger complex, that complex itself can be regarded as a unit in a yet larger complex, in the same way that an element of a system can be a (sub)system itself if we choose to further decompose it.

In order to test the complex, which is composed of units, we must first *Build* it. With that we mean that we must indeed integrate the units into a consistent and (hopefully) working whole. In software engineering the term 'build' is reserved for this integration of codes into such a working whole. This integration step works differently for different types of programming languages. For our purposes it suffices to think of the 'build' step as the integration of all the units of code, all functions and methods that the system programmers have written, into a cohesive and hopefully working whole.

Regardless of how much we test, however, the likelihood that we have tested all possible code execution paths is small, and hence, the likelihood that some untested code path will at some point in time be executed and cause a problem always remains. Such problems —better known as 'bugs'— may necessitate code fixes and hence, a return to the Develop step. However, once code has been put in production —also known as being 'deployed' or 'released' and sometimes as 'shipped'— that code can typically not be taken out of production in order to be repaired. In such cases a parallel develop-test-deploy cycle must be executed and a whole or partial code update must be released.

As we will see in the remainder of this chapter, both TE 1.0 and TE 2.0 applied a structured and carefully followed develop-test-build-deploy process, but TE 2.0's implementation of this process was brought in line with the newer, more modern ways of doing it.

1. In computer science, the application of so-called 'formal methods' is aimed at mathematically and logically analyzing and specifying code execution paths. This is in contrast to the more common way of testing code paths by submitting the code to a variety of pre-specified use cases. Proponents of formal methods propose that the proper application of such methods significantly reduces the likelihood that faulty code execution paths remain undetected prior to code deployment.

#### **But First: Version Control**

Both TE 1.0 and 2.0 rely on a central repository of code shared and agreed upon by all developers. This repository is kept and maintained in a so-called code-repository or source-control or version-control system. These systems -examples are Git, Subversion, etc. - manage all changes made to code, allow multiple developers to jointly work on code without overwriting each other's work, and support so-called 'branching;' i.e., the forking of a complex of code into a new complex of code.

In practice it is rather difficult to develop and maintain a body of code without using one of these versioncontrol systems. Using them, developers can revert to older versions of code, can track which changes were made by whom and when, can compare different versions of the same code base, line by line and character by character, etc.

Version control systems also provide protection against multiple developers working on the same code base overwriting each other's work. How can that happen? Easy! Suppose that a certain file contains the code for several methods (functions) and that one developer must work on the code for one of those methods and another developer must work on another method stored in that same file. It would be quite inefficient if one of these developers would have to wait for the other developer to be done with the file before being able to make code changes. Yet if both developers each work on a copy of the file, there is a very real danger that one merges the modifications back into the code base at time t whereas the other merges his or her code at t+x, thereby overwriting the work of the first developer. Version-control systems manage this process by keeping track of who checks in what code at which times. When the system sees a potential cross-developer code override, it flags this as a so-called 'conflict' and gives the developer triggering the conflict several options to resolve the conflict.

Version-control systems also help out a lot with code integration; that 'build' step we mentioned earlier. Suppose, for instance, that a developer writes a new segment of code and that after carefully checking and testing it (s)he checks the code into the version-control system. Between the time the developer started working on this code and the time (s)he checks it in, other developers made changes to existing code and added code of their own. Hence, it is possible that the new code checked in last 'breaks the build,' i.e., that it is not functionally compatible with the rest of the code. Version-control systems provide at least one means of avoiding and one means of mitigating this problem. Developers can update their local copy of the code they have not worked on and test their additions to see if they cause any problems (avoidance). On the integration/build side of the process we can revert to a previous version of the code which caused the build to brake and report to the developer who broke the build that (s)he must modify the new code so that it no longer breaks the build (mitigation).

TE 1.0 used the CVS version-control system early on, but migrated to Subversion a few years later. TE 2.0 uses Git.

### TE 1.0 Develop-Test-Deploy

The TE 1.0 develop-test-build-deploy process was effective and simple, although perhaps not maximally flexible. The process consisted of three steps:

- Step 1. <u>Sandbox or development site</u> coding and testing. New code, code adjustments and code extensions are developed on an internal system. For TE 1.0 this was a web site which, although visible and accessible to the world, was anonymous in that no links on the web pointed to it. Such an internal system or site is typically called a <u>sandbox</u> (developers are free to 'play' in it). In TE 1.0 we called our sandbox our 'new' site.
  - Depending on how a software development group sets up its sandboxing, individual developers can have their own, individual sandbox, or, as in the TE 1.0 case, they can share a common sandbox. Obviously, individual sandboxes provide more opportunities to work on code without impacting other developers. The TE 1.0 team, however, was small enough that a single common sandbox, in combination with a version-control system, worked well. Code developed in the sandbox would typically be reviewed by TE 1.0 project members for functional adequacy and robustness. Once approved, the code would be moved to the next step, namely the 'test' site.
- Step 2. Integration testing. Beside the (shared) sandbox, TE 1.0 maintained a release test site. This site —software, database content and document repository— was synchronized with the production/ release site, but was used for testing all new and modified code against the complete system. Hence, once sandbox code was approved for release, it was deployed on the test site for integration testing. The time it would take to conduct this integration testing varied from just a few minutes for a simple user interface change such as a color change or fixing a typo, to a day or longer for testing new or updated periodic back-end processes.
  - Only once the software was verified to operate correctly on the 'test' site, would it be released in production. In case errors were found, the process returned to the sandbox stage.
- Step 3. Production/Deployment. Releasing sandbox-approved and test site-verified code was quite easy because it consisted of deploying the test site-verified code from the updated version-control system to the production site.

## All is Flux, Nothing Stays... TE 1.0 Continuous System Monitoring

One good way to experience Heraclitus' famous "All is Flux, Nothing Stays" or to experience the universal phenomenon of system entropy, is to release code into production and sit back and wait for it to stop functioning. Although the stepped process of Sandbox —> Test site —> Production site is relatively safe in that it limits the risk of releasing faulty or dysfunctional code, it is always possible, and indeed likely, that at a later stage —sometimes months later— a problem emerges. This can happen for a variety of reasons. Perhaps a developer relied on a specific file system layout which later on became invalid. Or perhaps code relies on pulling data from an external service which for some reason or other suddenly stops or seems to stop working (Did we not pay our annual license fee? Did we run out of our free allocation of search queries? Is the service still running? Did the service change its API without us making the necessary adjustments?).

Experienced software developers have great appreciation and awareness of the principles of permanent flux and system entropy and hence, will make sure that they build and deploy facilities which continuously monitor the functioning of their systems. Of course, these monitoring facilities need some monitoring themselves as well. Although at least in theory this leads to an <u>infinite regress</u>, monitoring the monitoring processes can mostly be accomplished through simple and often manual procedures which can be

integrated into a team member's job responsibilities. Table ?? contains a list of TE 1.0's (automated) system monitoring processes.

Table 1: TE 1.0's system monitoring processes

Monitor	Frequency	Details
'Systems up' test	Once per minute	A simple test to see if the TE website and database are up and running.
Regression tests	Every 12 hours	Tests for most new features and all bug fixes are run in sequence.  The following is the summary of the last TE 1.0 regression test run on April 28, 2016:  Start Time: Thu Apr 28 04:00:04 2016 Total Run Time: 357.458 seconds  Test Cases Run: 139 Test Cases Passed: 137 Test Cases Failed: 2 Verifications Passed: 268 Verifications Failed: 2  Average Response Time: 2.544 seconds Max Response Time: 85.099 seconds Min Response Time: 0.002 seconds
Link diagnostics HTML	Every 12 hours Once a	Test all web links on the TE pages and report failing links (the link, the source of the link, the contributor of the source, and the error code associated with the failed link)  Run an HTML checker on a random sample of web (static and

## TE 2.0 Develop-Test-Deploy

Meta data

checker

harvesting

diagnostics month

Once a

month

The development, testing, and deployment process in TE 2.0 is similar to that of TE 1.0. The differences are in the details.

A process which queries web sites which harvest our content,

making sure that the sites continue to harvest our content.

dynamic) web pages.

- Step 1. Development. In TE 2.0 developers code new features on their local machine using a shared (development) instance of the database. For larger teams, it would be better for developers to have their own development copy of the database to allow work to be done in isolation. However, due to the very small size of the TE 2.0 development team, a shared development database has not been problematic. New features are developed as branches off of the main (git) code repository branch. This allows new features to be developed in isolation from the production code base until they are ready to be released. A key aspect of developing new features is the development of corresponding unit tests, code that tests that a particular unit of code behaves as intended. As of July 2022, the TE 2.0 code base comprises 345 unit tests for server-side C# code and 313 unit tests for client-side JavaScript code. Beyond verifying that code behaves as intended today, unit tests also make it safer to make changes to code in the future. Without unit tests, it is very difficult to ensure that code changes do not break existing functionality.
- Step 2. *Integration*. When new feature development has progressed to the point where it is ready to be included in the next production release, it is merged onto the master branch of the code repository. That is, the changes from the feature branch are applied to the master branch. This triggers an automated process which compiles the code, runs the unit tests, and, if all of the unit tests pass, deploys the code to a development instance of the site. The code is compiled in 'Debug' mode which includes debugging information and un-minified <sup>2</sup> JavaScript code to assist with debugging and troubleshooting. As features that are to be included in the next release are merged onto the master branch, this integration testing ensures that all of the code changes play well together.
- Step 3. Beta testing. Once integration testing verifies that the code compiles and the automated tests pass, the master branch is merged into the QA (quality assurance) branch. This triggers another automated build and deployment process. This time, the code is built in 'Release' mode which results in compiled code that does not have debugging information embedded and JavaScript which has been minified and obfuscated [3]. The output of the build is deployed to a beta instance of the TeachEngineering site. This is a place where the entire TE team can review and test changes to the site. This process step is also known as 'acceptance testing.'
- Step 4. Staging. Once a set of code changes is ready to be released, it is merged from the QA branch onto a branch called *Release*. This triggers another build process that results in the code being deployed to a staging environment which is an exact duplicate of the production environment and which uses the production database. Additionally, this build process ends with a series of 'smoke tests' which perform automated browser-based testing using <u>Selenium</u>, a tool for web browser scripting. These tests check key functionality of the TeachEngineering web site.
- Step 5. Release. Once the staging site is verified to be working correctly, it is swapped with the production site. That is, all production traffic is redirected to the staging site, which becomes the new production site. In the event a problem is encountered after release that necessitates a roll back, it is
- 2. <u>Minification</u> is the process of removing all unnecessary characters from source code; *e.g.*, spaces, new lines and comments. In the case of JavaScript (which runs in the browser), this speeds up the transfer of the code from the server to the client without affecting its functionality. Minified code, however, is difficult to read for humans, hence us using un-minified code for debugging purposes.
- 3. <u>Code obfuscation</u> refers to the practice of purposefully rendering source code difficult to read for humans, typically in order to make it more difficult for ill-willed individuals to search for weaknesses and security exploits.

easy to redirect traffic back to the prior version of the site.

In TE 2.0, each of these steps is entirely automated and can be initiated by executing one or two commandline statements. Automation is key to having quick, repeatable, and error-free releases. This automation allows updates to TE 2.0 to be released frequently, as often as once a day or more. Releasing software updates more frequently results in smaller, less-risky updates. Frequently integrating and releasing code is known as 'Continuous Integration' and 'Continuous Deployment' (CI/CD). Prior to the widespread adoption of these two practices, integration and releases would happen much less frequently, often as infrequently as once a quarter. This resulted in increased risk and longer feedback cycles.

#### Behind the Curtain

There is a lot going on for each of the develop-test-deploy steps described in the previous section. Code is retrieved from source control, compiled, tested, and deployed. The process is highly automated, and thus can seem somewhat magical at first glance. Not too long ago, setting up an automated build and deployment process like this required setting up, configuring, and maintaining a build server such as Jenkins or TeamCity as well as a server for running the chosen source control system. Similarly, hosting development, testing, and production instances of an application would typically involve buying, configuring, and maintaining multiple servers.

With the emergence of software-as-a-service and the 'cloud,' it is no longer necessary to configure and maintain the basic infrastructure; i.e., hardware and software needed to develop, deploy, and host applications. For example, TE 2.0 utilizes Visual Studio Team Services (VSTS) to host its Git repository and perform the build and deployment process. As a cloud-hosted solution, VSTS saves the TE team from having to maintain its own source control system and continuous integration servers.

Similarly, the development, beta, staging, and production environments are hosted in Azure, Microsoft's cloud hosting platform. TE 2.0 uses Azure's <u>Platform as a Service</u> (PaaS) offering known as <u>Azure App Service</u>. With PaaS, the cloud provider takes care of maintaining and updating the server and operating system that runs the application. In effect, everything below the application layer is managed by the cloud service provider. This is especially beneficial for small teams such as the TE team. Instead of worrying about things such as operating system updates and hardware maintenance, small teams can focus their resources on activities that make a better product.

Azure App Service also provides a number of other value-added capabilities. For example, if there is a sudden surge of traffic to the TE site, Azure App Service will automatically add more server capacity. When subsequently travel drops to a level that does not require that additional capacity, the extra capacity is withdrawn. Server capacity is billed by the minute and you only pay for capacity when you are using it. This is one of the key benefits of hosting applications in the cloud. In a traditional hosting model, one would have to pay up front for the server capacity needed for peak load, even if it is unused a vast majority of the time. With Platform as a Service, capacity can be added and removed as demand warrants.

The ability to deploy code to a staging site and swap it with the production site as described in steps 4 and 5 of the previous section is also a feature of Azure App Service. This can be done with just a few mouse clicks or with a single command-line statement.

## TE 2.0 Continuous System Monitoring

Azure App Service also provides a number of capabilities for monitoring application health. For TE 2.0, the site is configured to send e-mail alerts in cases of adverse events such as unusually heavy CPU load, memory usage, excessive amounts of HTTP 5xx errors or slow site responses.

In addition, TE 2.0 uses <u>Azure Application Insights</u>, an <u>Application Performance Management</u> tool. Application Insights captures detailed data about application performance, errors, and user activity. This data is fed into a web-based dashboard. It also uses machine learning to detect events such as slow responses for users in specific geographic locations or a rise in the number of times a specific error happens. Application Insights has also been configured to access TE from five different geographic locations every five minutes. An email alert is generated if three or more of the locations are unable to access the site.

## TE Meta Monitoring

Besides pure functional aspects of system performance, there are other, higher level (or 'meta') aspects which need regular reporting and checking. In today's web- and internet-based world, one of these aspects is whether third parties which drive traffic to one's system; *i.e.*, search engines such as Google, know about one's content and assess that content as an attractive target. This information obviously must come from the parties owning the search engines; it is not information internal to one's system. Fortunately, search engines such as Google often make their diagnostics tools available so that as content providers we can know how the search engines assess our content. In Google's case one of those tools is <u>Google Search Console</u> 4. This tool provides lots of information on how Google harvests one's content. Needless to say, then, that periodic monitoring of Google Search Console, either manually or by using its API, provides valuable information on how well one's site is viewed by the world's most popular search engine.

Another, valuable meta monitoring service is <u>Google Analytics (GA)</u>. GA is a service to which one can report requests coming into one's website. GA keeps a record of those requests and reports them back on demand using any number of user-chosen facets. For example, one may ask for a timeline of requests, for any time frame and pretty much any time step. One can also ask for a breakdown by technology, browser, operating system, location, page, *etc.* Obviously, a lot of useful information will be hiding in these data. Both TE 1.0 and TE 2.0 use(d) GA.

A third type of meta monitoring simply collects and reports aggregate information about a system. For TeachEngineering this means being able to tell how many resources the library has at any moment for any K-12 grade or grade range or how many different institutions have contributed resources and how many they have contributed.

## 8. A New Application: The NGSS Explorer

#### The NGSS as a Network

In the time elapsed between the first edition of this text (2017) and the current one (2022) numerous changes have been made to TeachEngineering (2.0). One of those is the addition of a new tool for exploring the Next Generation Science Standards; the NGSS Explorer tool.

At several locations in the previous chapters, we have referred to 'educational standards;' learning outcomes or 'performance expectations' that express knowledge and skills that USA K-12 students are meant to master as they progress through their education. In chapter 1 we mentioned that in the USA the formulation of these standards is the prerogative of the individual states. We also mentioned, that these standards are frequently updated and reformulated and that efforts have been made to harmonize standards between states. One of those efforts resulted in the Next Generation Science Standards or NGSS (NSTA, 2022); a set of K-12 science and engineering standards which at the time of this writing (July 2022) has been adopted by 20 states (ibid.)

The NGSS are constructed in a hierarchical, three-dimensional manner in that they are broken up into 12 so-called Topics. Examples of topics are Energy, Engineering Design, Matter and its Interactions, etc. Topics apply at one or more grade levels. For each topic, one or more performance expectations (PEs) exist. For instance, one of the PEs for the topic Energy at grade 5 is that students should be able to "use models to describe that energy in animals' food (used for body repair, growth, motion, and to maintain body warmth) was once energy from the sun."

These PEs themselves are composites of three, more fundamental types of standards: Crosscutting Concepts (CCs) –ideas and concepts that apply across disciplines; Disciplinary Core Ideas (DCIs) –the core ideas and concepts of a discipline such as Earth Sciences or Biology, and Science and Engineering Practices (SEPs) -practices shared across all of science and engineering.

Adding all Topics, PEs, CCs, DCIs and SEPs present in the NGSS, we arrive at a total of 845 standards. These 845 standards maintain a total of 2,145 relationships with each other.

The traditional way of viewing the NGSS is through a set of linked tables. Figure 1 (on-line at https://www.nextgenscience.org/dci-arrangement/k-ess2-earths-systems) shows an example of this.

K-ESS2-1. Use and share observations of local weather conditions to describe patterns over time. [Clarification Statement: Examples of qualitative observations could include descriptions of the weather (such as sunny, cloudy, rainy, and warm); examples of quantitative observations could include numbers of sunny, windy, and rainy days in a month. Examples of patterns could include that it is usually cooler in the morning than in the afternoon and the number of sunny days versus cloudy days in different months.] Assessment Boundary: Assessment of quantitative observations limited to whole numbers and relative measures such as warmer/cooler.] K-ESS2-2. Construct an argument supported by evidence for how plants and animals (including humans) can change the environment to meet their needs. [Clarification Statement: Examples of plants and animals changing their environment could include a squirrel digs in the ground to hide its food and tree roots can break concrete.] The performance expectations above were developed using the following elements from the NRC document A Framework for K-12 Science Education: **Crosscutting Concepts Science and Engineering Practices Disciplinary Core Ideas Analyzing and Interpreting Data** ESS2.D: Weather and Climate **Patterns** Analyzing data in K-2 builds on prior experiences Weather is the combination of sunlight, wind. Patterns in the natural world can be observed. and progresses to collecting, recording, and sharing used to describe phenomena, and used as evidence. (K-ESS2-1) snow or rain, and temperature in a particular region at a particular time. People measure these · Use observations (firsthand or from media) to conditions to describe and record the weather Systems and System Models describe patterns in the natural world in order to and to notice patterns over time. (K-ESS2-1) · Systems in the natural and designed world have answer scientific questions. (K-ESS2-1) ESS2.E: Biogeology parts that work together. (K-ESS2-2) **Engaging in Argument from Evidence**  Plants and animals can change their Engaging in argument from evidence in K-2 builds on environment. (K-ESS2-2) prior experiences and progresses to comparing ideas ESS3.C: Human Impacts on Earth Systems and representations about the natural and designed Things that people do to live comfortably can affect the world around them. But they can make · Construct an argument with evidence to support choices that reduce their impacts on the land, a claim. (K-ESS2-2) water, air, and other living things. (secondary to Connections to Nature of Science Science Knowledge is Based on Empirical Evidence · Scientists look for patterns and order when making observations about the world, (K-ESS2-1) Connections to other DCIs in kindergarten: N/A Articulation of DCIs across grade-level 2.ESS2.A (K-ESS2-1); 3.ESS2.D (K-ESS2-1); 4.ESS2.A (K-ESS2-1); 4.ESS2.E (K-ESS2-2); 5.ESS2.A (K-ESS2-2)

**Figure 1:** NGSS Topic Earth's Systems at grade K as a table of PEs and linked standards (The **bolded** standard codes in the Articulation section, are links to tables representing those standards)

There is little doubt that viewing the NGSS through a set of linked tables is easier than following the connections through a single text. However, the notion that we have 845 standards maintaining 2,000+ connections with each other seems to invite an alternative representation, namely that of a network of nodes (the standards) and links between those nodes. This is what the NGSS Explorer in TeachEngineering does. Figure 2, for instance, shows the same 'Earth's Systems at grade K' standard as Figure 1, but this time in the form of a network. The network is interactive in that users can can navigate through it by interacting with the nodes and the texts of the standards, by selecting different groups of standards, depth levels, graph display options, etc.

Students who demonstrate understanding can:

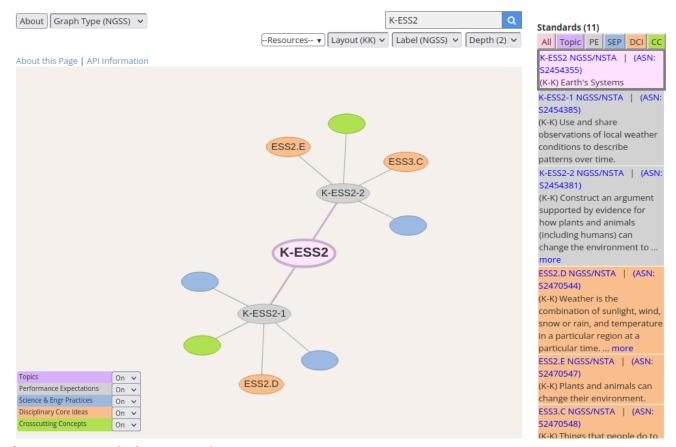
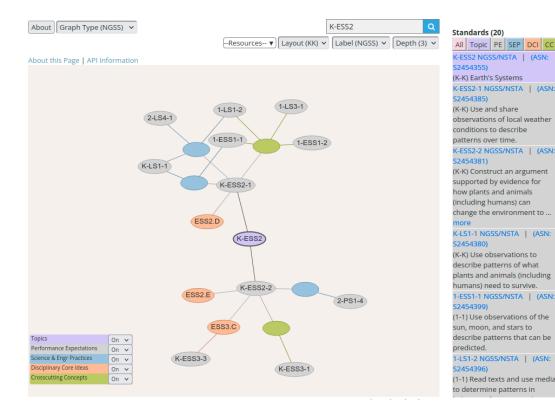


Figure 2: NGSS standards as a network.

Similarly, the network can be viewed at different depths. With 'depth' we mean the distance from the displayed standard (node) expressed as the number of links away from that standard. For instance, the depth of the network of Figure 2 is 2; i.e., from standard K-ESS2, we follow up to two link steps. Figure 3 shows the network for that same standard K-ESS2, but this time with a depth of 3.



**Figure 3:** NGSS standards as a network with Depth = 2.

One of the advantages of networks is that they can be extended by adding new nodes and connections. One application of that is to include learning resources which are aligned to those standards. Figure 4, for instance, shows not only the same standards as displayed in Figure 2, but also a series of aligned K-12 learning resources which support teaching those standards: one from TeachEngineering (the star), four from Mystery Science (the grey squares) and four from a collection of NGSS-endorsed resources (the blue-grey diamonds).

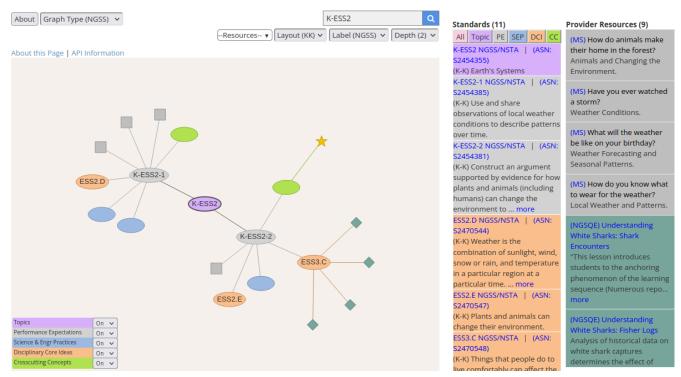


Figure 4: NGSS standards with aligned learning resources.

We invite readers to explore what else you can do at <a href="https://www.teachengineering.org/ngss\_explorer">https://www.teachengineering.org/ngss\_explorer</a>. If you find things not to be working as expected, do not hesitate to drop an email at reitsmar 'at' oregonstate.edu.

#### How Does All This Work?

The technology that runs the NGSS Explorer is the same technology that runs the rest of TE 2.0; i.e., a RavenDB (NoSQL JSON) database, C#, HTTP and a lot of JavaScript. The only other component is a set of R libraries that is used to compute the positions of network nodes before rendering that network on the screen. The network rendering itself and the direct user interaction with it such as zooming, selecting and moving network nodes are all done by the <u>vis.js</u> JavaScript library.

Figure 5 shows the basic architecture of the NGSS Explorer.

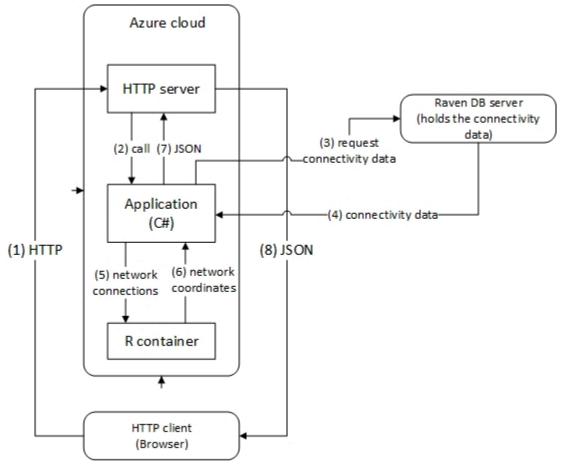


Figure 5: NGSS Explorer architecture

The RavenDB database holds all the data of the NGSS standards, their connections, their alignments with teaching resources, and basic information about those resources, such as who publishes them, their title and summary and —if available— their location on the web.

The NGSS explorer essentially runs in the user's web browser as a JavaScript program. When a user starts it (Step 1 in figure 4), it reaches out to the TeachEngineering HTTP (web) server with a request for a complete network; *i.e.*, a request for a data structure representing any and all nodes with any and all possible connections between those nodes (Steps 2, 3 and 4, 7 and 8 in Figure 4.). Since any and all possible networks that can be displayed each represent only a subset of this complete network, this data structure is loaded only once during an NGSS Explorer session; it is held in memory by the JavaScript program running in the user's web browser.

Once a user submits a request for a specific network, the JavaScript running in the browser extracts from its complete network only those nodes and connections which are implied by the user's request.

At that point only two more steps remain: 1. figuring out where —at which locations— on the screen to display each of the nodes and 2. display the nodes at those locations and all connections between them.

Of these, the first —figuring out the positions of all the nodes to be displayed— is the trickiest one. Many algorithms for solving this problem exist; see McGuffin (2012) for a good introduction. The NGSS Explorer offers two of these: Kamada-Kawai (1989) and Fruchterman-Rheingold (1991). Kamada-Kawai is used as the

default.

Several implementations for both of these algorithms are available on the Internet/web. We found that the ones implemented in R's igraph library worked really well, so those are the ones used for the NGSS Explorer.

Figure 5 once again shows how this functionality is integrated into the system. Once a user requests a specific network and the JavaScript program running in the browser has determined which nodes and connections are involved, it submits a request to the TeachEngineering HTTP server for the positional information of the network's nodes (Step 1 in Figure 4). The HTTP server forwards this request to a C# program (Step 2), which in its turn calls R (step 5). R then computes the positional information and returns it to the C# program (Step 6), which in its turn returns it as a JSON structure to the HTTP server (Step 7), which returns that structure to the user's browser (Step 8). Once the JavaScript program has received the nodes' positional information, it passes that and the connectivity data to vis.js which then displays the network in the browser.

### References

Fruchterman T.M.J., Reingold E M. (1991) Graph drawing by force-directed placement. Software: Practice and Experience, 21, 1129-1164.

Kamada T, Kawai S. (1989) An algorithm for drawing general undirected graphs. Information Processing Letters, 31, 7-15.

McGuffin, M.J. (2012) Simple Algorithms for Network Visualization: A Tutorial. TSINGHUA SCIENCE AND TECHNOLOGY, **ISSN** 1007-0214 02/11. 383-398. https://ieeexplore.ieee.org/stamp/ stamp.jsp?arnumber=6297585 (accessed, July 7, 2022)

NSTA - National Science Teachers Organization (2022) About the Next Generation Science Standards. https://ngss.nsta.org/About.aspx (accessed, July 7, 2022)

On several occasions in this text you will encounter exercises which require you to create files containing some textual content; perhaps a Python program, some XML, some JSON, etc. Although there are several ways to create a file with text in it, most of us will use a software application in which we type or copy/paste the text. When you do this in the context of this book's exercises, we want you to use a so-called text editor, not a word processor.

For a quick lookup of common free and open source text editors for Windows, macOS and Linux, see the table at the end of this appendix. If you want to understand the difference between text editors and word processors, read on.

## A Word Processor and a Text Editor Are Not the Same Thing

From experience we know that few students who are new to coding realize that what looks to be text to them, does not look the same to a machine. For instance, suppose that someone types the following into the interface of a text editing program such as Windows' Notepad: foo Enter goo

No-one will be surprised when it looks like the following on the screen:

```
foo
goo
```

Let us assume that we now store these two lines of text in a file called foo.txt.

When asked how many symbols (letters, bytes) *foo.txt* contains, most people will say "six;" three for the word *foo* and three for the word *goo*. However, if one would actually check how many bytes the file *foo.txt* contains, one might find one of several answers, none of which is "six."

Let's see what happens when on a Linux machine we create the file (not using Notepad, because that is not a Linux text editor) and we ask how many bytes the resultant file has. One of the Linux commands for doing this is wc (for word count):

```
>wc foo.txt
2 2 8 foo.txt
```

wc tells us that the file has two lines (the first "2"), two words (the second "2") and eight ("8") characters. Another way is to check the byte count with the ls command:

```
>ls -l foo.txt
-rw-rw-r--. 1 userid userid 8 Nov 20 14:22 foo.txt
```

Notice the '8' indicating the file size in bytes.<sup>1</sup>

1. In these examples, characters are represented with single bytes; *i.e.*, one byte per character. However, in a character representation system such as UTF-16, characters are represented by two bytes each. Hence, this would double the counts used here.

To see each of the bytes in the file, we use the od (octal dump) command:

```
>od -c foo.txt
f o o \n g o o \n
```

Sure enough, the file has eight one-byte characters in it. Six to form the words foo and goo and two so-called new-line characters (n). The effect of these new-lines, of course, is that when you pull up the file in a text editor, both foo and goo are on their own lines.

If we write the file on Windows, however, we get a different result (we once again read the files with the od command in Linux AFTER we have created the file in Notepad):

```
>od -c foo.txt
f o o \r \n g o o
```

We once again have eight bytes, but this time foo and goo are separated by a return character ( $\r$ ) as well as a new-line character ( $\r$ ), while there is no new-line after goo.

If you find this confusing, look at the size of the file after we type the exact foo and goo text in Ms Word and store it in a file foo.docx:

```
>ls -l foo.doxc
-rwxr-xr-x. 1 userid userid 11561 Nov 20 14:46 foo.docx
```

Holy, moly!! This time we end up with 11,000+ bytes!

So what is going on here? Programs such as Microsoft's Word and Apple's TextEdit are word processing programs. Their job is two-fold: 1. store text and 2. format that text in any way the user specifies. This formatting can take lots of forms, from changing font type and font size, to line indentations, inter-line spacing, etc. Since all this formatting information must be stored with the text, word-processed texts typically have far more bytes than those needed for the text alone. Hence the 11,000+ bytes for the simple foo/goo Word file.

If, on the other hand, we use a text editor (not a word processor), such as Notepad, Notepad++, TextMate, Sublime, nano, emacs, vi, bluefish, VS Code or one of a host of other ones, all we get out is plain, unformatted text<sup>2</sup>. If in those texts we want some indentation at the beginning of a line, we must type spaces and tabs, and if we want a new line, we must type the newline character (Enter key) and those are stored in the file, but nothing else.

Note: most word processing programs allow you to save text in \*.txt (text) format; *i.e.*, as unformatted text. Hence, if you insist on using word processing software for coding always save your file in .txt format (Note that you may have to rename the file after saving it to adjust the file's file extension).

Whereas this distinction between word processors and text editors explains the size and content differences between the files generated by them, it does not yet explain why the foo/goo text files generated with a text editor in Linux and Windows are different (same size, different content). That difference is explained by Linux and Windows following different conventions for storing plain text files.

2. Files with unformatted text are known as 'plain text' files.

#### Which Text Editor to Use?

In this text, you will only(!) use a text editor. Coders who write program code, write their code using text editors, not word processors. As explained above, word processors are used to make text look good for humans to read. Program code, however, needs no formatting other than distributing it over multiple lines and adding some indentation; all of which can be easily accomplished with the *enter*, *space*, and *tab* keys<sup>3</sup>.

This does, however, not mean that coders are impartial about which text editor to use. Most coders are very attached to and enamored with their favorite text editor and will stick to it unless something much better appears.

We, as authors of this text have no axe to grind as to what text editor you use. However, we recommend that you do not (!) use a word processor, as this will likely cause all different sorts of problems when you try to run the exercises. Unfortunately, recognizing whether or not you have a word processor or a text editor is not always easy, especially in confusing cases such as Apple's TextEdit.

The following table should help you find a few suitable, free-of-charge text editors. Once again, as authors we really do not care which one you use. Just try one. If you like it, stick with it. If you do not like it, grab another one (Just do not spend all your time comparing specs between these, only to find out at the end that you have no time left to actually use them).

Table 1: (very) limited list of free-of-charge text editors

	Notepad++	bluefish	TextMate	vi	emacs	nano	Visual Studio Code
Windows	X	X		X	X		X
MacOS		X	X	X	X		X
Linux		X		X	X	X	X

<sup>3.</sup> Many text editors can be set to automatically adjust text layout associated with a specific programming language; *e.g.*, C, C++, HTML, Python, *etc.* In these cases, the text editor automatically includes spaces, new-lines, tabs and even parentheses and curly braces, each of which will, of course, become part of the text.

## The Attack

On Jan. 26, 2015, a little before 3 pm, some of the student workers working on the TE 1.0 system informed us that the system had slowed down to a trickle. A few minutes later, the systems group hosting the TE (1.0) web site informed us that both the HTTP request rate and the associated response times as well as database query times had all greatly increased. For individual users accessing the system, response times had increased so much that, as far as they were concerned, the system had halted.

Although symptoms such as these can have a variety of causes, one likely candidate is a so-called <u>Denial of Service (DoS) attack</u>. In a DoS attack, requests for service arrive at a server at a rate which is higher than the rate at which the requests can be served. In process management language: the arrival rate outstrips the <u>service rate</u>. In any capacity-constrained system (we see the same when the rate of customers arriving at a restaurant outstrips the rate at which these customers are served, or when the rate of cars arriving at a highway on-ramp outstrips the capacity of the highway to absorb these vehicles and move them along) this results in longer wait times or more precisely, queueing times. Since the requests are waiting in the queue to be served, the issuer of the request has the impression that the entire service is halted, just like the driver of a car stopped in a traffic jam on a busy road has the impression that the road is blocked and vehicles 'requesting' passage are not at all served. When this principle is abused and lots of requests are purposefully directed at a service in order to overwhelm its service capacity, we call it a <u>Denial of Service (DoS) attack</u>. If these requests are arriving from a large number of different machines, we speak of a Distributed DoS (DDoS).

As our Jan. 26th, 2015 DoS incident illustrates, however, not all DoS instances originate as targeted attacks. Although our TeachEngineering server served a variety of protocols and hence, a possible DoS could target any of these services, we took a look at its Apache web server log to see if it would contain information about what was going on. The following is a random one-second excerpt from those logs:

```
113.248.198.22 - - [26/Jan/2015:10:00:40 +0000]

"GET /announce.php?info_hash=

%A8%82c%F92%7F9%150%A9%112%10%CF%0C%0E%D8d%87s&peer_id=

%2DSD0100%2D%EC%9D%CB%BD%A7%2D%E5%EBw%A2F%BD&ip=

113.248.198.22&port=13337&uploaded=1005870892&downloaded=

1005870892&left=706329&numwant=200&key=2497&compact=

1&event=started HTTP/1.0" 302 587 "-" "Bittorrent"

117.79.232.6 - - [26/Jan/2015:10:00:40 +0000]

"GET /announce.php?info_hash=

%B8%A7%7B%11%9D%F2m%E8%EE%92%A8%DA%2Dxy%11%94%F8Z%E9&peer_id=

%2DUT3000%2D0%1C%D5%23%3A%92%5B%B0%BC%2ExO&ip=

192.168.1.104&port=1080&uploaded=0&downloaded=0&left=

289742100&numwant=200&key=644621065&compact=1&event=

started HTTP/1.0" 302 578 "-" "Bittorrent"

222.78.27.77 - - [26/Jan/2015:10:00:40 +0000]
```

```
"GET /announce.php?info hash=
%8F%A6%81%3A%B7%2C%C1%C8%D1v%25%F8%B75Z%D2I%84%07H&peer id=
%2DSD0100%2D%C3%26v%06%94%DB%29%CA%DD%84%C7%7B&ip=
222.78.27.77&port=19678&uploaded=125304832&downloaded=
125304832&left=878468806&numwant=200&key=31199&compact=
1 HTTP/1.0" 302 575 "-" "Bittorrent"
111.4.119.139 - - [26/Jan/2015:10:00:40 +0000]
"GET /announce.php?info hash=
%DC%C9%A9%2Cwl%ED%7F%0Fmm%21p%D1%01%0C7%16%EFk&peer id=
%2DSD0100%2D%9CkT%08%92%F2%CC%A8%AC%9E%00%7B&ip=
192.168.21.52&port=8123&uploaded=23068672&downloaded=
23068672&left=814367656&numwant=200&key=19228&compact=
1 HTTP/1.0" 302 566 "-" "Bittorrent"
115.201.102.64 - - [26/Jan/2015:10:00:40 +0000]
"GET /announce?info hash=
%B5%F6%9CL%BF%A4%D0%2D%08%D7%13%070k%9C%80%29M%BA%BA&peer id=
%2DSD0100%2D%21%B3Q%220%BF%28%22%B5%8F%40q&ip=
115.201.102.64&port=13318&uploaded=1062366471&downloaded=
1062366471&left=1040028409&numwant=200&key=5854&compact=
1 HTTP/1.0" 302 572 "-" "Bittorrent"
222.131.158.50 - - [26/Jan/2015:10:00:40 +0000]
"GET /announce?info hash=
z6%D5%97g%C1%9CIS%9B%10%F4%C0%8B%C1%99%AF%09g%C3&peer id=
%2DSD0100%2D%D1%D4%E9%CF%1Ay%86%C7z%8F%95%F1&ip=
222.131.158.50&port=11338&uploaded=7219559940&downloaded=
7219559940&left=15781004769&numwant=200&key=17705&compact=
1 HTTP/1.0" 302 573 "-" "Bittorrent"
116.21.125.252 - - [26/Jan/2015:10:00:40 +0000]
"GET /announce?info hash=
%A1%D0%BDy%FA%D7%27u%0A%96%8D%FDSb%EB%BF%8C%F3%EC%AD&peer id=
%2DSD0100%2D%1AS%8356%28%06%AEe%05%E7%E6&ip=
192.168.1.99&port=13897&uploaded=149680706&downloaded=
149680706&left=72221773&numwant=200&key=30556&compact=
1 HTTP/1.0" 302 563 "-" "Bittorrent"
The log entries are easy to parse:
IP-address_of_the_requestor - - [date and time of the request]
"HTTP request method
/requested file?URL parameters HTTP version" HTTP response code
```

```
number_of_bytes_returned "-" "User_agent"
```

Looking at this series of requests, things started to become clear. The machines making the requests were all based in China (you can geographically trace these IP's at <a href="https://gsuite.tools/traceroute">https://gsuite.tools/traceroute</a>) and the requests all came from a software identifying itself as <a href="https://gsuite.tools/traceroute">BitTorrent</a>, a well-known file-sharing protocol.

From this we concluded that somehow —most likely by accident but possibly on purpose— our TeachEngineering machine had become registered to be part of the BitTorrent file-sharing network and we were being flooded with BitTorrent requests.

#### Now what?

Once we concluded that the problem was caused by a flood of BitTorrent requests coming from China, we had to decide on a remedy. The easiest and most obvious course of action would have been to block all BitTorrent requests. This would probably have worked just fine, but since we did not know whether the inclusion of our IP in the BitTorrent network was accidental or purposeful, we erred on the side of caution. We guessed that if the attack was purposeful, blocking the requests might anger (or challenge) the perpetrator(s), as a result of which we might become the target of more vicious attacks. Hence, rather than blocking the requests we decided to 'deflect' them. We had TeachEngineering reply to the requests with an empty response; i.e., no content, but a 200 (Success) HTTP response code. Since serving these 'null' pages required very little effort from our server and raised the service rate considerably, this approach solved the problem for our users.

An alternative —and in hindsight perhaps preferable— strategy would have been to have the server reply with an HTTP 404 or 410 error. A 404 error signals the requester that the requested file cannot be found whereas a 410 indicates that the requested resource is no longer available.

## What most likely happened

We have learned since that our TeachEngineering machine was very likely involved in an incident where Turkish and Chinese DNS servers performed a kind of <u>DNS spoofing</u>, a process which replaces server IP addresses with other, non-related ones. Here is the text from a <u>Jan. 2015 jwz.org blogpost by Jamie Zawinsky</u>.

"After a bit of logging and searching I found out that some Chinese ISP (probably CERNET according to the results of whatsmydns.net) and some Turkish ISP (probably TTNET) respond to dns queries such as a tracker.thepiratebay.org with various IPs that have nothing to do with piratebay or torrents. In other words they seem to do some kind of DNS Cache Poisoning for some bizarre reason.

So hundreds (if not thousands) of bitTorrent clients on those countries make tons of 'announces' to my web servers which result pretty much in a DDoS attack filling up all Apache's connections.

So basically, entire countries' worth of porn hounds randomly start hammering on my server all at once, even though no BitTorrent traffic has ever passed to or from the network it's on, because for

some unknown reason, the now-long-defunct piratebay tracker sometimes resolves to my IP address. Hooray."

## TE 2.0 and DoS?

Although there is no reason to expect that TE 2.0 is less likely to be targeted by another DoS attack, either deliberately or by mistake, it does seem reasonable to expect that it being hosted in Microsoft's Azure cloud should provide it with better, more robust protection than the 1.0 version which was hosted at the university. Without suggesting that the protection provided by a university lab or service is inherently insufficient, it stands to reason that large cloud service providers expend a lot of effort on keeping their renters safe from the vagaries of today's Internet. Hence, it might be a good idea to host services such as TE in an environment which puts a premium on safety.

# My name is Kelly: or How to Prey on People's Vanity and Love of Children and Good Causes<sup>1</sup>

On October 8, 2013 the following email arrived at the TeachEngineering project:

From: kellyh@enrichingkids.com [mailto:kellyh@enrichingkids.com]

Sent: Tuesday, October 08, 2013 2:38 PM

To: TeachEngineering.org

Subject: feedback and a thank you for your green info

Good Evening -

My name is Kelly. I work with kids in a youth activities program in Montpelier, Vermont. Recently a lot of questions have come up about ways we can help the environment and decided to do a project on eco-friendly transportation. At the end of our project we're going to compile everyones research into a packet to be distributed to earth science classes this fall. This morning I came across your page xxx and wanted to thank you. It has some good information ways to reduce your impact on the environment that we're going to include in our packet.

My junior counselor Julianne, also found a site that has some great information on eco-friendly transportation and alternative fuels (automotivetouchup.com/touch-up-paint/green-is-more-than-a-paint-color-for-cars); would you mind adding it to your page if it's not too much trouble? It has some great resources not listed on your site and I'd like to show Julianne and her professor that her hard work is paying off.

Let me know what you think and if you get a chance to update. Enjoy your week.:)

-Kelly

On first inspection, this email seems perfectly legitimate. It is polite, friendly, flattering for sure, and it sounds quite convincing. Moreover, the return email address looks bonafide, the reference to a TeachEngineering lesson is perfectly integrated into the text and the link requested to be included in TeachEngineering looks innocuous and to-the-point. Indeed, this must surely be one of the more clever attempts at infiltrating a website. One of us even admits that he fell for it until a colleague pointed out that we had encountered a similar attempt at infiltration before.

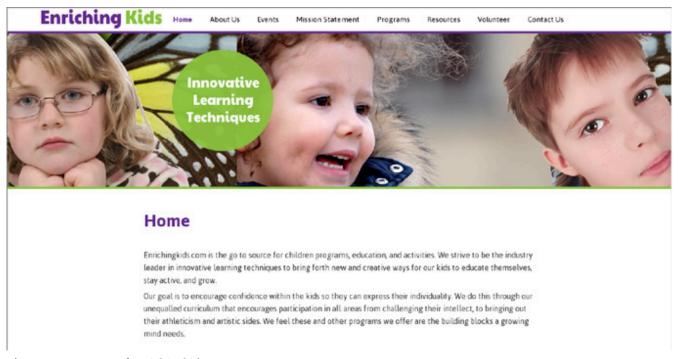
So what is the problem here? Very little, on the face of it. But what if the request to include the link is merely an attempt to sneak an advertisement onto our pages? Or worse: what if the content to which the link points now, is changed to something a lot more nefarious once the link is included on our pages?

Inspecting the link <u>automotivetouchup.com/touch-up-paint/green-is-more-than-a-paint-color-for-cars</u>

1. The cases described here were recorded over several years. Although they are true recordings, recreating or following them might not be possible anymore since fraudulent individuals and endeavors frequently change their identity and hidings. Also, some of the domain names associated with these attempts have changed ownership since we recorded these attempts.

(at least at the time of this writing) shows a page with seemingly innocent materials and text referring to electrical and hybrid cars. However, it also contains links to paint products and links to pages which themselves contain links to products; i.e., materials visible to a spider/crawler.

So, we decided to look just a little deeper and try to figure out who or what 'Kelly' is. Kelly's email comes from enrichingkids.com, so we pulled that up in our browser.



**Figure 1:** Home page of enrichingkids.com.

Again, this looks innocent enough. But then, when we start pulling up some of the 'tab' pages, we note that although the data and information on the tabs is innocent, they contain very little if any information: no mission statement, no terms-of-use policy, no ownership or organizational information. Nothing, really. Just placeholder sentences such as "We strive to provide lifelong learning opportunities and are pleased to have the opportunity to work with you and your children." True, the 'Resources' page points to about 30 seemingly legitimate resources, but these are all elsewhere on the web and not owned by enrichingkids.com. Of course, most of the links on Google's search pages also point to materials not owned by Google, but then again, Google does not ask us to be linked.

So it seems that enrichingkids is either a legitimate, though rather clumsy web site, or it might be a dummy site meant to convince those who do not immediately trust that Kelly indeed works hard for kids.

But who or what is enrichingkids.com really? Who, for instance owns the domain name? A quick 'whois' search yields the following:

Domain Name: enrichingkids.com Creation Date: 23 Jun 2000 19:08:00 Registrant Name: WHOIS AGENT

Registrant Organization: WHOIS PRIVACY PROTECTION SERVICE, INC.

Registrant Street: PMB 368, 14150 NE 20TH ST - F1 Registrant Street: C/O ENRICHINGKIDS.COM

Registrant City: BELLEVUE Registrant State/Province: WA

Admin Email: HDDQCHRX@WHOISPRIVACYPROTECT.COM

This is where the plot thickens. HDDQCRX is a strange email name, so who or what is WHOISPRIVACYPROTECT.COM (WHOIS PRIVACY PROTECTION SERVICE, INC)? Pulling it up in the browser gives the answer: "Whois Privacy Protect offers a premium service to domain name registrants to protect their personal information from being displayed in the public Whois database."

Here again, we have no proof that Kelly is not at all interested in kids and merely fishing for ad exposure (or worse). After all, domain name owners may have good reasons to hide their identity from the public. But by now we have encountered just a few too many items of non-information. 'Kelly' has no last name and does not identify herself in the email. The "youth activities program in Montpelier, Vermont" is not identified. Neither are Julianne or her professor. The enrichingkids.com site has no real information and has all the characters of a dummy or ghost site. And the domain name's owner is hiding him/her/itself behind a whoismasking service.

Clever, for sure. Actually, quite a bit cleverer than the Nigerian offering you millions in exchange for a small donation. Just not clever enough, though ...and plenty sleazy.

Below are two more examples. You might want to track down the origin of the emails and see what you find there! Pay close attention to linguistic clues in the messages. Whereas the spelling errors (typos) may lend a sense of authenticity to the emails, the grammar errors are a clear sign that something is amiss. Similarly, nonsensical references such as Sheryl's "simple machines field trip" reveal their fraudulent nature.

From: heather.graham@cmufsd.org

Sent: Wednesday, March 21, 2012 8:12 AM

To: TeachEngineering.org

Subject: Suggestions and Compliments on your site, www.teachengineering.org!

Good morning & Happy Spring!

My name is Heather and I teach at Cleary Mountain Elementary School in Virginia. I wanted to take a few minutes to write to you because my students and I found your webpage xxx very helpful! We have been using your resources as a reference for our Recycling project in class!

My student, Erika, has been using another page that was very helpful that she brought to my attention:

"Environmental Concerns - Recycling"

 $\underline{http:/\!/www.aaenvironment.com/environmental\text{-}concerns\text{-}recycling.htm}$ 

I was wondering if you would mind adding it to your page? We both thought it would be a perfect addition to your collection of resources and I know that Erika would be delighted to see her suggestion up on your page!

I have also decided that Erika will be receiving bonus points on her next test for her newly discovered resource so thanks so much for contributing to her eduction! 🙂 We look forward to hearing from you and thank you again!

Heather

From: Sheryl Wright [mailto:swright@goodwincc.org]

Sent: Wednesday, February 13, 2013 7:40 AM

To: TeachEngineering.org

Subject: a quick thanks for your helpful simple machine resources...  $\stackrel{\smile}{\smile}$ 

Hi,

I just wanted to take the time to contact you and let you know that my classmates and I have really enjoyed using your page xxx for our simple machines field trip and projects. My teacher, Mrs. Wright, thought it would be nice if we wrote you a thank you note (using her email) to let you know that it's been such a great help for us 🙂

As a small token of our appreciation, we all thought it would be nice send along another resource that we came across during our project: http://www.directfitautoparts.com/simple-machines-used-in-autos.html It has some helpful information and sites to learn all about simple machines (wheels, axles, levers, pulleys, etc.) that we thought could help other students as well.

And if you decided to add it to you other resources, I'd love to show Mrs. Wright that the site was up to share with other students learning about simple machines  $\checkmark$ 

But thanks again for your help! And I hope to hear back from you soon.

Sincerely,

Emma Hanley (and the rest of Mrs. Wright's class)

From: teachengineering-request@lists.colorado.edu

On Behalf Of teachengineering (noreply) **Sent:** Tuesday, August 16, 2016 11:25 AM To: teachengineering@lists.colorado.edu

Subject: Contact Us Feedback Name: Morgan Konarski

Email: m.konarski@safekidsusa.net

Comments:

Hi there, I just wanted to send you a quick email on behalf of my son Christian. Christian is currently participating in "Camp Grandma" while my husband and I are at work. While at "Camp Grandma" my mother tries and finds fun things for the two of them to do during the day that are both fun and educational. This week, my mother decided to teach Christian all about STEM and the opportunities kids have in all of those subjects. Christian has said he's always wanted to be an engineer, so my mother has been trying to find fun games and resources for them to check out. Christian was so excited and fascinated that he insisted on doing research of his on last night on engineering and careers in this industry. He came across your page https://www.teachengineering.org/k12engineering/what and told me how helpful and easy to understand your page was. As a mother, I just wanted to thank you for making it and your help in encouraging my son with your resources. He also came across this great article with a lot of info about STEM careers, engineering basics, and full of STEM resources. Christian thought it might be a great addition to the links and resources on your page. Here it

is if you wanna check it out "Computer and STEM Careers for Kids" <a href="https://www.vodien.com/blog/education/">https://www.vodien.com/blog/education/</a> <u>computer-stem-careers.php</u> Would you consider adding it for me? I would love to surprise him and show him that his research will help other kids learn all about STEM in a fun way! Thank you so much, Morgan Konarski

#### A Word on robots.txt

The *robots.txt* file, when inserted into the root of the web server's file system, can be used by web designers and administrators to communicate instructions to robot software on how to behave. For instance, web administrators may wish to exclude certain pages from being visited by robots or may want to instruct robots to wait a certain amount of time before making any subsequent requests.

Instructions in the robot.txt file follow the so-called *robot exclusion protocol* or *robot exclusion standard* developed by Martijn Koster in 1994. Although the protocol is not part of an official standard or RFC, it is widely used on the web.

Why do we care to provide instructions to robots visiting our web pages? Well, we generally welcome those robots which, by extracting information from our pages, may give back to us in the form of high rankings in search engines; *e.g.*, Googlebot and Bing. Yet, we often want to prevent even these welcome robots from visiting certain sections of our web site or specific types of information. For instance, we might have a set of web pages which are exclusively for administrative use and we do not want them to be advertised to the rest of the world. It may be fine to have these pages exposed to the world for some time without enforcing authentication protocols, but we just do not want them advertised on Google. Similarly, we might, at one time or other, decide that an existing set of pages should no longer be indexed by search engines. It might take us some time, however, to take the pages down. Instructing robots in the meantime not to access the pages might just do the trick.

Naturally, the rules and instructions coded in a *robots.txt* file cannot be enforced and thus, compliance is entirely left to the robot and hence, its programmer. 'Good' robots always first request the *robots.txt* file and then follow the rules and directives coded in the file. Most (but not all) 'bad' or 'ill-behaved' robots —the ones which do not behave according to the rules of the *robots.txt* file—do not even bother to request the *robots.txt* file. Hence, a quick scan of your web server log to see which robots requested the file is a good (although not perfect) indication of the set of 'good' robots issuing requests to your site.

The two most important directives typically used in a *robots.txt* file are the *User-Agent* and *Disallow* directives. The *User-Agent* directive is used to specify the robots to which the other directive(s) are directed. For instance, the directive

```
User-Agent: *
```

indicates 'all robots,' whereas the directive

```
User-Agent: googlebot
```

specifies that the directives apply to googlebot.

Different directives can be specified for different robots. For instance, the content:

```
User-agent: googlebot
Disallow: /private/
```

```
User-agent: bing
Disallow: /
```

disallows googlebot the private directory whereas bing is disallowed the whole site.

Googlebot is a pretty 'good' robot, although it ignores certain types of directives. It ignores, for instance, the Crawl-delay directive which can be used to specify time (in seconds) between requests, but at least it says so explicitly and publicly in its documentation.

Let us take a look at TE 2.0's robots.txt file.

```
# This is the production robots.txt file
User-agent: *
Crawl-delay: 2
Disallow: /standards/browse
Disallow: /curriculum/print/*
Disallow: /view lesson.php?*
Disallow: /view curricularunit.php?*
Disallow: /view activity.php?*
Disallow: /search results.php?*
Sitemap: https://www.teachengineering.org/sitemap.xml
```

The items other than the User-agent and Crawl-delay items, need some explanation. For instance, why are there references to PHP pages; e.g., view\_lesson.php or view\_activity.php, especially since in previous chapters we stated that whereas TE 1.0 was written in PHP, TE 2.0 does not have any PHP (it is all in C#)?

The reason for these odd references and for requesting robots not to crawl them, is that when TE 2.0 was launched, it was —and still is—very likely that other websites contained links to these TE 1.0 pages. Hence, we kept these pages functional in that they can be requested but those requests are then redirected to the TE 2.0 version of them. This is an important point. Far too often do we see websites make URL changes which render all their old URLs invalid, thereby invalidating any and all the links to the old pages maintained by the rest of the world. A far better and much friendlier way of handling URL migration is to redirect the requests for the old URLs to the new URLs; at least for some reasonable amount of time, so that the linking websites have some time to reset their links.

To see this URL redirecting at work, pull up the <a href="https://www.teachengineering.org/sitemap.xml">https://www.teachengineering.org/sitemap.xml</a> page in your web browser (this may take few seconds), and click on one of the follow-up \*.xml links. Note how this results in a long list of TE 2.0 URL pages.

Keeping those old URLs up, however, implies a real risk that robots continue to crawl them, which is what we do not want. Therefore, whereas the old URLs continue to function, the robot.txt file instructs the robots not to crawl/use them (Disallow:). Interestingly, no Disallow directive is specified for https://www.teachengineering.org/sitemap.xml. The reason, of course, is that following the links on that page eventually leads to TE 2.0 URLs, so there is no problem with letting robots crawl that page.

## **Detecting Robots**

Robots also can be a drain on data communications, data retrieval and data storage bandwidth. About 2/3 of all HTTP requests TeachEngineering 1.0 received originated from robots. Hence, we might benefit (some) from limiting the 'good' robots from accessing data we do not want them to access, thereby limiting their use of bandwidth. Of course, for the 'bad' robots the robots.txt method does not work and we must resort to other means such as blocking or diverting them rather than requesting them not to hit us.

Regardless of whether or not we want robots making requests to our servers, we might have good reasons for at least wanting to know if robots are part of the traffic we serve and if so, who and what they are and what percentage of the traffic they represent:

- We might want to try and separate humans —you know, the creatures which Wikipedia defines as <u>"...a</u> <u>branch of the taxonomical tribe Hominini belonging to the family of great apes"</u>— from robots, simply because we want to know how human users use our site.
- We might want to know what sort of burden; e.g., demand on bandwidth, robots put on our systems.
- We might just be interested to see what these robots are doing on our site.
- Etc.

We can try separating robots from humans either in real time; *i.e.*, as the requests come in, or after the fact. If our goal is to block robots or perhaps divert them to a place where they do not burden our systems, we must do it in real-time. Oftentimes, however, separation can wait until some time in the future; for instance when generating periodic reports of system use. In many cases a combination of these two approaches is used. For instance, we can use periodic after-the-fact web server log analysis to discover the robots which visited us in a previous period and use those data to block or divert these robots real-time in future.

#### Real-time Robot Detection

Several methods for real-time robot detection exist:

- JavaScript-based filtering. Robots typically (although not always!) do not run/execute the JavaScript included in the web pages they retrieve. JavaScript embedded in web pages is meant to be executed by/on the client upon retrieval of the web page. Whereas standard web browsers try executing these JavaScript codes, very few robots do. This is mostly due to the fact that the typical robot is not after proper functionality of your web pages, but instead is after easy-to-extract information such as the content of specific HTML or XML tags such as the ones containing web links. Hence, we can make use of snippets of JavaScript code which will most likely only be executed by browsers driven by humans. This is, for instance, one reason why the hit counts collected by standard <a href="Google Analytics">Google Analytics</a> accounts contain very few if any robot hits. After all, to register a hit on your web page with Google Analytics, you include a snippet of JavaScript in your web page containing the registration request. This snippet, as we just mentioned, is in JavaScript and hence, is typically not executed by robots.
- Real-time interrogation. Sometimes we just want to be very confident that a human is on the other

end of the line. This is the case, for instance, when we ask for opinions, customer feedback or sign-up or confidential information. In such cases, we might opt to use a procedure which in real-time separates the humans from the machines, for instance by as asking the requester to solve a puzzle such as arranging certain items in a certain way or recognizing a particular pattern. Of course, as machines get smarter at solving these puzzles, we have to reformulate the puzzles. A good example is Google's moving away some time ago from a puzzle which asked requesters to recognize residential house numbers on blurry pictures. Whereas for a while this was a reliable human/machine distinguishing test, image-processing algorithms have become so good that this test is no longer sufficient.

would not likely step. For instance, we can include an invisible link in a web page which would not likely be followed by a human but which a robot which follows all the links on a page —a so-called crawler or spider— would blindly follow.

We successfully used this technique in TE 1.0 where in each web page we included an invisible link to a server-side program which, when triggered, would enter the IP address of the requester in a database table of 'suspected' IPs. Every month, we would conduct an after-the-fact analysis to determine the list of (new) reports which had visited us that month. The energing the 'suspect' list were likely condidates.

• Honeypotting. Another way of recognizing robots in real-time is to set a trap into which a human

- of (new) robots which had visited us that month. The ones on the 'suspect' list were likely candidates. Once again, however, there is no guarantee since nothing prevents an interested individual to pull up the source code of an HTML page, notice the honeypot link and make a request there, just out of curiosity.
- Checking a blacklist. It may also be possible to check if the IP of an incoming request is included in one or more blacklists. Consulting such lists as requests come in may help detecting out returning robots. Blacklists can be built up internally. For instance, one of the products of periodic in-house after-the-fact robot detection is a list of caught-in-the-act robots. Similarly, one can check IPs against blacklisted ones at public sites such as <a href="http://www.projecthoneypot.org/">http://www.projecthoneypot.org/</a>. Of course, checking against blacklists takes time and especially if this checking must be done remotely and/or against public services, this might not be a feasible real-time option. It is, however, an excellent option for after-the-fact robot detection.

## After-the-fact Robot Detection

Just as for real-time robot detection, several after-the-fact —*ex post* if you want to impress your friends—robot detection methods exist.

- **Checking a blacklist.** As mentioned at the end of the previous section, checking against blacklists is useful. If the IP address has been blacklisted as a robot or bad robot, it most likely is a robot.
- **Statistics**. Since robots tend to behave different from humans, we can mine our system logs for telltale patterns. Two of the most telling variables are hit rates and inter-arrival times; *i.e.*, the time elapsed between any two consecutive visits by the same IP. Robots typically have higher hit rates and more regular inter-arrival times than humans. Hence, there is a good chance that at the top of a list sorted by hit count in descending order, we find robots. Similarly, if we compute the variability; *e.g.*, the

standard deviation of inter-arrival times and we sort that list in ascending order —smallest standard deviations at the top— we once again find the robots at the top. Another way of saying this is that since robots tend to show very regular or periodic behavior, we should expect to see very regular usage patterns.



#### **Thought Exercise**

Here we explore this statistical approach for a single month; i.e., April 2016 of TE 1.0 usage data. Assume a table in a (MySQL) relational database called april\_2016\_hits. Assume furthermore that from that table we have removed all 'internal' hits; i.e., all hits coming from inside the TeachEngineering organization. The *april*\_2016\_hits table has the following structure:

Field	Туре	Nullability	Key
id	int(11)	no	primary
host_ip	varchar(20)	no	
host_name	varchar(256)	yes	
host_referer	varchar(256)	yes	
file	varchar(256)	no	
querystring	varchar(256)	yes	
username	varchar(256)	yes	
timestamp	datetime	no	

Find the total number of hits:

```
select count(*)
from april 2016 hits;
 777.018
```

Find the number of different IPs:

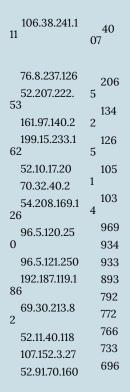
```
select count(distinct(host ip))
from april 2016 hits;
 296,738
```

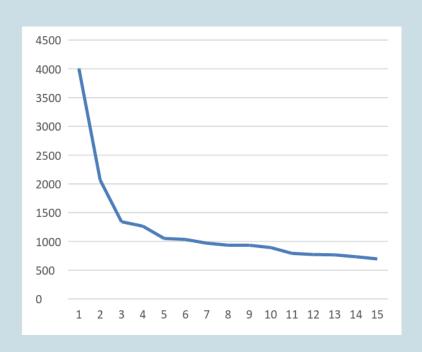
Find the 15 largest hitters and their hit counts in descending order of hit count:

```
select host ip, count(*) as mycount
from april 2016 hits
group by host ip
order by mycount desc
limit 15;
```

Figure 1: 15 largest April 2016 hitters and their hit counts.

IP	Hit
IP	count





Notice the exponential pattern (Figure 1).

- Let us first see if we can track these top two IPs down a bit (https://whatismyipaddress.com/iplookup):
  - 106.38.241.111: CHINANET-BJ, Beijing, China. projecthoneypot.org flags this IP as a likely robot (possible harmless spider)
  - 76.8.237.126: TELEPAK-NETWORKS1, C-Spire Fiber, Ridgeland, MS. projecthoneypot.org does not have data on this IP.
- Next, let us take a look at the hit patterns. The first 100 timestamps by 106.38.241.111 in April 2016:

```
select timestamp
from april 2016 hits
where host ip = '106.38.241.111'
order by timestamp desc
limit 100; -- (The inter-arrival times were computed
```

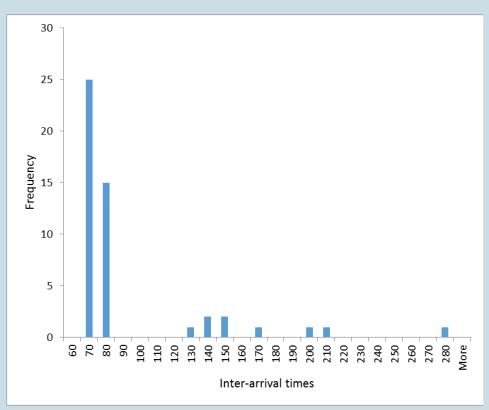
from the data returned from the database query)

Day	Time	Inter-arrival time	Inter-arrival time (secs)
4/8/2016	11:29:47		
4/8/2016	11:31:53	0:02:06	126
4/8/2016	11:33:04	0:01:11	71
4/8/2016	11:36:24	0:03:20	200
4/8/2016	11:37:33	0:01:09	69
4/8/2016	11:38:42	0:01:09	69
4/8/2016	11:39:50	0:01:08	68
4/8/2016	11:41:00	0:01:10	70
4/8/2016	11:42:09	0:01:09	69
4/8/2016	11:43:20	0:01:11	71
4/8/2016	11:45:44	0:02:24	144
4/8/2016	11:46:52	0:01:08	68
4/8/2016	11:48:02	0:01:10	70
4/8/2016	11:49:12	0:01:10	70
4/8/2016	11:50:25	0:01:13	73
4/8/2016	11:51:33	0:01:08	68
4/8/2016	11:52:43	0:01:10	70
4/8/2016	11:53:51	0:01:08	68
4/8/2016	11:55:02	0:01:11	71
4/8/2016	11:57:46	0:02:44	164
4/8/2016	11:58:54	0:01:08	68
4/8/2016	12:00:09	0:01:15	75
4/8/2016	12:01:24	0:01:15	75
4/8/2016	12:02:36	0:01:12	72
4/8/2016	12:03:48	0:01:12	72
4/8/2016	12:05:00	0:01:12	72
4/8/2016	12:07:19	0:02:19	139
4/8/2016	12:08:32	0:01:13	73
4/8/2016	12:09:42	0:01:10	70
4/8/2016	12:10:52	0:01:10	70
4/8/2016	12:12:04	0:01:12	72
4/8/2016	12:13:18	0:01:14	74
4/8/2016	12:15:40	0:02:22	142
4/8/2016	12:16:47	0:01:07	67
4/8/2016	12:17:55	0:01:08	68
4/8/2016	12:19:03	0:01:08	68

4/8/2016	12:20:12	0:01:09	69	
4/8/2016	12:21:22	0:01:10	70	
4/8/2016	12:22:38	0:01:16	76	
4/8/2016	12:23:46	0:01:08	68	
4/8/2016	12:24:59	0:01:13	73	
4/8/2016	12:27:14	0:02:15	135	
4/8/2016	12:28:23	0:01:09	69	
4/8/2016	12:33:00	0:04:37	277	
4/8/2016	12:34:08	0:01:08	68	
4/8/2016	12:37:29	0:03:21	201	
4/8/2016	12:38:41	0:01:12	72	
4/8/2016	12:39:48	0:01:07	67	
4/8/2016	12:40:56	0:01:08	68	
4/8/2016	12:42:05	0:01:09	69	

When studying the inter-arrival times; i.e., the time periods between hits, we notice that at least in the first 100 hits, there are no hits within the same minute. When checked over the total of 4,007 hits coming from this IP, we find only 46 hits (1.1%) which occur within the same minute and we find no more than two such hits in any minute. Such a regular pattern is quite unlikely to be generated by humans using the TeachEngineering web site. Moreover, the standard deviation of the interarrival times (over the first 100 hits) is 38.12 seconds, indicating a very periodic hit frequency. When we remove the intervals of 100 seconds or more, the standard deviation reduces to a mere 2.66 seconds and the mean inter-arrival time becomes 70.46 seconds.

Finally, Figure 2 shows a histogram of the inter-arrival times for the first 100 hits. It indicates regular clustering at multiples of 70 seconds (70, 140, 210 and 280 seconds).



 $\textbf{Figure 2:} \ \ \text{histogram of the inter-arrival times for the first 100 hits by IP 106.38.241.111.}$ 

These data indicate a very periodic behavior which makes intra-minute hits very rare indeed. From these data, plus the fact that this IP has been flagged by projecthoneypot.org, it is reasonable to conclude that this IP represented a robot.

For IP 76.8.237.126 we find the following distribution of hits over the days in April:

```
select day(timestamp), count(*) from april_2016_hits
where host_ip = '76.8.237.126'
group by day(timestamp)
order by day(timestamp);
```

Day (date)	Hit count
1	1
4	9
5	1436
6	577
7	2
8	1
11	10
12	2
13	8
14	1
15	6
19	10
22	2

We notice that 97.5% (1,436 + 577) / 2065) of this IP's activity occurred on just two days: April 5th and 6th.

Looking at the 1,436 hits for April 5th, we find a mean inter-arrival time of 18.39 seconds and an inter-arrival time standard deviation of 194 seconds. This is odd. Why the high standard deviation? Looking through the records in the spreadsheet (not provided here) we find five pauses of 1000 seconds or more. After eliminating these, the mean drops to 8.14 seconds and the standard deviation reduces to a mere 16 seconds.

These data are compatible with at least two scenarios:

- A robot/spider/crawler which either pauses a few times or which gets stuck several times after which it gets restarted.
- A two-day workshop where (human) participants connect to TeachEngineering through a router or proxy server which, to the outside world, makes all traffic appear as coming from a single machine.

Looking a little deeper, the 1,000+ second pauses mentioned above appeared at typical workday break intervals: 8:00-9:00 AM, 12:00-1:00 PM, etc.

At this point we looked at the actual requests coming from this IP to see if these reveal some sort of pattern we can diagnose. We retrieved a list of requests, over both days in April, ordered by frequency:

```
select file, count(*) from april_2016_hits
where host ip = '76.8.237.126'
and (day(timestamp) = 5 \text{ or } day(timestamp) = 6)
group by file
order by count(*) desc;
```

The results are telling:

File	Hit count
/livinglabs/earthquakes/socal.php	1034
/index.php	476
/livinglabs/earthquakes/index.php	395
/livinglabs/index.php	30
/view_activity.php	29
/livinglabs/earthquakes/sanfran.php	8
/livinglabs/earthquakes/japan.php	6
/livinglabs/earthquakes/mexico.php	6
/browse_subjectareas.php	4
/browse_lessons.php	4
/googlesearch_results_adv.php	4
/login.php	3
/whatisengr.php	2
/whyk12engr.php	2
/history.php	2
/ngss.php	2
/browse_curricularunits.php	2
/search_standards.php	1
/about.php	1
/view_lesson.php	1
/googlesearch_results.php	1

The vast majority of requests are associated with a very specific and small set of TeachEngineering activities, namely the Earthquakes Living Lab, with more than 40% of the hits requesting the home pages of TeachEngineering (index.php) and the Earthquakes lab (/livinglabs/ earthquakes/index.php). Whereas this is not your typical robot behavior, it is quite compatible with a two-day workshop on earthquake-related content where people come back to the system several times through the home page, link through to the Earthquakes Lab and take things from there.

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#### Examples

If retrieving from a webpage:

• Berndt, T. J. (2002). Friendship quality and social development. Retrieved from insert link.

If retrieving from a book:

• Berndt, T. J. (2002). Friendship quality and social development. *Current Directions in Psychological Science*, 11, 7-10.

#### MLA outline:

Author (last, first name). Title of source. Title of container (larger whole that the source is in, i.e. a chapter in a book), Other contributors, Version, Number, Publisher, Publication Date, Location (page numbers).

#### Examples

- Bagchi, Alaknanda. "Conflicting Nationalisms: The Voice of the Subaltern in Mahasweta Devi's Bashai Tudu." Tulsa Studies in Women's Literature, vol. 15, no. 1, 1996, pp. 41-50.
- Said, Edward W. Culture and Imperialism. Knopf, 1994.

#### Chicago outline:

Source from website:

• Lastname, Firstname. "Title of Web Page." Name of Website. Publishing organization, publication or

revision date if available. Access date if no other date is available. URL.

## Source from print:

• Last name, First name. Title of Book. Place of publication: Publisher, Year of publication.

#### Examples

- Davidson, Donald, Essays on Actions and Events. Oxford: Clarendon, 2001. https://bibliotecamathom.files.wordpress.com/2012/10/essays-on-actions-and-events.pdf.
- Kerouac, Jack. The Dharma Bums. New York: Viking Press, 1958.

This page provides a record of changes made to this publication. Each set of edits is acknowledged with a 0.01 increase in the version number. The exported files, available on the homepage, reflect the most recent version.

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Version	Date	Change Made	Location in text
1.0	09/01/2022	Publication	